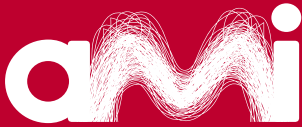
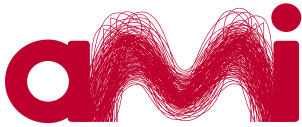


2021 ANNUAL REPORT



**2021
ANNUAL
REPORT**



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“

WE ARE PRESENT IN THE
FOUR CORNERS OF THE WORLD
WITH THE AIM OF CONTRIBUTING
TO THE CONSTRUCTION OF A
DIFFERENT AND BETTER FUTURE.

”

CHAPTER

1

**THE MISSION
CONTINUES**

1.1 LETTER FROM THE CHAIR



Prof. Doutor Fernando de La Vieter Nobre
The Chair

2021 was, much like the year before, particularly challenging and thought-provoking for a number of reasons:

- The instability of the financial market and its uncertain future not only led to a negative result in our accounts, but also forced us to further diversify and strengthen, as far as possible, our financial investments with significant investments in gold and real estate.
- Labour instability, due to public health measures in the wake of the “pandemic”: The frequent absenteeism of employees linked to positive PCR tests, both of themselves and their relatives, has put the departmental heads and of course the Executive and Management Boards under high pressure. Frequent teleworking and mirror or differentiated schedules have put the entire work dynamic to the test.
- The heavy psychic and physical strain that affected us all, certainly didn’t help.
- The impoverishment of the world’s populations and the resulting social upheavals were another challenge that the Foundation had to face, as well as the subsequent decrease in financial donations.

Regardless of all these disturbances, the Foundation has been able to adapt thanks to the human and professional quality of its more than 230 employees, 61% of whom have open-ended contracts. It should also be noted that 75% of the 56 top positions are occupied by women.

Not only has the Foundation not laid off any of its employees, it has actually hired new staff and increased the wage of many of them; it has maintained all of its many humanitarian, social and environmental activities, both at international and national level. In Portugal, it guaranteed the management of

a third shelter, only for women, the Casa do Lago in Lisbon, provided psychological support consultations to its users and employees, substantially increased the distribution of meals in partnership with the Lisbon City Council, maintained its University Fund and Social Promotion and Development Fund, as well as the Reforestation Fund with its Eco-ethics Project.

On the international front, its 22 projects in 11 countries in Africa, Asia and Latin America have benefited more than 1,685,000 people, directly or indirectly. It is worth highlighting AMI's project in Guinea-Bissau, where we have been operating for 35 years, now in the Bolama region co-funded by the Camões Institute. AMI has thus continued to contribute to the accomplishment of the 2030 Agenda, and therefore I reaffirm our commitment with UN Global Compact and the Aliança ODS Portugal.

The strengths of our Foundation continue to be:

- It's skilled, resilient and dedicated human resources.
- It's lack of any debts to Banks or Suppliers.
- Having all its services operating in its own buildings.
- Having economic and financial reserves, generated throughout its history and managed with caution. Thanks to these three factors, we may face the coming years with some confidence, but no absolute guarantees, on behalf of the most vulnerable and for the sake of Humanity, Human Dignity, Human Rights and Democracy.

Thank you very much.

A handwritten signature in black ink, appearing to read 'A. Sobrinho', with a large, sweeping flourish above the name.



1.2 AMI

VISON

Mitigating inequalities and suffering in the world, by placing the Human Being at the heart of our concerns. Creating a more sustainable, more harmonious, more inclusive, more tolerant, less indifferent, less violent world.

MISSION

Taking humanitarian aid and fostering human development, considering Human Rights and the Sustainable Developments Goals, in health-related, social and environmental areas, anywhere in the world, irrespective of race, gender, age, nationality, language, politics, religion, philosophy or social standing, while looking at each person as a being that is unique, irreplaceable, worth noting and cared for.

VALUES

Fraternity: Believing that 'All human beings are born free and equal in dignity and rights. They are endowed with reason and conscience and should act towards one another in a spirit of brotherhood.'

Solidarity: To undertake the worries and needs of the human being as its cause of action.

Tolerance: To pursue a personal and communitarian attitude of acceptance towards different values from those of the group of origin.

Equality: To guarantee equal treatment regardless of parentage, age, sex, race, language, place of origin, religion, political or ideological beliefs, literacy, economic situation or social condition.

Truth: To always try and practise what one preaches.

Directness/Straightforwardness: To dialogue and to speak clearly, respecting the values of the fellow man, making oneself respected at the same time.

Transparency: To guarantee that the action and decision-making process is carried out in such a way that it is fully understood by making all the relevant information available.




the mission continues

1.3 SUSTAINABLE DEVELOPMENT GOALS

SUSTAINABLE DEVELOPMENT GOALS

OUR CONTRIBUTION IN PORTUGAL AND THE WORLD
SO THAT "NO ONE IS LEFT BEHIND"!

SDG 1: NO POVERTY

Portugal



11413 people supported through 15 social response facilities.

SDG 2: ZERO HUNGER

Portugal



More than 175 thousand meals served in social facilities and through the Domiciliary Support Service.

SDG 3: GOOD HEALTH AND WELL-BEING

Brazil



Fight against Covid-19 through the manufacture and distribution of fabric face masks to "exchange stations" in the district of Xerém, Rio de Janeiro, namely pharmacies, supermarkets and other local commerce establishments.

SDG 1: NO POVERTY

Sri Lanka



Financial support to the Sri Lanka Portuguese Burgher Foundation, in order to maintain the functioning of the infrastructure and the salaries of employees during the forced closure by the pandemic.

SDG 2: ZERO HUNGER

Madagascar



Distribution of emergency food aid to 1900 children in the villages of Ambohimandroso and Andranomavo, in Manombo.

SDG 3: GOOD HEALTH AND WELL-BEING

Chile



Acquisition of equipment and clinical supplies, such as non-invasive ventilators and personal protective equipment for the employees of 2 hospitals, in the face of the Covid-19 pandemic, as well as for the purchase and distribution of food items to about 50 vulnerable families.

SDG 2: ZERO HUNGER

Colombia



Promotion of good hygiene, nutrition and health habits in children during early childhood, as well as in pregnant women, in a universe of 2644 people (600 families).

SDG 3: GOOD HEALTH AND WELL-BEING

Bangladesh




Construction of a training center for nurses. Distribution of hygiene goods and medicines to 1200 people among refugee populations and host communities in Chattogram; and 200 personal protective equipment and hygiene kits for the most vulnerable populations.

It is part of AMI's Mission to bring humanitarian aid and promote human development, taking into account Human Rights and the Sustainable Development Goals, in the areas of health, social and environmental, anywhere in the world, so, in what concerns the SDGs (Sustainable Development Goals), we are particularly committed to the areas of health, extreme poverty and climate change. We believe that each of us can be an ambassador for the SDGs and, in our own way, be part of building a more humane world.

SDG 3: GOOD HEALTH AND WELL-BEING


Guinea-Bissau



Promotion of Health and Sexual and Reproductive Rights in Bolama, directly benefiting around **2590** people (**1353** young people between 10 and 24 years old; **1228** parents/educators and community leaders; **7** teachers and **2** local project technicians).

SDG 3: GOOD HEALTH AND WELL-BEING


Haiti



Purchase and distribution of basic medicines and first-aid materials, intended for the treatment of the earthquake victims, who were transferred from the most affected regions to receive treatment at the Bernard Mevs Hospital in Port-au-Prince.

SDG 3: GOOD HEALTH AND WELL-BEING


Madagascar



Financing for the performance of two surgical interventions for children, the first being a left foot posture surgery and the second a pediatric hernia surgery.

SDG 3: GOOD HEALTH AND WELL-BEING

Mozambique



Detection and referral of possible cases of covid-19 and diarrhea to the Manga Nhaconjo health center.

SDG 4: QUALITY EDUCATION


Portugal



35 sessions on Citizenship, Development and SDGs were held for more than **3000** students; **42** scholarships awarded to university students.

SDG 4: QUALITY EDUCATION

Sri Lanka




Economic support for **30** children for the purchase of school material, as well as annual pedagogical support to prepare for the final general exam; Vocational guidance and professional training for around **75** young people.

By 2030, governments and citizens around the world will have to work together to achieve goals that concern all countries and not just the poorest, the first being dedicated to the eradication of extreme poverty, with the goal that by 2030 it is reduced by 100%.

ODS 5: GENDER EQUALITY


Brazil



Strengthening the leadership role of women in the Milagres region (Northeast Brazil), who are actively involved in the development of their communities and in the fight against social and gender inequality.

ODS 5: GENDER EQUALITY


Haiti



Financial support to **20** collaborators from different radio stations in Grand Sud.

SDG 9: INDUSTRY, INNOVATION AND INFRASTRUCTURE


Haiti



Support of **6** community radio stations, located in areas affected by the earthquake of August 2021, so that they can replace destroyed materials and continue to operate normally.

ODS 5: GENDER EQUALITY

Cameroon



50 young girls are empowered to prevent early marriage.

SDG 6: CLEAN WATER AND SANITATION

Portugal



34 tons of unusable clothing sent for recycling, in order to reduce CO₂ emissions and water consumption.

SDG 10: REDUCED INEQUALITIES


Chile



Construction of an integrated rehabilitation center, which offers comprehensive treatment to children and adolescents with special needs.

SDG 7: AFFORDABLE AND CLEAN ENERGY

Portugal



2 photovoltaic parks for energy production and injection into the national electricity grid and **1** park for water heating at the Porto Night Shelter.

SDG 8: DECENT WORK AND ECONOMIC GROWTH

Portugal



108 people integrated into the labor market after follow-up at AMI's Social Services.

People, Planet, Prosperity, Peace and Partnerships are at the heart of the United Nations 2030 Agenda for sustainable development, a result of the effort of governments and citizens around the world to create a new global model that allows to eradicate the poverty, promote prosperity and well-being for all, protect the environment and fight climate change.

The implementation of the SDGs presupposes an unprecedented sharing of efforts on a global scale between all countries and public and private actors, so it is imperative to promote their dissemination and the involvement of all social actors in achieving the Sustainable Development Goals.

SDG 11: SUSTAINABLE CITIES AND COMMUNITIES

Portugal



42 people supported through the Domiciliary Support Service.

SDG 14: LIFE BELOW WATER

Portugal



Approximately 4,300 liters of used cooking oil were collected.

SDG 12: RESPONSIBLE CONSUMPTION AND PRODUCTION

Portugal



63kg of cellphones collected for recycling.

SDG 15: LIFE ON LAND

Guinea-Bissau



Holding of various activities within the scope of World Environment Day, in order to raise awareness of the Bolama community to the importance of preserving and restoring natural ecosystems.

SDG 13: CLIMATE ACTION

India



Training of 130 community agents and holding of 721 support meetings and 229 sessions in "Awareness Camps", on the most varied topics in the areas of risk management and disaster mitigation.

SDG 13: CLIMATE ACTION

Portugal



Avoided the emission of more than 100 tons of CO₂ into the atmosphere through the collection of waste for recycling and reuse.

Aware of its responsibility as an agent of change, the AMI Foundation seeks to promote active citizenship and the adoption of responsible behaviors, always aligning its development projects with the strategy to achieve the Millennium Development Goals, and is also committed to participating in the 2030 Agenda and contribute to the achievement of the Sustainable Development Goals (SDGs), so that "nobody is left behind".

SDG 16: PEACE, JUSTICE AND STRONG INSTITUTIONS

Sierra Leone



Training in Project Cycle Management to elements of a local Civil Society organization.

SDG 17: PARTNERSHIPS FOR THE GOALS

World

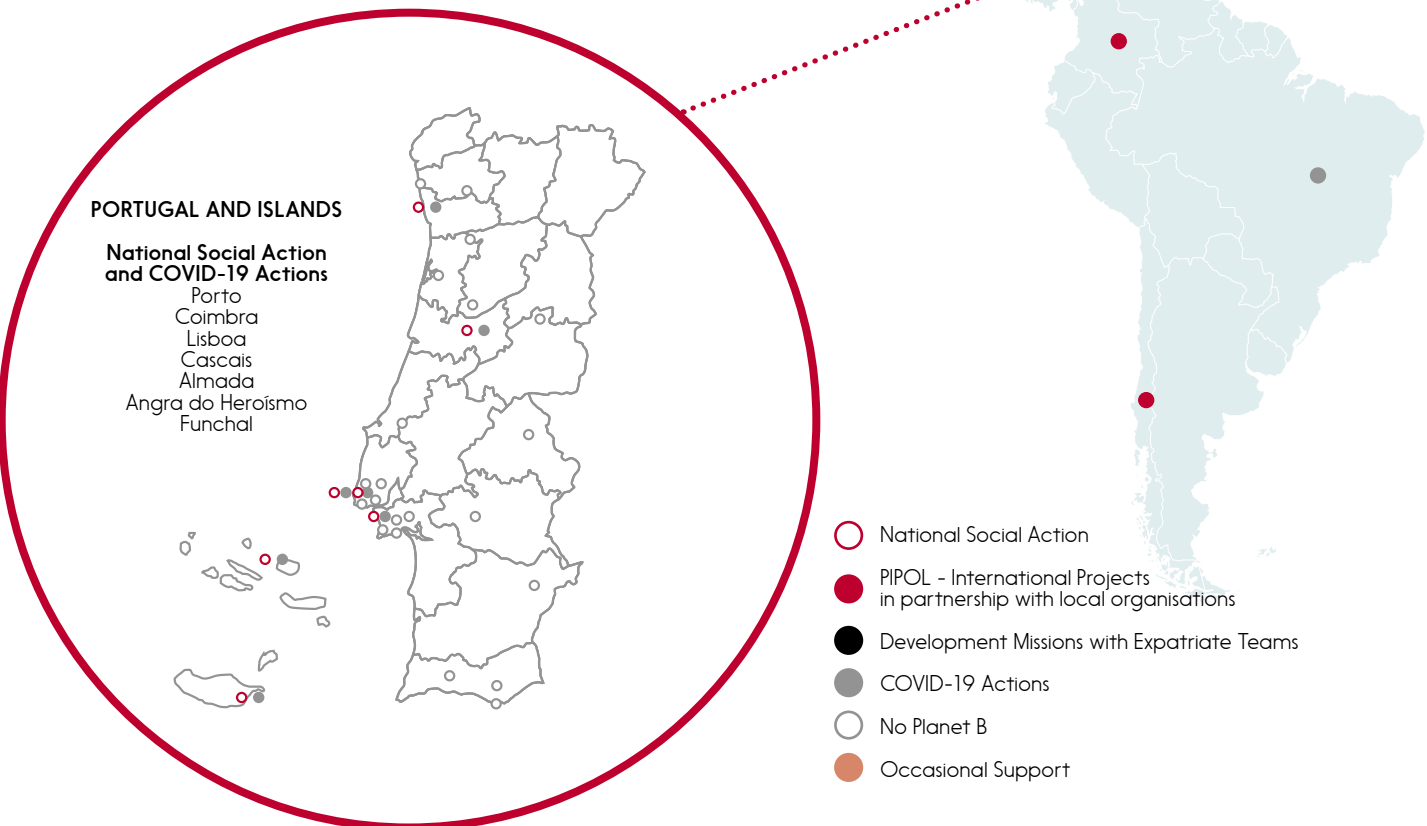


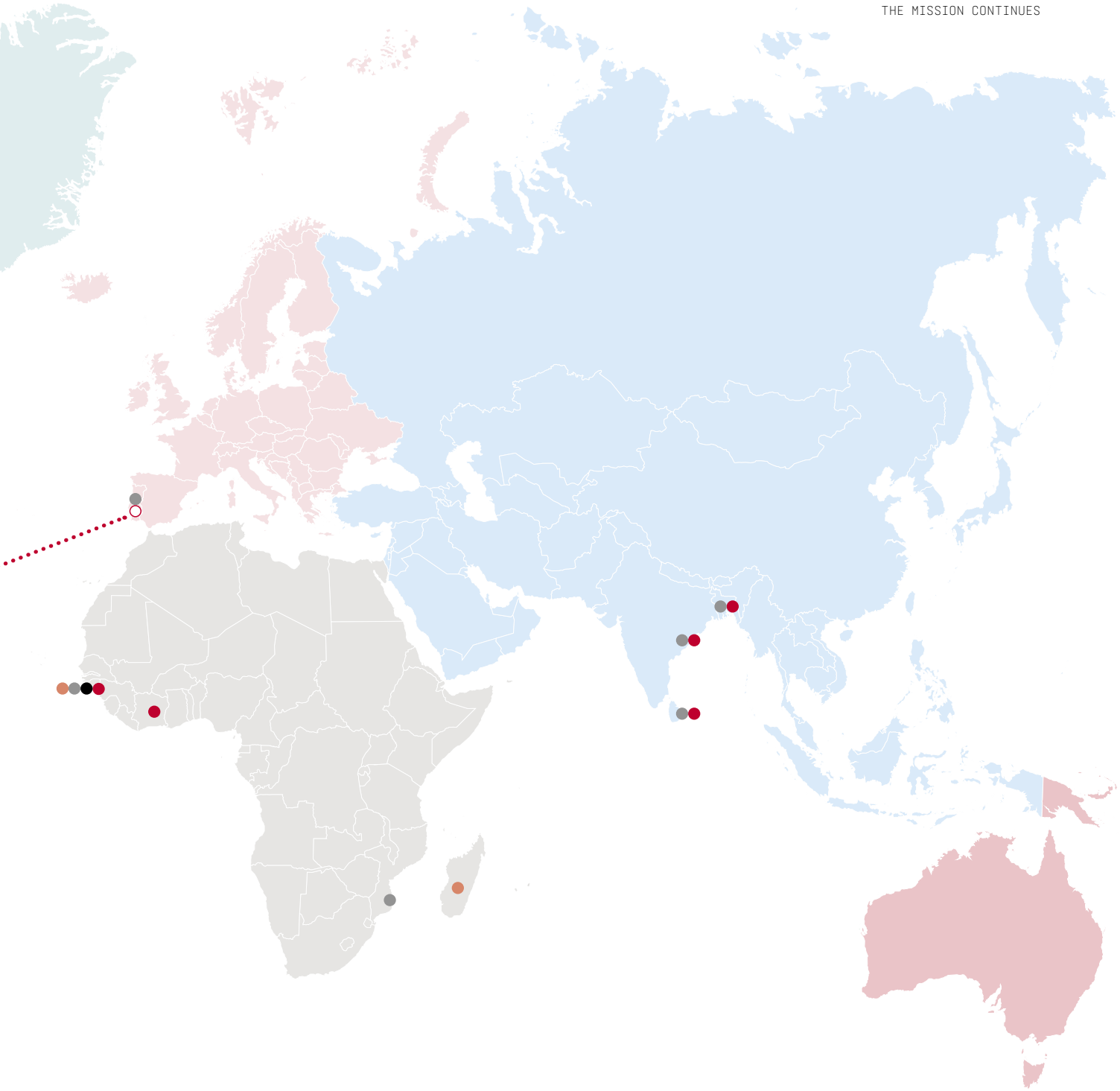
Supported 22 projects from 17 local organizations in 7 countries.

The 17 SDGs set by the UN in 2015 have 169 associated targets thus far and aim to create a new global model to end poverty, promote prosperity and well-being for all, protect the environment and fight against climate change.

1.4 OUR REACH

In 2021, AMI developed a total of 22 international projects, with 17 organisations and in 7 countries. These included 6 PIPOL (International Projects in Partnership with Local Organisations), with 7 local organisations, in 7 countries around the world; 8 one-off support actions in 4 countries and with 5 organisations; 6 response actions to COVID-19 with 5 local organisations in 4 countries; and 1 development project with expatriate teams on the ground (Guinea-Bissau). These initiatives have benefited 1,685,203 people, of whom 95,253 directly and 1,589,950 indirectly. In Portugal, AMI supported a total of 11,413 people through 16 social facilities and responses and also developed an Education for Development project.





- | | | | |
|--------------|-----------------|--------------|--------------|
| ● Bangladesh | ● Chile | ● Haiti | ● Mozambique |
| ● Brazil | ● Colombia | ● India | ● Portugal |
| ● Cameroon | ● Guinea-Bissau | ● Madagascar | ● Sri Lanka |

1.5 STAKEHOLDERS

Following up on the work done since 2016, we conducted satisfaction surveys at all our social facilities, taking into account their representativeness in relation to the total population supported by AMI in Portugal. These surveys aim to promote the quality of our work and the search for the constant improvement of the support we provide to those who seek us, as well as to comply with the guidelines of the entities that fund the social facilities.

These questionnaires were aimed at 340 beneficiaries of AMI's social facilities. This sample was calculated on the basis of an online application (<http://www.raosoft.com/samplesize.html>), which determines the total sample size, taking into account the total number of people followed, considering the confidence levels, the margin of error or the distribution of responses. Of the 340 people, 146 are men (43%) and 179 are women (53%), with 15 people not expressing their gender (4%).

The majority of the people who answered the questionnaires mention having heard about the AMI Foundation through friends or relatives (33%), through other institutions (25%) and through Social Security (21%). It should be noted that 1% did not answer the question.

With regard to income: 26% collects the Income Support Allowance (RSI); 18% collects an old-age pension; 11% is paid a temporary/precarious salary; 6% collects a disability pension; 6% collects unemployment benefit; 15% has no source of income.

The main reasons why users turn to AMI's services are related to job loss/unemployment (36%), homelessness (25%),

physical and/or mental health problems (17%) and addictive behaviour (4%).

Of the 340 people surveyed, 99% stated that the services provided by AMI contributed to solving the problem(s) that led them to seek the services and 99% reported that the services provided by AMI met their needs. Regarding the total satisfaction with the services provided at the facilities, 96.8% of those surveyed said they were satisfied, 0.3% said they were not satisfied and 2.9% did not answer.

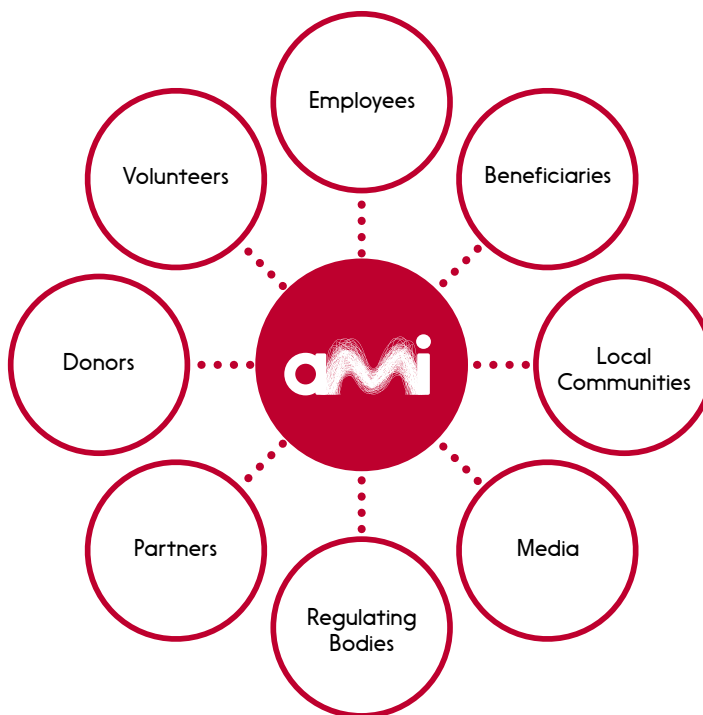
When asked as to whether they would recommend AMI's services to other people, most beneficiaries responded yes (97%).

The overall quality of the services was assessed through a Likert scale, where the people surveyed specified their level of agreement with a statement, in which 1 - Totally disagree, 2 - Disagree, 3 - Sometimes, 4 - Agree, 5 - Totally agree.

Regarding overall satisfaction with the performance of employees, only 3% of the people surveyed said they disagree and 97% said agree/totally agree (35% and 62%).

In terms of satisfaction with the organisation and environment of the facilities, 92% of those surveyed are satisfied and 1% are not satisfied.

STAKEHOLDERS



ASSESSMENT OF THE OVERALL QUALITY PER SERVICE



The Social Assistance and Monitoring service was the most assessed. Regarding the overall quality of the service being satisfactory, this was assessed by the majority of people with 'totally agree' and 'agree' (59% and 37%, respectively), with 1% saying they 'disagree'.

Regarding the remaining services provided by the AMI Centres, below is a table summarising the satisfaction of the beneficiaries in relation to these services.

ASSESSMENT OF THE OVERALL QUALITY PER SERVICE

It should be noted that this assessment only considers the respondents who used and assessed the respective services.

Last but not least, the last category aimed to assess the monitoring of beneficiaries during the Covid-19 Pandemic, since 18 March 2020, when the first state of emergency was decreed in Portugal, via the Decree of the President of the Republic No. 14-A/2020, of 18 March.

Thus, this category encompassed 6 questions. As for the first two questions, the purpose was to understand whether the beneficiaries were informed about the measures adopted by our facilities, to cope with Covid-19 and whether they were satisfied with them. The overwhelming majority (85%), responded that they had been informed and were satisfied with the measures adopted.

SUPERVISION IN SOCIAL WORK

Professional supervision is a very important practice for the quality of social intervention, allowing professionals to address ethical problems and seek new solutions to social issues. Aware of this need, AMI moved forward with the 2nd edition of external supervision in Social Work for the teams in the Porto area (Porta Amiga Centre in Porto, Porta Amiga Centre in Gaia and Porto Shelter), Centre (Porta Amiga Centre in Coimbra) and Madeira (Porta Amiga Centre in Funchal).

Social Work seeks to promote social justice, equality, empowerment, self-determination and quality of life for people, assuming a very important commitment to human rights. It is also a complex and demanding occupation, as Social Workers are challenged on a daily basis to respond to constant social changes.

In 2021, its challenges continued to increase due to the pandemic situation caused by Covid-19, requiring social workers to adapt and (re)organise their professional practice to meet the real needs of the population being monitored.

Thus, 15 supervision sessions were carried out, namely 5 general ones, in which the social facilities jointly participated, and 10 individual ones. Due to the pandemic situation, in order to safeguard the safety of the teams and the supervisor, the sessions were held online.

In general, the teams view the external supervision project as very positive, as a space for reflection, sharing and gaining new knowledge. Supervision is vital for this occupation to meet the

challenges posed by social issues, supporting professionals in establishing/strengthening their identity and enabling them to act critically and reflexively in these contexts.

Social workers are faced with an even more challenging social intervention context, which is conducive to cases of Burnout. Hence, supervision is a key resource in preventing these situations and in ensuring the adequate conditions for social monitoring work to keep being carried out with the required quality.



1.6 DEVELOPMENT AND DYNAMICS

AMI CONCEPT STORE

In 2021, AMI launched the AMI Concept Store, an innovative project that aims to achieve greater sustainability in two ways: create a source of income for three of the institution's projects (one in each area: social, international and environmental) and raise awareness to textile waste and build and/or enable solutions to combat it.

The AMI Concept Store is a social business that focuses on selling new clothes that come from the leftover collections of brands that choose to donate the items rather than send them to a landfill. These are quality items, originally expensive, which are sold at affordable prices.

The AMI Concept Store also intends to

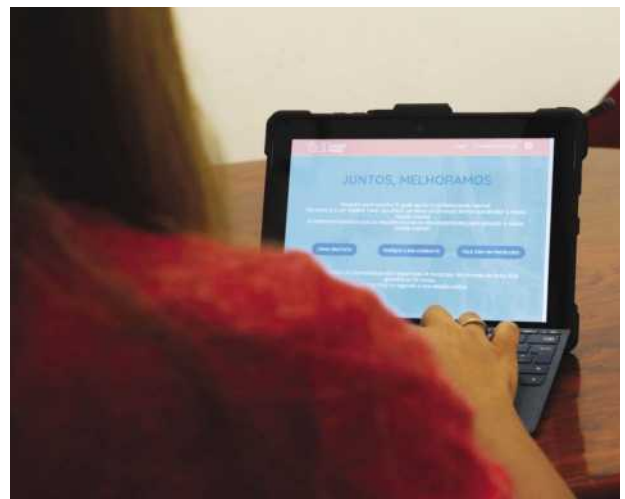
work as a catalyst of the community by having a space adjacent to the store that will be dedicated to workshops/training in upcycling sewing, textile recycling and other awareness-raising actions on the problem of waste in the textile industry. In this regard, the AMI Concept Store represents the link between the practice of responsible retailing and awareness-raising for the change of behaviours inherent to consumption.

MENTAL HEALTH INTERVENTION

Aware of the urgency to reinforce its action in the area of mental health, AMI moved forward with a more dynamic intervention among its employees and beneficiaries.

In addition to a greater investment in the work of psychologists to support the beneficiaries assisted by AMI, the institution appealed to volunteer professionals to broaden and deepen its intervention, having also signed a protocol with an online psychological support platform, "khushiminds", through which AMI's employees and beneficiaries can book appointments online or call whenever they feel the need for this support. In 2021, 135 online appointments were held.

This project is co-funded by Banco Carregosa and Abanca.



SOCIAL INTERVENTION MONITORING

From the outset of AMI's social intervention in Portugal, there was the need to characterise the phenomenon of poverty by monitoring it.

The creation of the social medical history form, an indispensable tool for the social service to develop the assistance, follow-up and social counselling, allowed the application of a methodology for the collection and treatment of statistical data, such as the accounting of variables and indicators and the preparation of tables.

In 2001, the first digital database was implemented, which made it possible to speed up and optimise the assistance, monitoring and social counselling, through by entering data from the social medical history form and subsequent processing and assessment, in order to facilitate social diagnosis and the monitoring of variables that allowed profiling the beneficiaries and the social services.

AMI's social service database has two dimensions that complement and interlink with each other. On the one hand, the possibility of providing rapid access to statistical data and, on the other hand, the possibility of tackling other challenges, particularly at the level of research into the phenomenon of poverty.

Over the years, the database started to become obsolete and an urgent update was needed, so in 2021, the project "Social Work Management Platform" was approved for funding by the VINCI programme for Citizenship.

The aim of this project is to develop a Social Work Management Platform

that allows better social monitoring of direct beneficiaries and increases the security and privacy of their data. The aim is to increase the efficiency of social work case management, migrate and analyse 75,000 files, manage all beneficiary data securely and in compliance with the GDPR and, lastly, generate reports and information that allow the optimisation and streamlining of social information.

RENEWAL OF CORPORATE BODIES

On July 1st, 2021, the new AMI Supervisory Board took office, due to one of the elements having retired.

SUPERVISORY BOARD

Name	Office
Tânia Cristina Lourenço Baptista Amado	Chair
Maria Ivete Gil Saraiva dos Santos	Member of the Board
Filipa Vieira de Freitas Simões	Member of the Board

1.7 RECOGNITION

AMI CHAIRMAN HONOURED BY BELGIUM

In June 2021, AMI's Chairman, Fernando Nobre, was honoured at the Belgian Embassy, in Lisbon, with the degree of Commander of the Order of the Crown of Belgium.

The ceremony took place at the residence of the Belgian Embassy in Lisbon during a luncheon hosted by Ambassador Geneviève Renaux.

This commendation had been awarded to the AMI Chairman on 16 December 2020, by virtue of the Belgian Foreign Affairs Minister's proposal to King Philip as recognition for the services rendered throughout his humanitarian path.

AMI'S WORK RECOGNISED IN GUINEA-BISSAU

As part of the 10th anniversary of the Guinean organisation ProBolama, which runs a community radio station built with AMI funding, the partner presented AMI with a trophy and diploma in recognition of the institution's work in Bolama Island.

1.8 UN GLOBAL COMPACT

AMI has been a signatory of the UN Global Compact and UN Global Compact Network Portugal since 2011, being committed to supporting and promoting the 10 Principles of the UN Global Compact with regard to human rights, labour, environmental and anti-corruption practices, taking part in that organisation's activities, in particular in local networks, specialised initiatives and partnership projects.

The UN Global Compact is a UN initiative which aims to encourage companies and civil society organisations to voluntarily align their strategies and policies with 10 universally accepted principles in the areas of human rights, labour practices, environment and anti-corruption, and to promote actions in support of UN goals, including the Sustainable Development Goals. It is a leadership platform for developing, implementing and disseminating responsible business policies and practices. Launched in 2000, it is the world's largest corporate social responsibility initiative, with more than 8000 signatories in over 135 countries.

AMI has been a member of the SDG Portugal Alliance since 2016, while annually marking the contribution of its projects in Portugal and worldwide toward the Sustainable Development Goals¹.

¹ See infographic on page 10.





CPA Chelas

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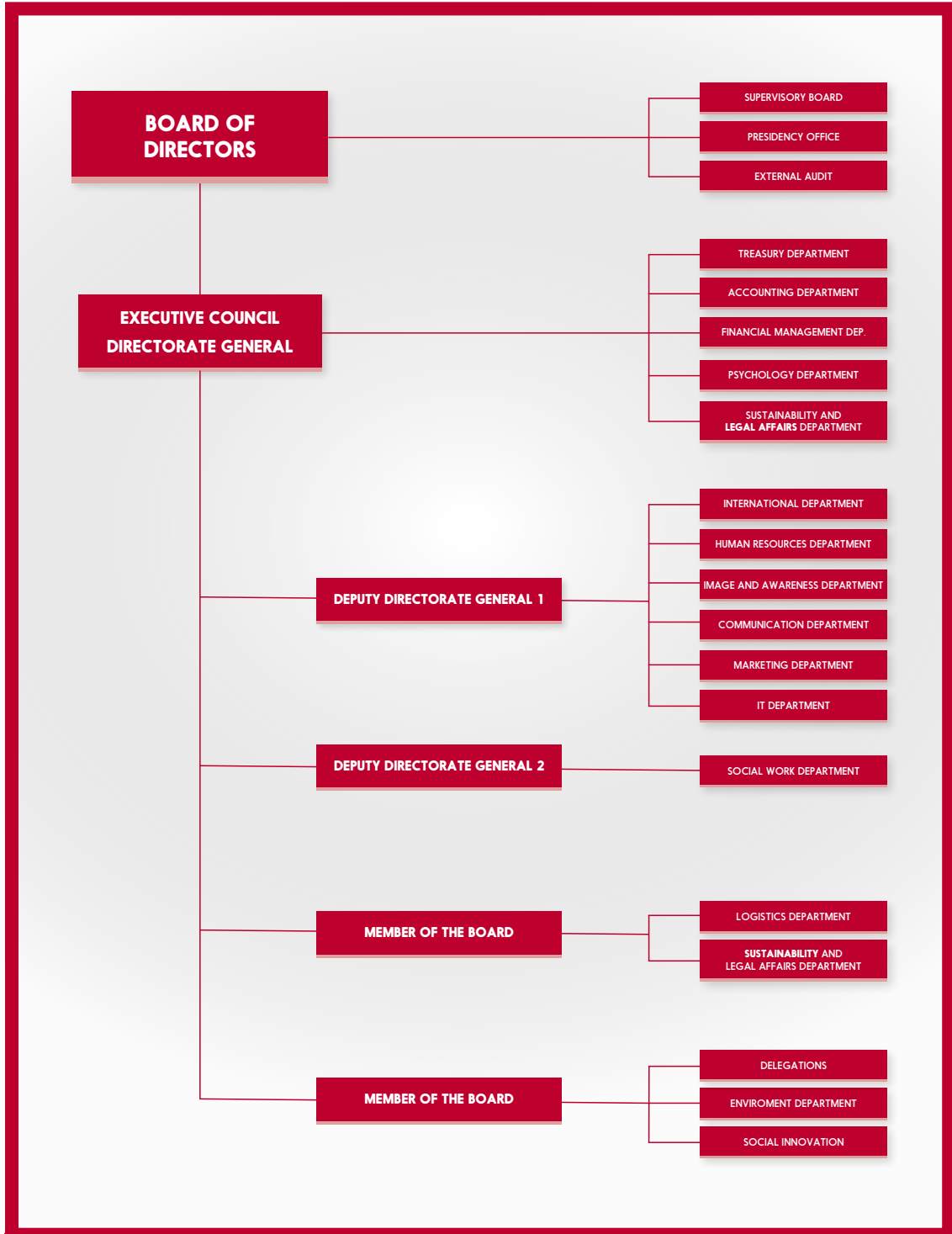
BEYOND WHAT WE DO,
IT'S HOW WE DO IT
THAT SETS US APART!”

CHAPTER

2

ORGANISATIONAL STRUCTURE

ORGANISATIONAL STRUCTURE



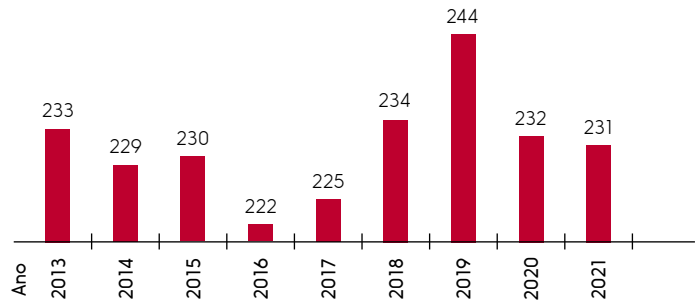
2.1 HUMAN RESOURCES

PERMANENT STAFF

AMI fosters equal opportunities, as well as gender equality in the constitution of its workforce.

In 2021, it relied on the professionalism and commitment of **231 paid professionals, 61% of whom have an open-ended contract**. Of the 231 employees, 70% are women and 46% are between 31 and 50 years old. There are 56 leadership positions, of which 75% are occupied by women.

EVOLUTION OF THE TOTAL NUMBER OF STAFF



EMPLOYEES

Total	231	
Women	164	70%
Men	67	30%

Labour Contract

Open-ended Contract	141	61%
Fixed-Term Contract	39	17%
Provision of Services	10	4%
Professional Traineeships	9	4%
Employment-Insertion	7	3%
Other Employees	14	6%

Age Group

< 30 anos	44	19%
31-40 anos	38	16%
41-50 anos	70	30%
> 51 anos	79	34%

Training

Total n.º of training hours	6.012
-----------------------------	-------

With regard to local staff in international missions, **16 local professionals** were hired or subsidised.

INTERNATIONAL LOCAL STAFF

Mission	No	Type
Guinea-Bissau	10	<p>Bolama: AMI Team's House: 1 Domestic Servant, 4 Guards.</p> <p>Papia Ku Mi Project Team*: 1 local project coordinator; 2 local project technicians; 1 Sexual and Reproductive Health counsellor; 1 logistics officer.</p> <p>*In the Papia Ku Mi project, AMI also works with 14 'informed buddies' and 26 activists who, although not hired by AMI, are local human resources who participate voluntarily as community members and play a key role in the project. They receive monthly financial incentives assured by AMI, with co-funding from the Camões Institute.</p>
Senegal	6	<p>2 Guards*, 1 Tailor*, 1 Cook**, 2 Logistics officers**</p> <p>*Permanent **Assigned to Solidarity Adventure projects in the week when they are held.</p>

VOLUNTEERS

In 2021, AMI had 167 new applications for international volunteering from people available to go on mission, including 34 doctors, 68 nurses and 12 managers.

This year, there were only **6 deployments** (a decrease caused by the Covid-19 pandemic) for exploratory, evaluation or project implementation missions or as part of the Solidarity Adventure, of which:

- **1 Expatriate manager** who has integrated ongoing projects:
- **4 Deployments were made by AMI** head office supervisors on exploratory, evaluation or project implementation missions (including 1 manager, 1 logistics manager and 2 project coordinators)
- **1 Deployment of Head Office staff on extended mission (for sexual and reproductive health specialist work)** (for a period of 3 months).

Despite the constraints caused by the Covid-19 pandemic, it was still possible to count on the support of **more than 300 volunteers in AMI's** social facilities and delegations in Portugal, **totalling about 6000 hours of volunteer work** (support for general services, entertainment activities and events, awareness-raising, medical and nursing support, technical support, and teaching and training activities).

TRAINEESHIPS

Number	Location	Initiative
1	International	AMI/ISO-SEC
23	National	Traineeship at the International Department - OTL/IPDJ Programme Medical Training Course at the International Department Online traineeship at the International Department Academic traineeships at the social facilities Traineeship at the Central Delegation Traineeship at the Madeira Delegation



2.2 TRAINING AND RESEARCH

CERTIFIED TRAINING

In 2021, as part of its training plan, AMI developed the projects listed below. AMI is a training entity certified by DGERT in the following areas: Literacy (080); Personal Development (090); Social work and guidance (762); Health (729); User-oriented information technology (482).

In 2021, AMI implemented the procedures required by DGERT to become a certified training entity for remote learning.

#IAMIN SPACES

In 2020, the Computer Libraries against computer exclusion gave way to '#iAMIn' spaces, in view of the need to replace already obsolete computers and in view of the needs triggered by the pandemic, namely in relation to online learning.

These spaces, available in the Porta Amiga Centres in Almada, Angra do Heroísmo, Cascais, Funchal, Porto and V. N. de Gaia, develop mainly three types of activities: training in Information and Communication Technologies (ICTs) for children and young people, unemployed adults and seniors; free access to use computers and internet; and cross-cutting activities that involve using ICTs to complement the intervention services provided by AMI in social facilities.

The computer library Free Access spaces allow people who do not have access to ICTs to use these software tools to look for a job, prepare their CVs, do school assignments, conduct personal research, read the news, look for a house, check their e-mail or, for entertainment purposes, play games and surf the internet.

CERTIFIED TRAINING

Project	Number of Trainees	Type of Training
Training / Information and Awareness-raising courses at social facilities in Portugal	237	External
Organisational Management and Culture (Unskilled and Technical Staff)	30	Internal
First Aid	22	External
Training for International Volunteer	28	External



In 2021, two ICT training sessions with a total duration of 22h were held at the "#iAMIn" space of the CPA in Gaia, namely: "Internet and Social Media" and "Word Processing". Five women aged between 40 and 70 participated in the two training sessions. In addition, in 2021, this space was visited by 27 people for free access, a total of 107 times.

The "#iAMIn" space thus presents itself as an important social response, creating the opportunity for interaction among a section of the population with difficulties in accessing ICT and allowing greater familiarity with the multimedia world.

ACADEMIC TRAINING

Humanitarian Medicine at the University of Lisbon Faculty of Medicine

In May 2021, a new edition of the course in "Humanitarian Medicine" took place at the Faculty of Medicine of Lisbon, whose dean is AMI Chair Professor Fernando Nobre. The subject is optional for 3rd, 4th and 5th year medicine students and seeks to raise these students' awareness to the problems and challenges in the practice of medicine within the context of developing countries and in humanitarian action.

In 2021, 22 students attended this subject.

Humanitarian Project Cycle Management, ISCSP

In May and June 2021, the subject 'Humanitarian Project Cycle Management' was taught for the sixth year at the Higher Institute of Social and Political Sciences (ISCPS). The subject is taught by AMI trainers and is part of the curricular structure of the Post-Graduate Study Programme in Crisis and Humanitarian Action. This edition was attended by 12 students and the classes returned to face-to-face format, after having taken place in online format in 2020 in the face of the pandemic.

TRAINING FOR INTERNATIONAL VOLUNTEERS

Humanitarian Action and Cooperation for Development are of growing importance in the international context. The adequate and specialised training of the professionals working in these areas is crucial. AMI has promoted in recent years trainings geared to international volunteers, in order to provide them with tools for their integration in international projects. Due to the pandemic, the last editions were held online.

The two editions that took place in 2021 were dedicated to emergency interventions and took place from 17 to 25 June and from 19 October to 5 November 2021.



The aim is to prepare and integrate all those who intend to go on mission with the international humanitarian system and practices in place. The training covers from the players in Humanitarian Action to intervention in Emergency Scenarios, Health in Emergencies, Humanitarian Action Project Management, Humanitarian Action funding, among other topics.

The initiatives were attended by 28 trainees and in the final training evaluation survey, they recorded an average of 4.70/5, showing a very positive global assessment by the trainees.

TRAINING INTERNATIONAL PARTNERS

Project Cycle Management

AMI's training on Project Cycle Management, addressed to local Civil Society Organisations in developing countries, aims to empower these organisations with knowledge and tools that will enable them to elaborate higher quality projects and consequently access external funding more easily. This initiative has been held since 2019 in a face-to-face format, with the participation of the Sri Lankan partners (Sri Lanka Portuguese Burgher Foundation; Burgher Cultural Union; Trincomalee Burgher Welfare Association and Centre for Society and Religion), Uganda (CEFORD),

Mozambique (ESMABANA) and Guinea-Bissau (ProBolama and AderLegal). In 2021, an online version of this training was held on 13 September with the partner from Sierra Leone WYCF - We Yone Child Foundation, with a total duration of 4 hours. This event represented an important support to the partner for preparing and submitting funding proposals to AMI, as well as for future applications to other funding entities. In this training, 6 members of the WYCF organisation participated, as well as a former AMI trainee, Sara Portugal, who is also a volunteer in that organisation.

The training included a brief overview of the mission, history and fields of action of AMI; concepts and tools for project cycle management; and the framework of PIPOL (International Projects in Partnership with Local Organisations) and other opportunities for collaboration between NGOs and AMI.

RESEARCH

In 2021, AMI collaborated in research works carried out as part of a Master's thesis in the area of cooperation for development and humanitarian action.

MASTER'S THESIS

Topic	Scope of Partnership
"The constraints in applying the recommendations of evaluation processes in humanitarian and development aid projects"	Master's in Humanitarian Action at ISCTE

TAKING ACTION CHANGING



WWW.AMI.ORG.PT

“

WE ARE ALWAYS ON A MISSION!

”

3

CHAPTER

**TAKING ACTION
CHANGING
INTEGRATING**

3.1 COVID-19 ACTIONS IN PORTUGAL AND IN THE WORLD

In March 2020, everything changed! Everyone's freedom was restricted, jobs were lost, lives were lost, hope was lost. Faced with this scenario of economic and social emergency, AMI did not think twice to act. In 2021, the challenges remained and some worsened. This did not prevent AMI from continuing to provide support in Portugal and worldwide, in order to mitigate the consequences of the pandemic's impact.

INTERNATIONAL PROJECTS

Region	No Countries	COVID-19 Actions	Countries
Africa	1	1	Mozambique
America	2	3	Brazil (2); Chile
Asia	2	2	Bangladesh; Sri Lanka
Europe	1	4	Portugal
Total	6	10	



PORTUGAL AMI Social Facilities

In Portugal, with the help of a multidisciplinary team, AMI ensured the permanent operation of the 15 social facilities and responses distributed throughout the country and moved forward with the implementation of new projects such as:

- **Extension of the Night Shelter hours to 24h/day** and subsequent additional breakfast and lunch service, so that residents would remain in lockdown;
- Implementation of the Project **"A Friend in need is a friend indeed"** or the delivery of food hampers during lockdown to the people most vulnerable to COVID-19;
- **Shelter Management, Casa do Lago** – emergency response to homeless women, in Lisbon, in partnership with Lisbon City Council;
- **Distribution of emergency food kits** was the request of the Lisbon City Council.

As the number of poverty cases in Portugal has increased, so has the number of people using our services.

BANGLADESH

Chattogram

Refugee and displaced populations and those living in disaster-prone areas are not only among those most exposed to COVID-19 and with the least access to health care, but also among the most affected socially and economically. It is with a view to protecting and assisting these populations that AMI has entered into a new partnership with the Bangladesh Integrated Social Advancement Programme (BISAP), which works with Bihari refugees and host communities in the Chattogram region of eastern Bangladesh.

This project lasted for 6 months, between July 2020 and January 2021, and sought to work with these populations to support them, not only through the distribution of essential items, nutritional support to women and children and the installation of hand washing facilities in the communities, but

mainly through the implementation of risk communication and community engagement activities in order to break the chains of transmission and mitigate the impact of the pandemic. In total, 10,000 posters and educational leaflets were produced to disseminate messages about COVID-19 and raise awareness to virus transmission in urban communities and refugee camps; 40 pregnant women and children were supported with items of nutritional reinforcement; and hygiene goods and medicines were distributed to a total of 1,200 people among the refugee populations and host communities.

Following the partnership initiated in 2020 with BISAP, **AMI decided to continue supporting this partner in the implementation of another response action to COVID-19, in 2021**, among the refugee populations (Bihari) and host communities in the Chattogram region.

The aim of this project is to provide continuous emergency support to these populations, as well as to empower them to minimise the transmission of the disease and to increase social, economic and health resilience to face new outbreaks. The project also features a gender equality element, which will include activities aimed at reducing violence against women and vulnerable children, which escalated during the COVID-19 pandemic.

This project aims to achieve the following outcomes:

1. Provide immediate assistance as part of Covid-19 and raise awareness to health issues, 8,000 people living in 3 refugee camps and in the surrounding host communities;
2. Improve the health and social resilience of communities;
3. Increase economic resilience up to 50% to withstand financial impacts caused by the pandemic and future crises.

The project prioritised community mobilisation and participation through orientation, capacity-building and awareness-raising sessions in the target communities. In addition to conducting awareness-raising activities on Covid-19 and health promotion training sessions targeted at beneficiaries, a hospital referral system for people affected by COVID-19 was also established and 200 personal protection equipment and hygiene kits were distributed to



the most vulnerable populations. In the area of mental health, capacity-building sessions on mental health were held for community leaders and primary health care professionals. With regard to increasing financial resilience, technical training in different income-generating activities such as sewing, handicrafts and screen printing, as well as training in environmental sanitation and health education, have been carried out.

The project will be implemented between July 2021 and July 2022, with AMI funding of EUR 13,100.

Both projects contribute to SDG 3 - Good Health and Well-Being.

BRAZIL

Rio de Janeiro

In light of the COVID-19 pandemic and the unprecedented impacts it has been causing in the Brazilian context, particularly at the social and economic level, affecting the poorest layers of society,

AMI decided to maintain its support to the activities developed by the Metamorfose Association and A Vida Azul Association in the implementation of the 'Response to COVID-19' project. This action sought to prevent the spread of COVID-19 by manufacturing and distributing fabric face masks to the 'trading posts' in the district of Xerém, in Rio de Janeiro, namely pharmacies, supermarkets and other local businesses.

The initiative ran from April to June 2021 and contributed to SDG 3 - Good Health and Well-Being.

Milagres

AMI's new project in partnership with ACOM - Associação Comunitária de Milagres, entitled "Marias in Action: Rights, livelihoods and dignity in times of COVID-19", started in July 2021.

This initiative focuses on strengthening the leadership role of women in the Milagres region, who are actively involved in developing their commu-

nities and the fight against social and gender inequality, but who have been strongly affected by the Covid-19 pandemic both socio-economically and psychologically. The project aims to support these women through awareness-raising actions via radio and internet to address issues related to social and racial discrimination and gender violence, encouraging a change in the population's behaviour; through mentoring, marketing and social media courses; the implementation of income-generating activities; the distribution of food kits; and psychosocial support.

Between July and October 2021, three courses were held aimed at the inclusion of women in the labour market, in the areas of cooking, handicrafts and digital marketing, in addition to recordings for the radio programme "Voz das Marias", which plays an important role in raising awareness to women's rights, both at local and regional level. In addition, investment has also been made in empowering the women's activist group "Marias support Marias", which is present in 23 strategic centres in the municipality of Milagres, with the participation and involvement of community leaders from different areas of the municipality (urban, peripheral and rural) in defence of women's rights. This group has also promoted weekly psychosocial support for the project beneficiaries.

This project contributes to SDG 3 - Good Health and Well-Being and 5 - Gender Equality.

Milagres, Brazil



Santiago do Chile

CHILE**Santiago do Chile**

Since its creation in 1996, the mission of the Auxilio Maltés Foundation (FAM) has been to support the respiratory rehabilitation of patients in a condition of clinical, as well as social and economic vulnerability.

With the outbreak of the Covid-19 pandemic, the two hospitals where the FAM manages rehabilitation centres, namely San José Hospital for adults and Roberto del Rio Hospital for children, received around 150 cases of COVID-19 patients per day, and had around 400 patients admitted by mid-2020, 90% of whom were hospitalised for Covid-19. Faced with this scenario, the FAM requested AMI's support, both for the purchase of clinical equipment and supplies, such as BiPAP devices (non-invasive ventilators) for treating patients with respiratory insufficiency and personal protective equipment for hospital staff, and for the purchase and distribution of food items to around 50 vulnerable families living in the metropolitan region of Santiago, the country's capital. This project contributed to SDG 3 - Good Health and Well-Being.

AMI supported this action for six months, between July 2020 and February 2021.

**MOZAMBIQUE****Beira**

The Manga Nhaconjo Health Centre has been a local partner of AMI since the emergency mission conducted in Beira in 2019 in response to Cyclone Idai. The Association 'Anjos Terrestres' is a non-profit organisation created in 2017 and operates in the area of protection of minors (sheltering orphans), as well as in social support to communities. The team at the health centre found that insufficient information about Covid-19 caused the population attending the Manga Nhaconjo Health Centre to become afraid and avoid

going to the centre, so that by the time patients arrived at the health centre, they were already in a very advanced stage of the disease. This inevitably led to serious consequences for the patients and, in turn, fostered the spread of the virus in the community.

Furthermore, in January 2021, Beira was again affected by a cyclone (Cyclone Eloise), which caused considerable damage and floods in the city of Beira, leading to a significant increase in patient inflow due to diarrhoea.

To address these situations, the Manga Nhaconjo Health Centre team worked with the 'Anjos Terrestres' Association

to design a 6-month intervention with the aim of contributing towards reducing mortality and morbidity associated with priority infectious diseases in the population of Beira. The group of community activists who worked on the IDAI cyclone response project was then reactivated to develop actions in the neighbourhoods covered by the health centre, carrying out timely detection and referral of possible cases of COVID-19 and cases of diarrhoea to the health centre, and organising awareness-raising activities for the population on these issues.

This intervention, implemented between April and September 2021, benefited around 66,786 people, namely the population of suburbs 13 and 14 in the city of Beira (population covered by the Manga Nhaconjo Health Centre). It contributed to SDG 3 - Good Health and Well-Being.

SRI LANKA **Batticaloa**

The Sri Lanka Portuguese Burgher Foundation (SLPBF), an organisation founded in Sri Lanka with the help of AMI after the 2004 tsunami, applied for financial support in April 2020 following the global escalation of the novel coronavirus (COVID-19), which affected the functioning and contributed to reduced revenues of the institution. AMI again supported the SLPBF in 2021. By continuing this action, the goal is to support SLPBF in the payment of basic operating expenses such as water, electricity and telephone bills, as well as the salaries of the organisation's employees for a further period of 6 months, thus also contributing to SDG 1 - No Poverty.

Batticaloa, Sri Lanka



3.2 INTERNATIONAL PROJECTS

In 2021, AMI developed a total of **22 international projects**, with 17 organisations and in 11 countries, of which 6 PIPOL (International Projects in Partnership with Local Organisations); 8 one-off support actions; 6 actions in response to COVID-19; and 1 development project with one-off expatriate teams on the ground (Guinea-Bissau). These initiatives have benefited **1,685,203 people**, of whom 95,253 directly and 1,589,950 indirectly. As part of the PIPOL (International Projects in Partnership with Local Organisations), at least 1,620,931 people were helped, 77,012 of whom directly and 1,543,919 indirectly. One-off support targeted a total of 13,380 people, of whom 2,153 directly and 11,155 indirectly. In turn, the COVID-19 support targeted a total of 23,620 people, 13,476 of whom directly and 10,144 indirectly.

INTERNATIONAL PROJECTS

Region	No. Countries	Projects with Local Organisations*	Projects with expatriate teams	COVID-19 Actions	Countries
Africa	4	7	1	1	Cameroon; Guinea-Bissau; Mozambique; Madagascar
America	4	4	-	3	Brazil (2); Chile (2); Colombia; Haiti (2)
Asia	3	4	-	2	Bangladesh (2); India (2); Sri Lanka (2)
Total	11	15	1	6	

* (including 8 one-off support actions)

AREAS OF OPERATION

HEALTH

Bangladesh
Brazil
Chile
Colombia
Guinea-Bissau
Haiti
Mozambique

POVERTY (Education/Nutrition)

Cameroon
Colombia
Guinea-Bissau
Madagascar
Sri Lanka

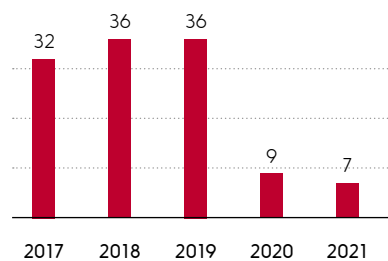
ENVIRONMENT

India

CIVIL SOCIETY (Associations)

Brazil
Guinea-Bissau
Haiti
Sri Lanka

INTERNATIONAL PROJECTS IN PARTNERSHIP WITH LOCAL ORGANISATIONS (PIPOL) IN THE LAST 5 YEARS



PARTNERSHIP REQUESTS

Every year, AMI receives a number of applications for project funding from local organisations in developing countries in a wide range of areas such as health, nutrition and food safety, education, water and sanitation, among others. In addition to funding, AMI is an active donor working with partner organisations to improve project management, from design to implementa-

tion and monitoring, so no project is funded without a field trip to get to know it.

By the end of December 2021, **AMI received 21 aid requests from local NGOs**, all of which were rejected, except for one project being assessed in Sierra Leone, **due to constraints caused by the pandemic, which prevented project visits.**

EXPLORATORY AND ASSESSMENT MISSIONS

In 2021, and due to the COVID-19 pandemic, only 4 deployments were made in exploratory and assessment missions, which involved the participation of 3 AMI professionals, to Guinea-Bissau.

DEVELOPMENT MISSIONS WITH EXPATRIATE TEAMS

Guinea-Bissau

Bolama

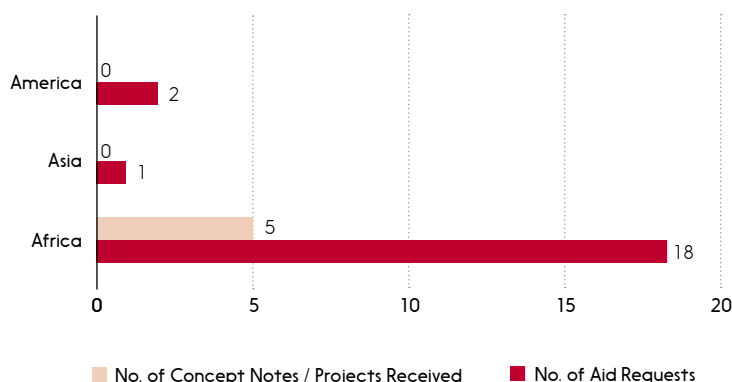
In 2021, a new project started in Bolama Island, where AMI's presence dates back to 2000, with projects in the areas of health, water, local development, food safety, among others.

The knowledge of the population's vulnerability in terms of sexual and reproductive health and harmful practices encouraged the **"Papia Ku Mi: project: Promoting Sexual and Reproductive Health and Rights**, which foresees an intervention on the island of Bolama, as a pilot experience, with the potential to identify methodologies and good practices suitable to be replicated in the other sections of the Bolama region and in other regions of Guinea-Bissau. The intervention was designed and implemented in close partnership with the Bolama Regional Directorates of Health and Education and was also supported by the United Nations Population Fund (UNFPA) and the National Committee for the Abandonment of Harmful Practices in Guinea-Bissau.

AID REQUESTS, CONCEPT NOTES AND PROJECTS RECEIVED BY COUNTRY 2021

Geographic Area	No. of Aid Requests	No. of Concept Notes / Projects Received
Africa	18	5
Asia	1	0
America	2	0
Total	21	5

REQUESTS FOR FINANCING BY GEOGRAPHIC AREA OF ORIGIN IN 2021



The duration of this intervention is 12 months (March 2021 to June 2022), and its **direct beneficiaries** are about 2,590 people (1,353 young people between 10 and 24 years old; 1,228 parents/educators and community leaders; 7 teachers and 2 local project technicians) and, it is expected to **indirectly benefit** the approximately 5,458 inhabitants of the island of Bolama.

The **overall goal** of the project is to contribute to the full exercise of sexual and reproductive health and rights in Guinea-Bissau, and the specific goal is: "To promote access to knowledge and means to enable healthy Sexual and Reproductive Health (SRH) practices and prevent harmful practices among young people on the island of Bolama". To achieve this goal, the following outcomes were set forth:

- **O1:** Community Activists, 'Informed Buddies', Teachers and Project Technicians trained on SRH issues and harmful practices;
- **O2:** Raising awareness among young people, educators and community leaders on the island of Bolama to issues associated with Sexual and Reproductive Health and harmful practices;
- **O3:** Adapted and implemented community referral system for specialised SRH services and strengthened SRH services at the Bolama Health Centres.

The **total budget** for the project is EUR 121,927.40, with the **Camões Institute** contributing EUR 85,000.00 (69.71%) and **AMI** contributing EUR 36,927.40 (30.29%). The project is also supported by the United Nations Population Fund (UNFPA) through the provision of contraceptive methods. This action contributes to SDGs 3 - Good Health and Well-Being and 5 - Gender Equality.

INTERNATIONAL PROJECTS IN PARTNERSHIP WITH LOCAL NGOS (PIPOL)

This strategy of developing international projects in partnership with local organizations allows AMI to pursue a sustainable and long-lasting interven-

tion focused on cooperation for development in many countries across Africa, Asia and Latin America.

PIPOL is one of the strategic axes of AMI's intervention at the international level. Its action aims to provide funding partnerships, joint action and sending expatriates to local organisations that are based in developing countries.

In 2021, the pandemic caused by COVID-19 continued to cause constraints and impediments to deployments, with risks associated with travel due to mandatory isolation policies upon arrival in countries.

Despite the constraints caused by the pandemic, the following projects were developed in 2021:

INTERNATIONAL PROJECTS IN PARTNERSHIP WITH LOCAL ORGANISATIONS (PIPOL)

Region	No. Countries	Projects with Local Organisations	Countries
Africa	1	1	Cameroon
America	2	2	Chile; Colombia
Asia	3	3	Bangladesh; India; Sri Lanka
Total	6	6	

BANGLADESH



According to the World Bank, Bangladesh has recorded a remarkable performance in poverty reduction and human development. It went from being one of the poorest nations in 1971, with the tenth lowest GDP per capita in the world, to a middle-income country in 2015. Poverty has dropped from 43.5% in 1991 to 14.3% in 2016.

However, Bangladesh, like other countries, faces a major challenge to fully recover from the COVID-19 pandemic, which has restricted economic activities and set back some of the achievements made in the last decade, contributing to slowing economic growth by 2020. The pace of poverty reduction slowed, exports declined, and inequality and the poverty rate increased in 2020.

Therefore, AMI sustained its support to DHARA, Development of Health & Agriculture Rehabilitation Advancement, a women-led organisation based in Jessore, southwest Bangladesh, with which AMI has been working in the health area since 2009, and also responded to the BISAP appeal, in the east of the country, to fight the pandemic.

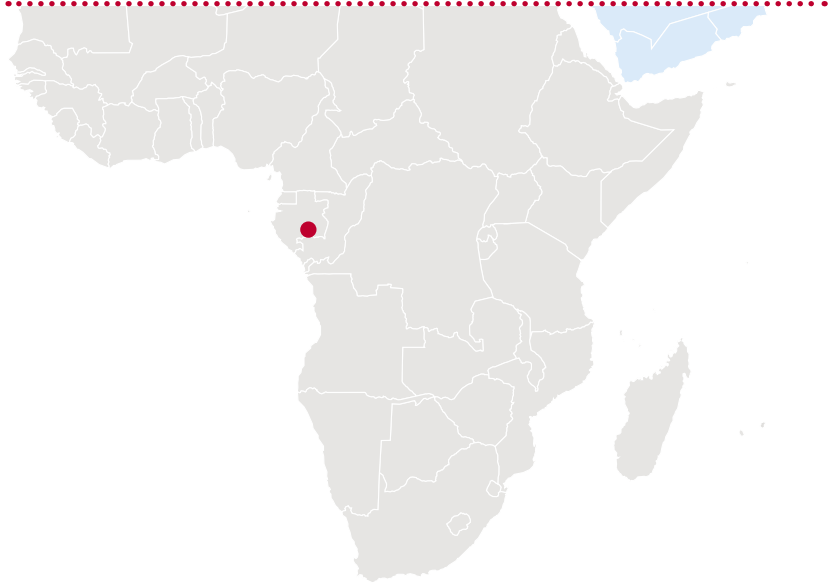
Shyamnagar Health

The current DHARA project, which started in May 2019, consists of the construction of a training centre for nurses and is part of a set of projects funded by AMI since 2009 for a total amount of over EUR 500,000.

In addition to the construction of the training centre, the aim of this project is to offer nursing courses, initially for a class of 50 students. It should be noted that both the curricular structure and the diploma of the course will have the endorsement of the region's health authorities. As part of their training, the students will be in charge of providing primary health care and nursing to users of the Dr. Fernando Nobre General Hospital, which was one of the first projects implemented by DHARA with the support of AMI.

With the COVID-19 pandemic, construction work has been significantly delayed and the partner has so far completed about 65% of the centre's construction. In addition, the installation of basic utilities such as water, sanitation and electricity has also started. The total budget of the project is EUR 98,000, 100% funded by AMI between 2019 and 2022. It contributes to SDG 3 - Good Health and Well-Being.

CAMEROON



According to the United Nations Population Fund (UNFPA), it is the most disadvantaged girls - those living in poverty, rural areas and with few prospects of empowerment - who are most likely to be victims of child marriage. Over half of Cameroonian girls who have no education are already married as compared to 9% of girls with secondary education, for example.

Child marriage is a violation of human rights and it is urgent to eradicate this practice, which is why AMI decided to keep supporting the project 'Empowerment of 50 child brides with income generation' implemented in Bamenda, Northeast Region of Cameroon, by the organisation SUSTAIN Cameroon.

Northeast Region Early marriage

With AMI's support, the project 'Empowerment of 50 child brides with income generation' implemented in Bamenda, Northeast Region of Cameroon, by the organisation SUSTAIN Cameroon, promotes the empowerment of young girls at risk of early marriage and improves their access to opportunities, thus increasing their life perspectives and mitigating this problem which is still prevalent in the community. Besides providing vocational courses in key areas, the initiative contemplates the payment of school fees for girls who are still attending school in order to prevent them from dropping out due to economic difficulties.

Another strategic axis of this project is to raise awareness in the community, namely community and religious leaders, not only through awareness sessions, but also radio programmes and a documentary with testimonies from victims. This intervention directly benefited 464 people and indirectly about 1,151,348 people. The total budget for this project, implemented between July 2019 and February 2021, was EUR 17,496, of which AMI is funding EUR 15,000. This initiative contributes to SDG 1 - No Poverty; 2 - Zero Hunger; 3 - Good Health and Well-Being; and 5 - Gender Equality.

CHILE



Despite remarkable progress, which has made Chile one of the most prosperous countries in South America, the Covid-19 pandemic has plunged the country's economy into the worst recession in decades.

In 2021, AMI sustained its support to Roberto del Rio Hospital, in addition to also supporting another hospital in the country in its response to COVID-19.

Santiago de Chile **Support and social** **inclusion of people with** **disabilities**

Following this initiative, we launched the project 'Remodelling and Qualification of the Roberto del Río Hospital Rehabilitation Centre - Auxilio Maltés and Transfer of Patients in Process of Rehabilitation'. The aim of this three-year project, between December 2018 and December 2021, was the construction of an

integrated rehabilitation centre that will offer comprehensive biopsychosocial treatment for all the patients whose pathologies are covered by the hospital, considering all the factors that condition their state of health and their recovery.

Once the construction of the centre was completed, in 2020, the partner followed up the project with the implementation of a free transport system for patients accompanied by a relative,

so that they could receive the necessary attention during their rehabilitation process. Thus, it was made possible to provide social, economic and emotional help, which is essential both for the patient and his family and for the success of the treatment.

The total budget of the project, which contributes to SDG 3 - Good Health and Well-Being, was EUR 45,004 and was 100% funded by AMI.

COLOMBIA



Colombia is among the countries with the greatest income inequality and informal economy in the labour market in Latin America, with the pandemic aggravating these vulnerabilities, which is why AMI continues to support the Fundación Hogar Juvenil (FHJ), based in Cartagena de Indias, by funding projects and sending expatriates and trainees from areas related to cooperation.

Cartagena

Child Nutrition

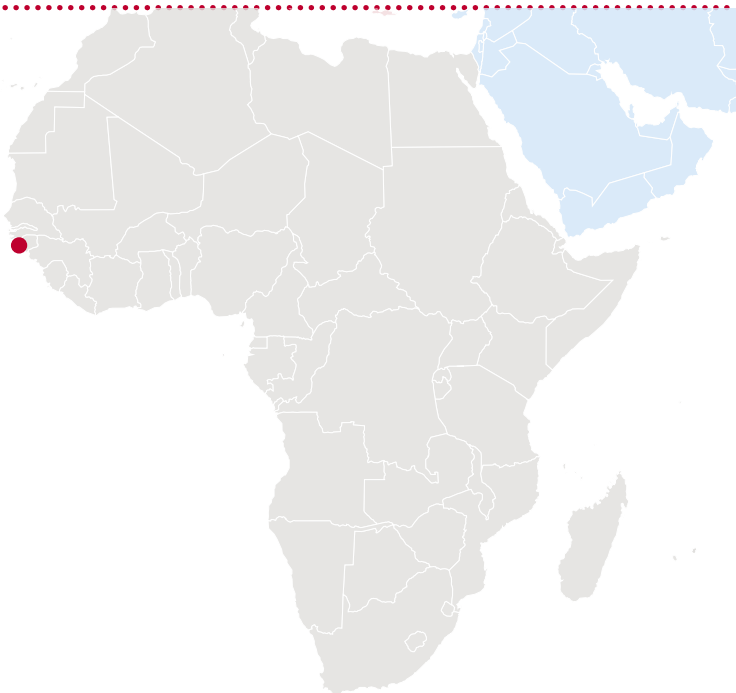
Via the project 'Un barullo para el bienestar nutricional y familiar en la zona sur de Cartagena', launched in 2014, FHJ, in partnership with AMI, expanded the area of intervention to new vulnerable neighbourhoods in Cartagena de Indias, mainly working on integral development practices of about 600 families, for a total of 2,644 people who

directly benefit from these actions, by promoting good hygiene, nutrition and health habits from early childhood, as well as among pregnant women.

It was also sought to promote strategies that encourage the engagement of families and the community in building rich and protective environments that enable their rights to be guaranteed. To this end, various training and

capacity-building actions have been developed for beneficiary families, and periodic analysis of the children's nutritional status has also been carried out. The project, which ends in December 2021, has a budget of EUR 155,843, of which AMI is funding EUR 30,000. It contributes to SDG 1 - No Poverty; 2 - Zero Hunger; and 3 - Good Health and Well-Being.

GUINEA-BISSAU



Besides the mission with local and expatriate teams on the island of Bolama, under the Papia Ku Mi project, AMI also intervenes in the Sanitary Region of Bolama, through partnerships with local organisations in projects to promote the Region's development.

Bolama Education for the Environment

The Association for Regional Development (ADER/LEGA) is a long-term local partner of AMI, based on the island of Bolama, which carries out various activities at the level of environmental protection.

As part of this initiative, several activities took place to commemorate World Environment Day, namely the cleaning of Ofir beach, a lecture on the topic of ecosystem restoration and cultural

events (music and theatre). The aim of these activities was to raise awareness in the Bolama community to the importance of preserving and restoring natural ecosystems, also contributing to SDG 15 - Life on Land.

Bolama Health

AMI again supported the Bolama Regional Directorate of Health in 2021, as it has done since 2016. The funds are given to the Regional Hospital of Bolama to purchase fuel for a generator, in order to enable the day-to-day operation of the Autoclave, a piece of equipment that allows the sterilisation of hospital medical materials. This support benefits around 10,900 inhabitants of the region, a population covered by the services of this regional hospital.

Bolama

Children's rights

In 2021, AMI also supported the 1st Edition of the Children's Christmas, promoted by the Network of Young Defenders of Children's Rights in Rural Areas (RJDPCZR). This action took place on 20 December, in the small village of Wato, and covered 25 children from the rural areas of the island. As part of this action, musical activities were held and Christmas presents (toys and food) were delivered to the children covered, with a view to bringing the children from rural areas closer together, thus reducing their isolation.

Accompanying a guinean patient for treatment

At the request of the Fernando da Fonseca Hospital, AMI supported the accompaniment of a young blind Guinean girl to Barcelona to perform ophthalmologic surgery.

A nurse who is an international volunteer and who has already done several international humanitarian missions with AMI, accepted the challenge of accompanying the girl.

She left on 6 June 2021 for a period of 1 month.

The surgical intervention was relatively successful and within the expected time. In October, a new follow-up trip was made to continue the treatment plan.

HAITI

On 14 August 2021, an earthquake measuring 7.2 on the Richter scale struck the southwestern region of Haiti, causing more than 2,000 deaths and leaving around 12,000 injured. The most affected regions were the Grand Sud departments, namely Grand'Anse, South and South-East, with the number of people affected reaching 800,000.

Port-au-Prince

Pharmaceutical aid

In response to this crisis, AML developed an emergency action, implemented in partnership with the Bernard Mevs Hospital in Port-au-Prince, and with the support of the Honorary Consul of Portugal in Haiti, Hildegard Epstein, which consisted in the purchase and distribution of basic medicines and first-aid materials, for the treatment of the victims of the earthquake, who were transferred from the most affected regions to receive treatment in the capital. With a budget of EUR 10,000, this intervention was implemented over 3 months and benefited thousands of people in need of medical care as a result of the violence and destruction that the earthquake caused in the country. It contributed to SDG 3 - Good Health and Well-Being.

Grand'Anse

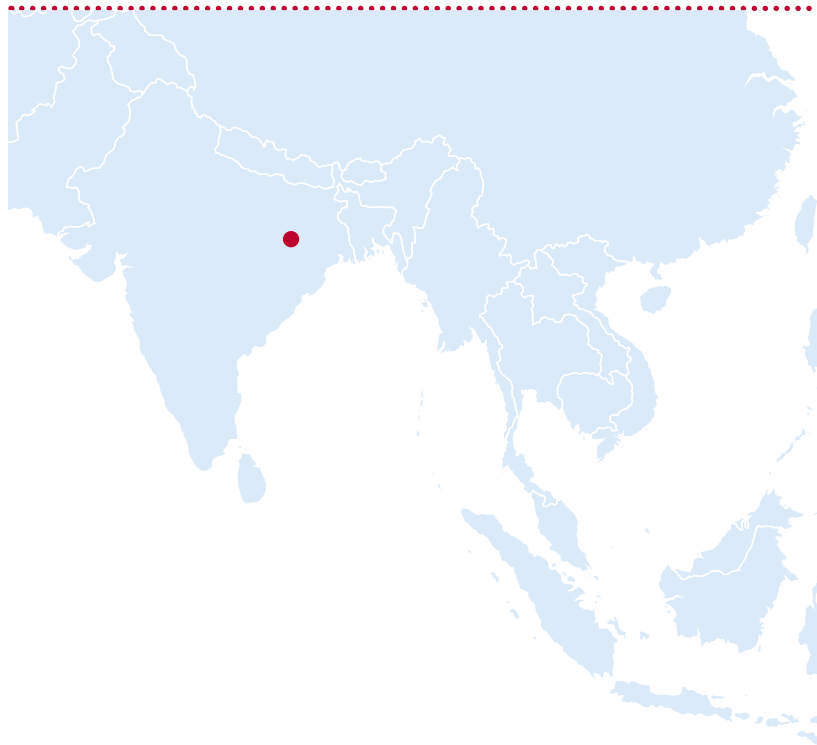
Support for the network of community radios

This action aimed, through the provision of financial and material aid, to support the collaborators and community radios of the REFRAKA network, which were affected by the earthquake on 14 August 2021. Twenty female employees from different radios in the Grand Sud were contemplated, who received hygiene and food kits, as well as mattresses, blankets, among other items, besides having access to a small fund, called 'fond de relève', intended to rebuild and/or repair their homes and replace lost objects. Financial aid was also extended to 6 community radio stations, located in the areas affected by the earthquake, so that they could

replace destroyed materials and continue to operate normally. Finally, a meeting was held with female REFRAKA staff from the South and Grand Anse, in order to foster solutions and ideas for income-generating activities as part of the social and solidarity economy, in the form of small businesses, family farming, livestock breeding, etc., which can be implemented by these women in this period of post-quake reconstruction and recovery. This initiative contributed to SDG 3 - Good Health and Well-Being; 5 - Gender Equality and 9 - Industry, Innovation and Infrastructure.



INDIA



According to the World Bank, between 2011 and 2015, over 90 million people were lifted out of extreme poverty in India.

However, the COVID-19 pandemic has led India's economy to shrink by 7.3% in 2021, and recent projections of GDP per capita growth, taking into account the impact of the pandemic, suggest that poverty rates in 2020 are likely to return to levels estimated in 2016.

The informal sector, which employs the vast majority of India's workforce, has been particularly affected. As in most countries, the pandemic has exacerbated the vulnerabilities of traditionally marginalised groups, such as youth, women and migrants.

AMI has therefore reinforced its support to projects in the country developed by a local organisation.

Howrah **Risk prevention and mitigation in the face of natural disasters**

The partnership with the Indian organisation KBMBS started in January 2018 with the support of the project "SAM-PURNA - Disaster Preparedness and Management", which contributes to SDG 13 - Climate Action.

The overall goal of this intervention is to reduce the vulnerability of the population of Howrah, in West Bengal, to the impact of natural disasters by increasing preparedness and response to the floods that affect at least 100,000 people a year in the villages of Amta I, Amta II and Udaynarayapur, in the Howrah district. To this end, it focuses on capacity-building for risk management and disaster mitigation.

With a duration of 3 years and 8 months, and with funding from AMI of EUR 45,000, the aim of this project was to build the capacity of the population of 30 villages in the communities of Amta I, Amta II and Udaynarayapur in risk management and disaster mitigation, through the training of community agents, the creation of 'Awareness Camps' and the implementation of recycling campaigns. In total, about 130 community workers have been trained, 721 support group meetings have been conducted by the communities themselves, and 229 sessions have been held in the 'Awareness Camps', addressing the most varied issues in the area of risk management and disaster mitigation.

In addition to the planned activities, the project also included two one-off actions in response to the Covid-19 pandemic in 2020 and 2021, as well as emergency support in response to Cyclone Amphan in May 2020. The first response to Covid-19 was to distribute food and essential goods to the population most affected by the lockdown. In 2021, the second intervention in this area also included a telemedicine programme, which benefited 333 people through teleconsultations and the distribution of basic medicines.

MADAGASCAR



In Madagascar, the world's fourth largest island, 1.64 million people face food insecurity and need humanitarian aid, according to the World Food Programme (WFP).

So, AMI answered the call of a local organisation for an emergency intervention to distribute food aid to 1,900 children.

Manombo **Food insecurity**

The Manombo commune is facing a truly alarming situation. Food insecurity is rife and hunger is spreading. It rains very little, and there have even been whole years without rain. The consequences are catastrophic for agricultural activities, which are at a standstill, given that they were one of the main economic activities of the commune. To make this situation worse, no form of aid distributed by the State has reached Manombo, despite the context of sanitary emergency in which the region finds itself.

Distribution initiatives for basic necessities are concentrated in the Androy and Anosy regions, while other regions in the

South are also struggling. With the aim of helping the local population, AMI, with the support of Carta dos Desejos Association, implemented an emergency action in partnership with the local organisation Niños de Madagascar, which consisted in the distribution of emergency food aid to 1,900 children in the villages of Ambohimandroso and Andranomavo, in Manombo, covering a total of 380 families, each with an average of five children.

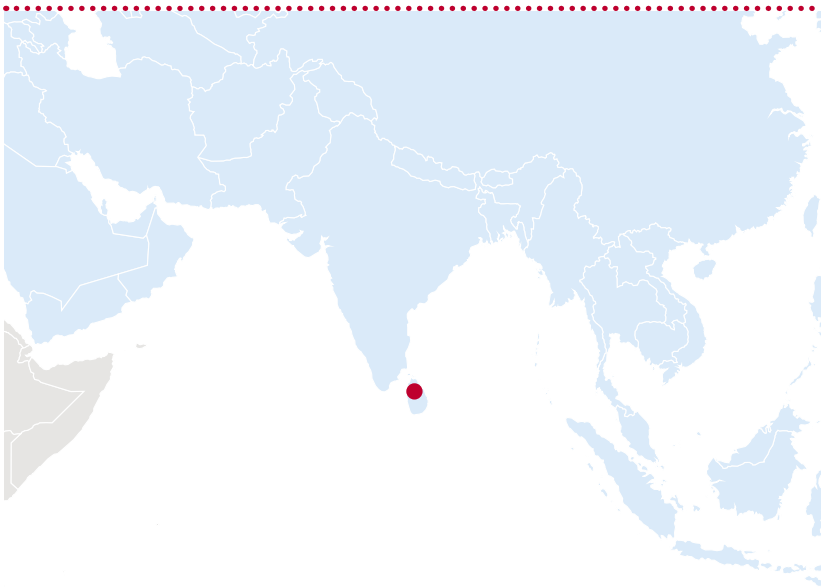
This action, which contributes to SDGs 2 - Zero Hunger; and 3 - Good Health and Well-Being, was carried out in close collaboration with village chiefs and local community workers.

The support raised for this intervention was EUR 6,000.

Madagascar **Child health**

The Malagasy organisation, Niños de Madagascar, submitted a request for help to AMI in early 2021 to support the realisation of two children's surgical interventions, the first being a left foot posture surgery and the second a paediatric surgery for a hernia. Under the 'Emergency Fund for Child Survival' created by AMI to provide support in similar situations, the two interventions, which contributed to SDG 3 - Good Health and Well-Being, were carried out over a period of one month and directly contributed to improving the quality of life of Misael and Harena, two Malagasy children living in situations of social vulnerability.

SRI LANKA



According to the World Bank, Sri Lanka's growth was expected to recover to 3.3 per cent in 2021, but the medium-term outlook was overshadowed by pre-existing macroeconomic weaknesses and the economic scars left by the COVID-19 pandemic. With the loss of jobs and income, poverty was expected to remain above pre-pandemic levels in 2021.

AMI thus maintained its support to the Burgher community, with the aim of strengthening education and supporting job retention, and also responded to an appeal in response to the impact of the pandemic.

Batticaloa **Education of children and** **young people in the Burgher** **community of Portuguese** **descendants**

The Burgher (Portuguese-descendant) community, with a large representa-

tion in the cities of Batticaloa, Eravur and Valaichenai, has very low levels of schooling when compared to Sinhalese society in general, as well as low incomes due to less economically rewarding professional activities. So, on the one hand, families find it difficult to pay their children's school-related expenses and, on the other hand, they do not value their children's education, which leads to a high drop-out rate.

The 'Educating children & youth in Burgher Community' project, implemented by the Burgher Cultural Union, works with vulnerable families in order to improve the level of education of



Batticaloa, Sri Lanka

the Burgher community and to prepare young people to enter the labour market and find new and/or better opportunities.

To this end, 3 sessions were carried out to raise parents' awareness to the importance of school education, in addition to sessions aimed at sharing experiences. Financial support was provided to 30 children to buy school supplies, as well as annual pedagogical support to prepare for the final general exam.

There were also 3 annual sessions of vocational education for children, vocational guidance and vocational training for about 75 young people (25 per year), as well as business development training for 2 young people from the community, with guidance in the choice of a business area and financial support for implementing the project.

This project directly benefited 30 children in the 9th, 10th and 11th grades and 30 young people from the community. Indirectly, this project also benefited 240 families in the Burgher community.

This project, which received EUR 30,000 in funding from AMI, runs from 1 October 2017 to September 2021 and contributes to SDG 4 - Quality Education.

PARTNERSHIPS WITH OTHER INSTITUTIONS

Partnership with the GNR Health Centre

As part of the protocol established with the GNR Health Centre, 3 travelling consultations were held in 2021. Since the partnership began in 2009, there have been 216 beginning - and end-of-mission consultations.

Protocol with the Higher Institute of Social and Political Sciences (ISCSP)

In 2021, the protocol between AMI and ISCSP was renewed, which provides for AMI's participation in the subject of Project Management of the Master's Degree in Humanitarian Action, and the possible integration of students in traineeships at AMI.

Protocol with the 'Move-te Mais' Association

The protocol between AMI and the 'Move-te Mais' Association of the Lisbon Faculty of Medicine was also renewed in 2021, and foresees the participation of trainees in AMI's missions.

3.3 NATIONAL SOCIAL ACTION PROJECTS

A. has been monitored by AMI since 2015. He was born in Évora. For 12 years he lived in a garage, but throughout his life he alternated between shacks, street, garages, tormented by drug addiction. In 2015, he went to Lisbon, determined to change his life.

In the capital, he often lived on the street, sometimes in shelters and rooms, but never stopped looking for a job, and taking up some casual work, which allowed him to survive. At that time, he was approached and began to be followed by AMI's street team, also benefiting from monetary support from the Santa Casa da Misericórdia de Lisboa (SCML) to meet some expenses, such as the rent for his room.

His health was gradually stabilised by being monitored at the Capuchos Hospital and he also received support to buy glasses.

A. always showed a great will to succeed and even wrote a book that was published and is available for sale.

In 2021, A. saw his life improve for good, with the street team's referral, in a close partnership effort, to a Housing First project.

Our team continues to follow up with A. on a regular basis. Currently, A. is settled in a safe and permanent home, which he feels is his own. It is his home, where he can eat his hot meals, have a safe place to sleep, rest, read, watch TV and enjoy the comforts of a home.

A. has a great passion for music. He learned to play the guitar by himself and seeks to know everything about music. He still wants to learn to play the violin, dreams of writing another book and working in the field of music.

The life story of one among many other
AMI beneficiaries

In 2021, AMI assisted 11,413 people, 16% more than the previous year, through 16 social facilities and responses divided over 9 Porta Amiga Centres (Lisbon - Olaias and Chelas; Almada; Cascais; Coimbra; Porto; Vila Nova de Gaia; Funchal; Angra do Heroísmo), 3 Temporary Housing Centres (Lisbon and Porto), 2 street teams (Lisbon, Porto/Vila Nova de Gaia), 1 home help service (Lisbon) and 1 food reception point. These social facilities and responses develop a num-

ber of social services (social assistance/support, employment support, food distribution, social canteens, 5 computer libraries to fight info-exclusion, vocational training, literacy, psychological support, washrooms) across the entire country.

In spite of the pandemic situation, social facilities have reinforced social support throughout 2021.

Since 1994, when the first Porta Amiga Centre (PAC) opened, 90,341 people suffering from poverty and social exclusion have been supported.

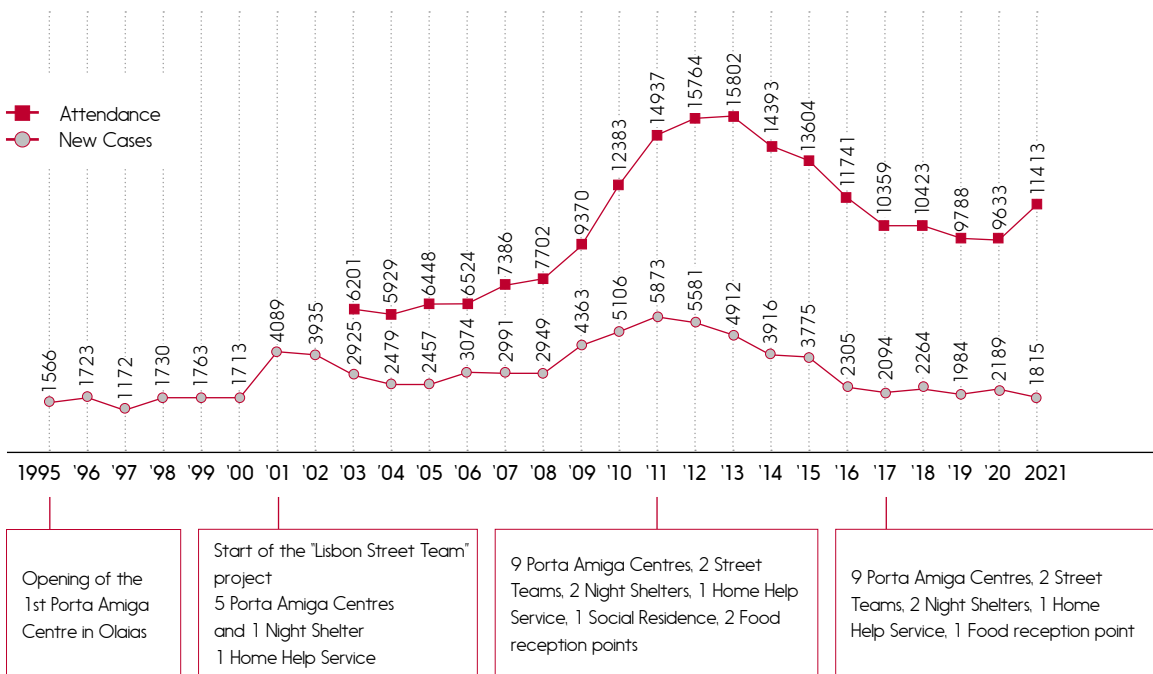
In 2021, 1,815 people sought AMI's social support for the first time, which corresponds to 16% of the total population.

CHARACTERISING THE POPULATION

In 2021, in the metropolitan areas of Lisbon and Porto, 6,025 and 3,764 people turned to AMI's social services, respectively, which corresponds to an increase of 11% in Lisbon and 19% in Porto compared to 2020. In Funchal and Angra do Heroísmo, AMI's social services were sought out by 550 and 845 people, respectively, an increase of 21% in Funchal and 29% in Angra.



OVERALL PROGRESSION OF NEW CASES SINCE 1995

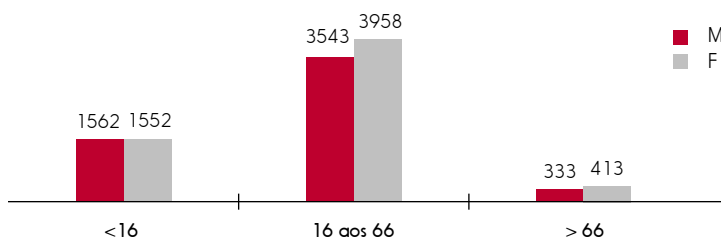


**EVOLUTION OF THE ANNUAL VISITS (2016-2021)
BY THE POPULATION, BY GEOGRAPHIC AREA**

Geographic Areas	2017	2018	2019	2020	2021	Total
Lisbon – Olaias	2377	2425	2209	1947	2104	11062
Lisbon – Chelas	946	980	939	863	1048	4776
Lisbon – Graça Shelter	54	85	106	63	80	388
Lisbon – Casa do Lago	-	-	-	-	47	47
Lisbon – Home Support	43	55	44	41	42	225
Almada	1806	1711	1622	1676	1939	8034
Cascais	866	803	808	747	765	3989
Greater Lisbon	6092	6059	5728	5337	6025	28521
Porto	1463	1645	1381	1733	2052	8274
Porto Shelter	53	61	57	60	65	296
Gaia	1396	1398	1250	1253	1647	6944
Greater Porto	2912	3104	2688	3046	3764	15514
Coimbra	473	422	384	393	341	2013
Funchal	425	445	395	435	550	2250
Angra Heroísmo	658	634	800	594	845	3531
Coimbra and Islands	1556	1501	1579	1422	1736	7794
TOTAL	10359*	10423*	9788*	9633*	11413*	51616*

**The figure shown does not correspond to the actual sum of the totals, as there are beneficiaries who were assisted at more than one of AMI's social facilities.

POPULATION ASSISTED IN 2021, BY AGE GROUP



In 2021, of the population that attended AMI's social facilities, 5,962 (52%) are women and 5,451 (48%) are men.

In 2021, 4,300 households were monitored, which are divided into various family typologies, namely: 32% isolated, 17% nuclear with children, 16% single parent and 5% nuclear without children. It should be noted that 47 households consist of more than 9 people.

The most significant age brackets continue to be between 30 and 59 years old (38%), with the working-age population (56%) being those who most turn to social facilities. Children and young people under 16 also represent a significant percentage of the monitored population (27%), as well as adults under 30 (20%).

The most significant nationality continues to be **Portuguese with 10,037 people (88%)**.

Low schooling remains a dominant characteristic of the monitored population, limiting the possibilities of integration into the labour market and of overcoming a situation of social vulnerability. The most representative levels of education are: grades 1 to 4 (21%), followed by grades 5 to 6 (16%) and grades 7 to 9 (13%). 6% of the population assisted has secondary education, 58% are women.

The number of people with higher education qualifications (229 with bachelor's degrees and 8 with master's degrees) increased by 40% compared to 2020. It should be noted that 5% of the population has no level of schooling.

With regard to vocational training, 53% of the population, aged over 16, has no vocational training.

With regard to current activity, it can be seen that 12% of the population over the age of 16 is employed and 56% of the population is unemployed. With regard to the unemployed population, 43% are looking for a new job and 9% are looking for their first job, and 20% have been unemployed for over 12 months.

Economic resources come mostly from the Income Support Allowance (28%), old-age pension (15%), grants and institutional support (5%) and pensions (1%). It should be noted that 17% have income from fixed and variable salary. In this context, in relation to the value of resources, **the majority of the population (18%) is receiving between EUR 301 and EUR 500 per month.**

It can also be seen that the population turns to informal resources, such as support from family members (32%) and friends (10%). 1% resorts to begging, representing a decrease of 2% compared to 2020.

The main reasons given by the people who turn to AMI's social aid services include **financial vulnerability** (61%), **unemployment** (30%), physical illness (12%), family problems (12%), lack of housing/homelessness (6%) and mental health (4%). Of the total number of beneficiaries who claimed financial vulnerability as the reason for using AMI's social services, **52% are women.**

ACADEMIC QUALIFICATIONS

Grades 1 to 6	37%
Grades 7 to 9	13%
Secondary Education	6%
Higher Education	2%
No schooling	5%

The monitored population also exhibits several health problems, at physical, mental and addiction levels. With regard to physical health problems, mentioned by 380 people, 14% have hypertension, 10% diabetes, 9% high cholesterol and 8% heart disease. Mental problems were mentioned by 154 people, of whom 35% have depression and 24% anxiety. It should be noted that there are often mental health problems that are not diagnosed, so the number mentioned will certainly be higher. Addiction problems were mentioned by 744 people, 49% of which were alcohol and 49% drugs.

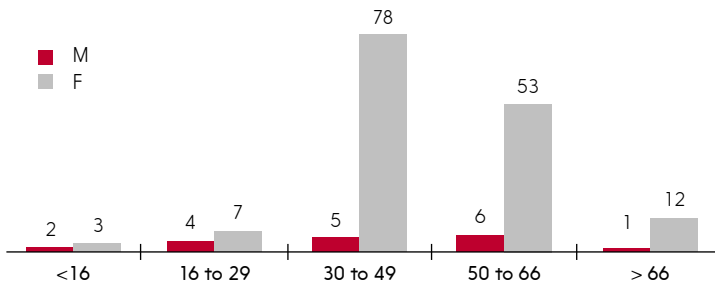
Lastly, the most requested basic needs were food (75%), clothing (54%), shelter (8%) and personal hygiene (7%). Also the needs for employment (31%), financial support (23%), medicines (21%) and medical consultations (17%) are a reality for the population monitored.

Domestic violence incidents were reported by 181 people, 2% more than

in 2020. It should be noted that, in many situations, the victims do not acknowledge or admit that they are victims, and it is only after a long process of social monitoring and counselling that it is possible to realise that this is the case. Therefore, the number mentioned will certainly be higher.

Women (90%) represent the predominant profile of victims, with the following characteristics: between 30 and 49 years of age (43%); single (26%) or divorced (20%); living in rented houses (34%) or social housing (24%) and with an education level between grades 1 to 4 (25%) or 7 to 9 (21%). In most cases, the aggressor is the husband/boyfriend. It can be seen that 5 young people under the age of 16 reported having been victims of violence, of which 3 are female and 2 are male. Violence in old age is also a reality present among people monitored by AMI's social facilities, having affected, in 2021, 12 women and 1 man.

VICTIMS OF VIOLENCE IN 2021 BY AGE GROUP ACCORDING TO GENDER



With regard to housing, of the people who used AMI's social services in 2021, 7,297 live in rented houses (25% more than in 2020), of which 3,201 are in social housing. Moreover, 940 live in their own homes, 18% more than in 2020. A total of 724 people, 70% of whom were men, sought AMI's support for housing-related needs, a decrease of 6% compared to 2020. Nevertheless, compared to 2020, **there was an increase of 10% of people who reported situations of indebtedness because of rent in arrears or homeowner loan payment** they are unable to keep up with.

WORK WITH CHILDREN AND YOUNG PEOPLE

In 2021, around 4,218 children and young people received support at the social facilities. In order to provide a more targeted support to this population, AMI developed two social responses, namely the Junior Social Exclusion Prevention Space (EPES Junior) and support with school supplies.

The Junior Social Exclusion Prevention Space aims to promote the integration and social inclusion of all children and young people, preventing future situations of social exclusion and marginalisation. This population often presents high levels of school failure, so the aim is to work together to develop personal and social skills so that they feel more motivated, confident and determined in their school career. In addition, the EPES Junior is a space where playful and recreational activities are developed, giving children and young people the opportunity to awaken and stimulate creativity, as well as celebrating festive dates that mark cultural milestones.

The Junior Social Exclusion Prevention Space takes place in the Gaia and Cascais PACs, having monitored, in 2021, a total of 47 children and young people. The majority of children and young people are female (57%) and in the 11 to 15 age group (60%).

In 2021, 2,756 children and young people aged between 3 and 18 were supported with school supplies from the campaign developed by AMI and

the Auchan group², a partnership that began in 2009 and whose main goal is to support children and young people belonging to households monitored by the social facilities in their school progress and success.

WORK WITH THE SENIOR POPULATION

AMI also develops the Senior Social Exclusion Prevention Space (EPES Senior), a project aimed at the community's elderly, which aims to promote personal and social skills, as well as motivation and self-esteem of those who attend it, in order to prevent future situations of social exclusion and marginalisation. It is a space tailored to the reality and needs of each person, seeking to develop small workshops and other cultural and recreational activities.

EPES Senior takes place in the Chelas, Olaias, Cascais and Funchal PACs, having supported 69 people in 2021. The majority of people are female (74%) and in the 67+ age group (70%). At the PAC in Funchal, due to the pandemic, it was not possible to develop activities in the EPES Senior.

SOCIAL AID FUNDS Social Promotion and Development Fund

Created in 2015 by AMI, the Social Promotion and Development Fund (FDPS), with a total value of EUR 20,000, aims

² Find detailed information on this campaign on page 82

to support the payment of housing-related current expenses (water, electricity, gas bills). It became clear during the first year of operation of this support that there were other essential needs for which it could be channelled, and so a change was made to cover the payment of medication, transport and rent, among others. The criteria are regulated and accessible through the AMI website. Since 2015, AMI has supported 1,442 people under this Fund.

In 2021, 379 requests for support were made to 224 people (13% less than in 2020), resulting in the payment of 648 expenses, specifically: water, electricity and gas (263), medication (152), house/room rent (102), transport (82), consultations (39), training (6) and documentation (4).

AMI University Fund

In 2021, the 7th edition of the AMI University Fund, a social support scholarship worth EUR 700, which is intended to finance the payment of tuition fees for students attending bachelor's or master's degrees in public higher edu-

cation institutions, awarded 42 scholarships (32 bachelor's and 10 master's degrees), amounting to a total support of EUR 29,400.

This year, the initiative was supported by the following partner entities: Inês Baltazar, Marinelia Leal Business School, Tudo sobre eCommerce, Life Training, Eneacoaching, Mkt Digital Agency, Roberto Cortez, Programa de Aceleração Digital, Paulo Faustino, Academia de Marketing Digital, Oferta Perfeita, OONIFY, Angel Smile, Equilibrium, Longevidade Financeira.

Compared to the previous year, in 2021, 17 new applications and 25 renewals of scholarships were approved.

Enrolled in teaching institutions all over the country (mainland and islands), the scholarship holders are mostly Portuguese, followed by students from Cape Verde, Angola and Guinea-Bissau. They are between 19 and 35 years old and attend courses in the areas of Environment, Arts, Social Sciences, Sciences, Engineering, Health and Information Technologies.

Since its first edition in the 2015/2016 academic year, 332 students have benefited from this support.

HOMELESS POPULATION

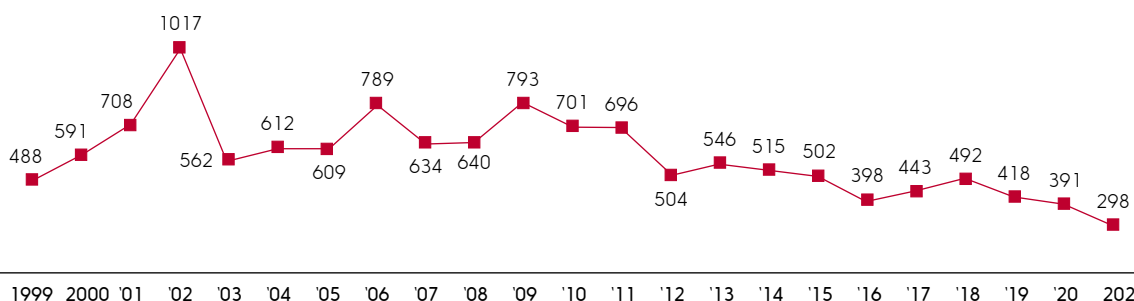
Since 1999, the year in which these data were first recorded, **14,214 homeless people have received support from AMI.**

In 2021, AMI monitored a total of 1,165 people who fit into the criteria of being Homeless according to the European Federation of Organisations Working with the Homeless (FEANTSA), 5% less than in the previous year.

The homeless population represents 10% of the total population monitored by AMI in 2021. The decrease in the monitored population compared to 2020 may be related to the maintenance, in 2021, of specific responses for this population, which were created due to the Covid-19 pandemic.

In 2021, 298 homeless people sought AMI's support for the first time.

EVOLUTION OF NEW CASES AMONG THE HOMELESS POPULATION



The homeless people monitored by AMI in 2021 are mainly distributed among the large urban centres, Greater Lisbon (50%) and Greater Porto (41%). Compared to 2020, there is an increase in the number of people being supported in the Greater Porto region (+11%) and a sharp decrease in the Greater Lisbon region (-21%).

The majority of people are male (70%) and are aged between 40 and 49 (21%) and between 50 and 59 (26%).

The homeless population who sought support at AMI social facilities is mainly **Portuguese (83%)**, followed by people from the PALOPs (11%) and Other Countries (5%).

We can observe that the educational qualifications are low, with the majority having only grade 1-to-6 schooling (44%). It should also be noted that 16% attended grades 7 to 9, 8% have a secondary education and 3% have middle or higher education. In addition, 3% have no schooling and 55%, over 16 years old, have no vocational training.

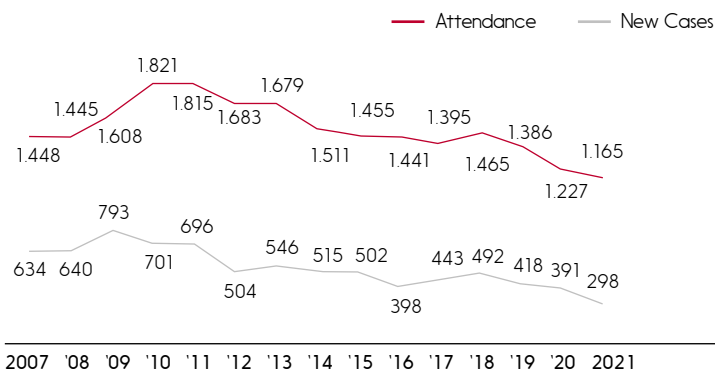
With regard to civil status, the vast majority of the homeless population is living alone (65%) (single, divorced or widowed) and 9% is married or living with a partner. There is a lower percentage of married women or women living with a partner (5%) than men (7%).

AS TO THE PLACES WHERE THEY SPEND THE NIGHT, AND IN DESCENDING ORDER:

Places where they spend the night	Percentage of the population
Street (stairs/hallways, abandoned buildings/cars, containers and stations)	18%
Temporary overnight stays (people staying temporarily in the homes of family or friends)	14%
Rooms	10%
Rented house*	13%
No house (temporary or emergency housing or housing for victims of domestic violence)	15%
Inadequate housing	6%
Other Places	24%

*These belong to the homeless group because they are under threat of eviction and their housing situation is precarious.

EVOLUTION OF VISITS AND NEW CASES AMONG THE HOMELESS POPULATION



It should be noted that, as far as economic resources are concerned, **the vast majority of the supported homeless population turn to the RSI (income support allowance) and the help of relatives and friends.**

As the main reasons that led to the current situation, and consequently to seeking the support of AMI, **64% of the population cited financial precariousness, 54% unemployment, 41% homelessness, 26% family problems, 13% drug addiction, 12% alcoholism, 12% physical illness and 9% mental health.**

Regarding basic needs, the most requested were: food (83%), clothing (63%), shelter (52%), and personal hygiene (52%). Also the needs for employment (59%), financial support (40%), medical consultations (32%) and medicines (25%) are a reality for the homeless population monitored by AMI.

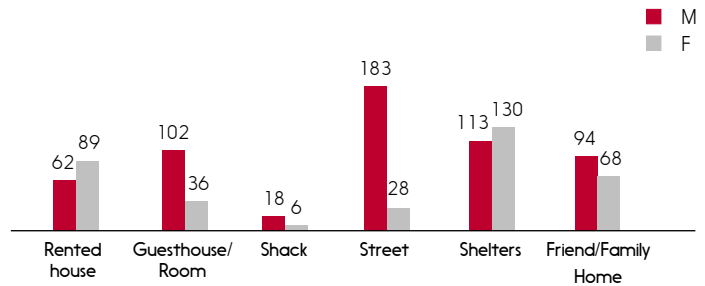
IMMIGRANT POPULATION

Over the years, the origin of the immigrant population has changed. At present, they come mainly from the PALOPs and other countries in Latin America and Asia. The number of nationals from other EU countries also increased with the latest enlargements of the European Union in 2004 and 2007, although it has declined in recent years.

The weight of the immigrant population, relative to the total number of people aided by AMI, has been decreasing, accounting for 7% in 2021.

As regards the origin of the immigrant population, 60% are from the PALOP countries and 35% come from the group of Other Countries, in which Brazil (44%) and Venezuela (22%) stand out. In turn, nationals

PLACES WHERE THE HOMELESS POPULATION SPEND THE NIGHT



ECONOMIC RESOURCES

Resource	Formal	Informal	Percentage of Population
RSI (income support allowance)	X		40%
Old-age and other pensions	X		15%
Institutional support/subsidies	X		6%
Fixed and variable salary	X		12%
Support from family and friends		X	39%
Begging		X	6%



from European Union countries represent 3% and from other African countries 2%.

SOCIAL FACILITIES - Common Services

The 11,413 people who used AMI's social facilities, in 2021, had several services available to them, such as support for developing and monitoring their social inclusion plan, and for meeting basic needs.

In 2021, social monitoring and counselling was the most requested service by people who sought AMI, with 3,528 people having benefited from it, 34% less than in 2020. In particular, 2,423 people benefited from assistance and 2,305 people benefited from monitoring. Of the total number of people who received social support in 2021, those who benefited most were women (60%) aged between 40 and 49 (22%). **Throughout 2021, our social support services (assistance (17,786), monitoring (31,132) and referrals (2,681)) were used 51,599 times, 52% more than in 2020.**

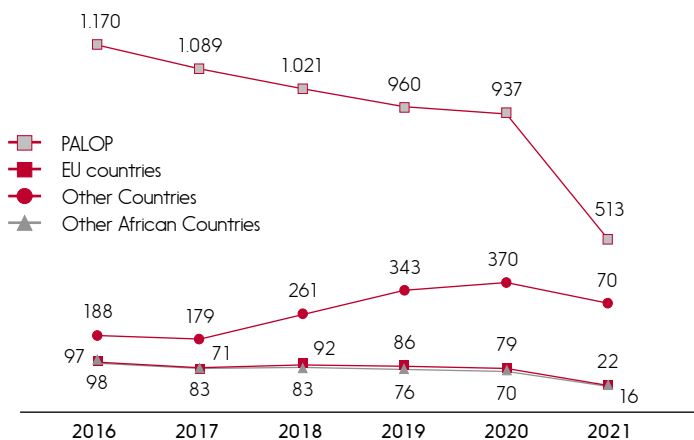
More than 156 home visits were made to more than 50 people.

In terms of services to meet basic needs, the washroom was used by 306 people a total of 15,882 times. The wardrobe was used by 1,810 people, 16% less than in 2020. It should be noted that during part of 2021, the wardrobe was suspended due to the pandemic, and reopened later with restricted access, which explains the decrease in people compared to 2020.

The laundry was used by 276 people a total of 3,562 times. Hygiene products were also distributed to 783 people and nappies to 134 children. Furthermore, 2,753 nursing services and 51 medical services were provided, reaching 254 (2% less than in 2020) and 30 people (66% less than in 2020), respectively. As these are two services that are wholly provided by volunteers, by 2021, their frequency also decreased due to the access restrictions imposed by Covid-19.

There were 2,063 psychology consultations, which reached 215 people (21% more than in 2020), and online psychological support was also made available.³ Legal aid assisted 80 people a total of 598 times.

EVOLUTION OF THE IMMIGRANT POPULATION



FOOD SUPPORT Canteens

The canteen service was used by 1,545 people in 2021, 8% more than in 2020, out of which 67% are men.

175,544 meals were served in the social facilities and through the Home Help Service.

Food Product Distribution

In 2021, 3,898 people were supported with food.

Through regular donations from various partners, it was possible to deliver 26,213 food hampers to families assisted in the social facilities.

³ Find detailed information on page 19.

Every year, in addition to regular donations, AMI seeks to overcome the lack of food through campaigns with various local and national entities.⁴

Operational Programme for Aid to the Most Deprived (POAPMC)

The Operational Programme for Aid to the Most Deprived (POAPMC) is an intervention programme by the Fund for European Aid to the Most Deprived (FEAD), which aims to provide food support and develop skills to promote social inclusion.

AMI, via its Porta Amiga Centres, participates in this programme as a Mediator in the regions of Almada, Vila Nova de Gaia and Angra, and as a Reception Point and Mediator in Porto. The programme distributes a monthly hamper, which aims to supply 50% of the end recipients' daily nutritional needs. In 2021, the 2nd phase of the programme was continued in the Porta

Amiga Centre in Porto, Gaia and Almada. The first phase of the programme at the Porta Amiga Centre in Angra ended in November. Nevertheless, as the POAPMC is a programme that contributes to the improvement of the well-being of the monitored population, the Angra PAC, with the financing and collaboration of the Azores Social Security Institute, will distribute a food hamper to the programme's beneficiaries until the approval of the 2nd phase.

In 2021, AMI supported a total of 2,003 people, namely 1,543 in Porto, 254 in Gaia, 151 in Almada and 55 in Angra. Given that the Porta Amiga Centre in Porto is a Reception Point, another 2,594 people were indirectly supported by the two partner entities: ANAP and ASAS de Ramalde.

POAPMC also implements follow-up training sessions, with the topics: 'Waste prevention', 'Optimisation of family budget management' and 'Food selection'. In 2021, 6 follow-up sessions were

carried out, 4 of which in Angra, 1 in Almada and 1 in Gaia, for a total of 142 people.

NIGHT SHELTERS

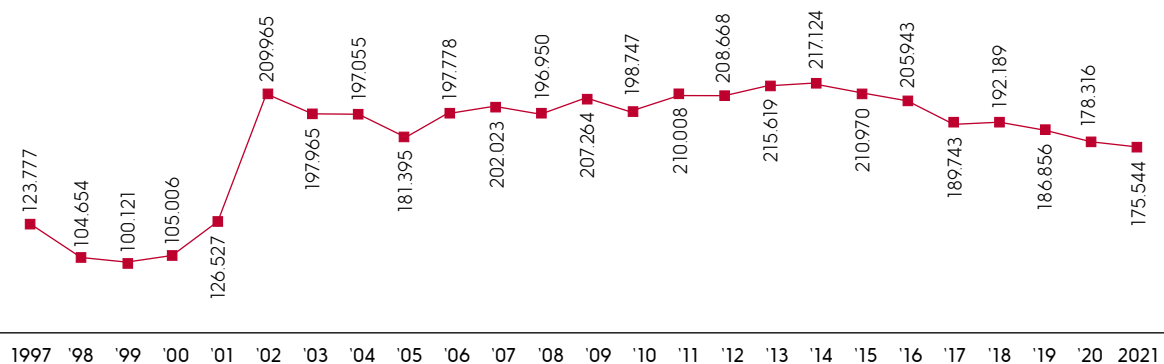
AMI has two Temporary Accommodation Centres for men, one in Lisbon since 1997 (Graça Shelter) and one in Porto since 2006 (Porto Shelter).

In 2021, AMI also assumed the shared management of a Municipal Emergency Accommodation Centre for women - Casa do Lago - in close partnership with the Lisbon City Council.

Since 1997, the Graça Shelter has provided support to 1,121 people, plus the 553 people supported by the Porto Shelter since 2006. Thus, since 1997, AMI Shelters have supported 1,677 homeless men as part of reintegration in society and employment.

⁴ Find detailed information on these campaigns on page 83.

ANNUAL PROGRESS OF MEALS DISTRIBUTED



A total of 65 homeless men were supported for the first time in 2021, 45 at the Graça Shelter and 20 at the Porto Shelter. A total of 47 women were also supported for the first time in 2021 at Casa do Lago. **This brings the total number of homeless people supported for the first time in 2021 to 112.**

However, on top of those who arrived in 2021 to the Graça and Porto Shelters, aid was given to other beneficiaries who had been at the Shelters since the previous year, or who had left and returned.

Thus, **the total number of people supported by these two Shelters in 2021 was 145, an increase of 15% compared to 2020.**

It becomes paramount to profile the 192 homeless people supported by the three Accommodation Centres.

The most representative age brackets are between 40 and 59 (49%), between 30 and 39 (18%) and 16 and 20 (2%). 66% of the population is from Portugal and 26% from other countries. The immigrant population supported by the shelters is mainly from the PALOP countries (7%) and Brazil (8%). Academic qualifications are low, with the majority having completed grade 6 (25%) or grade 9 (13%), followed by those who completed secondary education (13%). It can also be seen that 3% have no schooling and 40% have vocational training.

Regarding current activity, 47% of the homeless population is unemployed and 30% is employed. With regard to the length of unemployment, 30% has been unemployed for more than 12 months.

Formal economic resources come mainly from the RSI (30%) and old-age pension (8%). It is important to stress that the **most recurrent economic resource is the fixed or variable salary (40%)**, even if it is precarious, because it does not allow an immediate escape from this situation. Informal resources most notably and most often include **turning to help from family members (22%) and friends (11%)**.

As the main reasons for having turned to shelters, 63% of the population cited **financial precariousness, 56% homelessness, 55% unemployment, 36% family problems, 17% drug addiction, 9% alcoholism, 6% mental health and 3% physical illness.**

Regarding basic needs, the most requested were: food (83%), clothing (47%), shelter (81%), and per-

sonal hygiene (71%). Also the needs for employment (66%), financial support (35%), medical consultations (31%) and medicines (25%) are a reality for the homeless population monitored by AMI. **Of the 192 people who were at the Shelters, 122 left, of whom: 18 men and 9 women achieved some financial autonomy and moved into rented rooms or flat (27); 6 men and 6 women left the shelters to live with relatives or friends (12); 10 men and 6 women left for another institutional response (16); 2 men have emigrated; 4 men and 2 women left to go to work outside the Shelter area (6).** There were also 16 men and 8 women who left because they did not comply with the rules or did not adapt to them, thus jeopardising the smooth running of the shelters (24) and 36 left without any warning, 22 of whom were men.

The three accommodation centres, Graça Shelter, Porto Shelter and Casa do Lago, provide a set of services, which aim to promote the social (re)integration of homeless people. In

FORMAL ECONOMIC RESOURCES COME FROM ACCESS TO VARIOUS GRANTS:

Income Support Allowance (Rendimento Social de Inserção)	30%
Old-age Pension	8%
Stable or temporary wages*	40%

* Precarious, as the person is unable to immediately come out of this situation.

order to better convey the reach of our work, the number of uses of each of our services is shown below.

Thus, 179 homeless people were supported in terms of social monitoring and counselling, with a total of 7,300 consultations, follow-ups and referrals, specifically: 2,681 consultations, 4,066 follow-ups and 553 referrals.

The total number of people staying overnight in the Shelters was 157, for a total of 15,547 times. There were 580 psychology consultations, which reached 45 people. The Employment Support Office (GAE) assisted 80 people, for a total of 598 times.

There were also 921 nursing support services and 21 medical support services, reaching 53 and 12 people respectively.

In terms of services to meet basic needs, the canteen was used by 161 people, and 57,841 meals were served (7,307 more meals than in 2020). The washroom was used 13,460 times and the laundry service 2,389 times, reaching 121 and 142 people, respectively. In addition, hygiene products were distributed to 149 people, 1,269 times, so that the beneficiaries can take care of their daily hygiene regularly and in good conditions.

STREET TEAMS

In 2021, the Street Teams followed up on a total of 214 homeless people.

The Lisbon Street Team monitored 82 people and the Gaia and Porto Street Team monitored 132 people.

These social intervention responses are developed from two Porta Amiga Centres: the Lisbon Street Team from the Porta Amiga Centre in Olaias, and the Gaia and Porto Street Team from the Porta Amiga Centre in Gaia. They aim to improve the quality of life of the target population, promoting integrated and holistic responses. They also seek to supplement the intervention carried out at the Porta Amiga Centres and provide continuous psychosocial support in order to avoid relapses, thus preventing future forms of social exclusion.

In 2021, a total of 79 people were helped for the first time, 33% less than in 2020, of which 30 were followed up by the Lisbon Street Team and 49 by the Gaia and Porto Street Team.

Most of the people monitored in a situation of homelessness are men (71%) and are aged between 50 and 59 (26%) and between 40 and 49 (24%), 80% are from Portugal and 20% are immigrants. Of these, 56% are from the PALOP countries, 16% from other countries and 7% from EU countries.

The most representative levels of education are grades 1 to 4 (18%), followed by grades 5 to 6 (15%) and grades 7 to 9 (12%). With regard to current activity, it can be seen that only 5% of the homeless people over the age of 16 is employed and 72% is unemployed. As far as economic resources, formal and informal, the primary means of subsistence are the RSI (45%), old-age pension (16%), support from relatives (16%) and friends (15%) and begging (9%).

The people who were aided by AMI's Street Teams mostly sleep on the street (26%), in guest houses/rooms (14%), temporary and emergency shelters (10%) and shacks (5%). Financial precari-



ousness (54%), unemployment (34%), homelessness (34%), family problems (22%), alcoholism (15%), drug addiction (11%) and mental illness (8%) were some of the main reasons that led homeless people to seek the support of AMI's Street Teams.

In terms of basic needs, the most sought-after were food (80%), clothing (72%) and accommodation (60%). In terms of health needs, 37% needed a medical consultation, 20% needed medication and 17% needed psychological support.

HOME HELP

The Home Support Service (SAD) started in the year 2000 as an Integration Company named "Simpatia à

Porta" (Kindness at the Door), and aimed to provide meals to those who, for various reasons, were unable to go to the Porta Amiga Centre in Olaias.

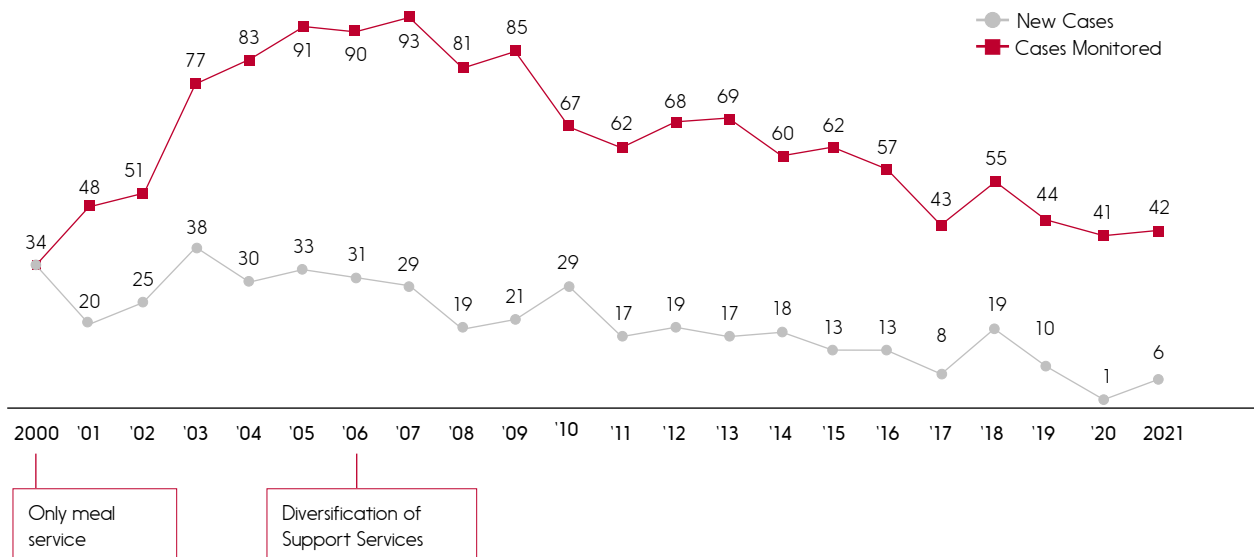
In 2006, when an agreement was formalised with the Social Security Institute, SAD went on to include other services, such as personal and housing hygiene, outdoor assistance, laundry care, entertainment and socialising. Based in Olaias and covering 6 Lisbon parishes, SAD currently provides care and services to those in their homes who are in a situation of physical and/or psychological dependence and who cannot ensure, temporarily or permanently, that their basic needs are met. **Since 2000, 484 people have been assisted by the Home Support Service.**

In 2021, 42 people were assisted by SAD, of which 6 sought SAD support for the first time.

Thus, assistance, monitoring and referrals were provided to a total of 1,249 people, more specifically: 1,032 assistances, 97 follow-ups and 120 referrals. As for the SAD standard services, 37 people received meals at home; 19 people benefited from personal hygiene; 16 people from housing hygiene; 13 people from laundry care; and 40 people from outdoor assistance.

In terms of use, 17,120 meals were served, 2,258 personal hygiene services were provided, 382 second time personal hygiene services were provided,

EVOLUTION OF VISITS AND NEW CASES OF HOME HELP



1,205 housing hygiene services, 874 laundry care services and 8,097 outdoor assistances.

In 2021, satisfaction surveys were carried out among 28 SAD beneficiaries, in a ratio of 21 women to 7 men. Overall, the service was very favourably evaluated, highlighting the establishment of a relationship of proximity, empathy, respect and closeness between beneficiaries and employees.

With regard to the services provided, 26 beneficiaries consider that the services meet the identified needs, 27 beneficiaries stated that they would recommend the service to other people. Only 2 beneficiaries mentioned that they would change to another SAD.

With regard to satisfaction in relation to the meals provided, the majority (13) were satisfied with the meals, 5 were satisfied "sometimes", 1 was not satisfied, as this service did not meet their needs and 6 did not answer, as they did not use the meal service.

In order to increase the quality of the various services provided by the SAD, a new vehicle was acquired in 2021. This vehicle is an added value, mainly for outdoor assistance, as it allows greater convenience, well-being and safety in the transportation of beneficiaries.

The majority of people supported by the SAD in 2021 are women (71%) and are in the 67+ age group (95%). They live in their own home (33%), are Portuguese nationals (93%) and widows (52%).

The main formal economic resource is old-age pension (87%). Informally, 53% of the population receives support from family members and 24% from friends. Most people live alone (67%).



EMPLOYMENT

Employment support is one of the main focuses of AMI's social intervention, as employment is one of the determining factors in the potential inclusion of beneficiaries and because unemployment rates are on the rise in this pandemic.

Seven of the social facilities provided by AMI have Employment Support Offices, with the main objective of supporting and guiding young people and adults in outlining and/or developing their personal employment and vocational training plan. The Funchal Porta Amiga Centre is the only one to have a protocol with the Madeira Employment Institute, which funds its Employment Area. It should be noted that this service lacks a close relationship with the social monitoring and counselling provided in the various social facilities.

In 2021, 316 people who were unemployed, with precarious job or with the intention of increasing their academic

qualifications used the **Employment Support Office**, 8% more than in the previous year. A total of 1,184 services were carried out, mainly focused on active job search and referral to training offers, 5% less than in 2020.

In total, and despite the difficulty in obtaining data regarding all the people who were assisted⁵ and the current pandemic scenario, we found that **108 people were able to find a job** as a result of the support they received from AMI's Employment Support Offices, corresponding to a success rate of 34%. There were also more than **79 referrals for training**.

⁵ There are beneficiaries who, after professional interviews, do not report that they have been selected and stop attending the Employment Support Office; others change their telephone contacts and do not notify.

The Employment Support Office has increasingly been working together with the person, allowing them to participate actively in decisions and in outlining their professional life project. The aim is to develop computer skills (they do all the research themselves, using the corresponding online platforms) and to simulate job interviews (giving tips on what to answer, ask, how to dress, among others).

PARTNERSHIPS WITH OTHER INSTITUTIONS

AMI always aims to establish formal and informal partnerships, because it is through collaborative, constructive and structured work that we are able to optimise resources and give concerted responses to the people who come to us.

Taking Action Without Wasting Food

The AMI Foundation, in collaboration with Ageas (strategic partner) and Vitamimos (implementation partner), developed the project #agirsemdesperdícioalimentar with the aim of helping to promote healthy eating, with a positive impact on the health of the beneficiaries of the Porta Amiga Centres (CPA) of Almada, Cascais, Chelas, Olaias and the Graça Shelter, between October and April 2020.

Due to the pandemic and to ensure the well-being and safety of the participants, this project was suspended for several months, but in 2021, when the pandemic situation stabilised, it was possible to resume and finalise the missing sessions.

The 1st edition of the project had 30 dynamic sessions, 30 hours, 99 participants, 11 groups, 25 cooked recipes and 99 food hampers offered.

During 2021 it was also possible to start the implementation of the 2nd edition, with the promotion of a Christmas Workshop in the Porta Amiga Centres in Olaias and Cascais, for a total of 26 participants. This edition will cover the social facilities in the Centre and North in 2022.

'Banco Alimentar Contra a Fome' food bank

In the partnership with Banco Alimentar (Food Bank), AMI uses type A and B agreements. Nevertheless, in November 2021, the type A agreement, for the beneficiaries of the Chelas Porta Amiga Centre, came to an end.

In 2021, under the Type A agreement, 61 tonnes of food items were distributed for a total value of EUR 87,138.77.

The type B agreement covers all the Lisbon Social Facilities, and in 2021, 16 tonnes of food items were received worth EUR 27,209.53.

Social Benefit Goods (BUS)

BUS is a social solidarity association that aims to support charities by providing essential household items, whether to the beneficiaries or to the institution itself.

In 2021, under this partnership, AMI received several items divided into bed linen, blankets and towels.

Cais

The Cais Magazine project is a social intervention strategy for the empowerment and participation of people who are excluded or at risk of social exclusion.

In 2021, 2 beneficiaries from the Almada PAC were part of the Cais project, by selling its magazine.

CPCJ - Committee For The Protection of Children And Young People At Risk

As a member of the Extended CPCJ, AMI actively participates in the monthly meetings of this body, in places which work alongside the social facilities and where continuous work with children and young people is developed.

CPCJs aim to promote the rights of children and young people and to prevent or end situations that may affect their safety, health, training, education or integral development.

EAPN - European Anti-Poverty Network

AMI is part of the EAPN, which, since 1990, has represented the European Anti-Poverty Network (EAPN) in Portugal. The EAPN is a non-profit association based in Brussels, with representation in every European Union Member State through National Networks. The mission of the EAPN is to defend fundamental human rights and to assure that everybody has all of the conditions they need to exercise their citizenship and to have a decent life, promoting the fight against poverty and social exclusion, networking and the involvement of all of civil society.

In 2021, AMI participated in 2 EAPN membership meetings. We should also note that the Coimbra Porta Amiga Centre, with two other institutions, is responsible for coordinating the EAPN centre in Coimbra.

Areeiro Parish Council

Under the partnership that the Areeiro Parish Council started with the Olaias Porta Amiga Centre in October 2018, and which consists of a daily donation of food items to be distributed to the beneficiaries of this social facility, in 2021, EUR 6,606.85 worth of food items were donated. Since the beginning of this partnership, the value of the donations amounts to EUR 26,094.43.

FEANTSA - European Federation of National Associations Working With The Homeless

FEANTSA is the largest European network that focuses its work on homelessness. Set up in 1989 as a European Non-Governmental Organisation, FEANTSA is focused on preventing and alleviating poverty and social exclusion among homeless people and people at risk of becoming homeless. It works closely with European Union institutions and has consultancy status in the Council of Europe and the United Nations.

Throughout the two-year period 2020/2021, AMI represented Portugal on the Board of Directors of FEANTSA, monitored discussions involving European organisations linked to the topic of poverty and homelessness, and collaborated with FEANTSA, whenever requested, in providing information regarding the reality of the homeless in

Portugal and participated in the statutory meetings of the AC Members.

Every year, FEANTSA organises a conference and a General Assembly, both of which AMI has attended. The 2021 conference, in an online workshop format, took place in mid-November.

The conference allowed for reflection on the lessons that can be learned from the impact of the pandemic on the homeless population. More than reviewing social services and specific actions that responded to the pandemic situation, it also served to reflect on how to act in the future and maintain the commitment to end the situation of people who remain homeless and without shelter in this new reality. The dynamic workshops covered the topics: 'Evictions in the Midst of a Global Pandemic and Housing', 'Health and Covid', 'European Investment to End Homelessness' and 'Alternative Housing Models'.



Homeless Planning and Intervention Centre (NPISA)

The National Strategy for the Integration of People Experiencing Homelessness (2017-2023) comprises three axes of intervention aimed at spreading knowledge (information, awareness and education), strengthening intervention and coordination. NPISA are centres that were set up as part of the previous strategy, with the aim of implementing the strategy at the local level, where the number of homeless people justifies it. NPISA is a structure that promotes the local coordination of responses and professionals working in this area, in partnership with the Social Network. AMI has an active participation in these centres, through the Porta Amiga Centres in Gaia, Coimbra, Almada and Olaias, Lisbon Street Team and the Graça Shelter.

PISAC, a group working with homeless people in Coimbra, is coordinated by the Porta Amiga Centre in Coimbra. This body, because of its age and because it precedes the creation of the NPISAS, retains its original name, but operates in the same way as the other NPISAS.

The Almada Porta Amiga Centre was the coordinator of this centre from its inception until 2017, when the coordination was taken over by the City Council. It should be noted that in Almada, AMI integrates an inter-institutional street team that develops work as part of social intervention of this NPISA.

In Lisbon, AMI is also part of NPISA and part of the Planning and Intervention axes, represented by the Street Team, whose workers are Case Managers. Also under the Axis of Intervention, AMI is part of the Reception sub-axis, which

concerns responses involving Accommodation and Reintegration, via Graça Shelter and Porta Amiga Centres. AMI is represented in the Council of Partners, an integrated consultative body within NPISA, by the administration of the Social Action Department.

In 2021, AMI participated in 2 meetings of the Lisbon NPISA Council of Partners. The Lisbon Street Team and the Porta Amiga Centre in Olaias took part in the flu vaccination campaign that takes place every year, and the centre's facilities were made available for this purpose. Through the Graça Shelter, Casa do Lago, the Olaias PAC and the Street Team, AMI took part in the vaccination campaign against Covid-19, flagging people in a homeless situation, referring or making available facilities, namely the Casa do Lago.



Porto Night Shelter



Mundo a sorrir

Mundo a Sorrir is an NGO that aims to provide oral health care to the population and promote awareness-raising initiatives regarding oral hygiene. Within the framework of this partnership, in 2021, 18 people were supported by the social facilities in the geographic area of Lisbon and Porto, of which 4 concluded the treatment. More than 50 consultations were held. Consultations cost a maximum of €7, determined according to the socio-economic conditions of the household.

Working For The Community (PTFC) - Social Reintegration Institute

Based on a protocol prepared with the IRS ('Instituto de Reinserção Social' – Social Reintegration Institute), this partnership aims to support the social (re)integration of individuals serving short jail terms.

Under this legal measure, which allows for community service to replace the enforcement of sentences or fines, 1 person was received at the Porta Amiga Centre in Gaia.

Rehabilitate To Better Integrate

The project Rehabilitate to Better Integrate, developed by the Porto Night Shelter, is financed by the Municipal Fund to Support Porto's Associations, promoted by the Porto City Council.

The initiative aims to improve the bedrooms, kitchen, washroom and terrace of the social facility, by refurbishing some of its assets in order to provide a better quality of life and well-being to its 27 residents. The aim is to increase the comfort and safety of residents, to contribute to effective social and professional (re)integration, to satisfy basic needs, to promote interpersonal relationships and, finally, to contribute to mental health.

In 2021, between November and December, 27 mattresses, 27 mattress covers, 1 chest freezer, 1 grill and 1 dishwasher were purchased. This project will continue in 2022.

Social Network

The Social Network is based on the values associated with the traditions of families helping each other and more extended solidarity, aiming to develop a collective consciousness of the various social problems and creating social and integrated support networks locally. All of AMI's social facilities participate in the Local Social Networks and the Parish Social Committees developing more localised work in one or more parishes, through participation in the plenary meeting or in theme-based or more restricted working groups.

Created by the Council of Ministers, the Social Network programme, a forum to coordinate and pool efforts, based on the voluntary involvement of local authorities and public or private non-profit organisations that wish to participate in the programme, aims to combat poverty and social exclusion and promote social development.

Health for @al

The project Health for @ll, developed by the Porta Amiga Centre in Vila Nova de Gaia, is funded by the Jumbo Foundation for Youth and aims to promote sports practice and educational activities in the area of health, sport and nutrition among 25 children, aged 6 to 16 years, who attend the Children's Space, and their families.

In October 2021, after several lockdown periods due to the pandemic, it was possible to start the activities of this project.

Thus, between October and December, 3 physical education classes and 3 dance classes were held, led by a physical education teacher. The 1st Health Education session entitled "Prevention of Food Related Pathologies" was also carried out by the volunteer nurse who assists the Gaia PAC, as well as the 1st Healthy Cooking Workshop, in which the children were challenged by a volunteer from the Nutrition area, to bake healthy Christmas biscuits.

For children and their families, this project is a space where social cohesion, self-concept, self-esteem, teamwork, interpersonal relationships, a healthier lifestyle and sports are promoted.

Porta Amiga Centre in Vila Nova de Gaia



3.4 ENVIRONMENT

History will not judge us on resolutions agreed or plans made. It will judge us on actions delivered. It will judge us on whether we create a world without plastic pollution, a world in which we can all live in peace, a world in which the right to a healthy environment is respected and upheld.

Inger Andersen,

Executive Director of the UN Environment Programme (UNEP)

In order to contribute to the preservation of this planet, AMI is committed to being an agent of change, by raising awareness to the adoption of conscious and responsible behaviour by citizens, companies and institutions. If we all work together and play our part, there is no need for a plan B.

EDUCATION FOR DEVELOPMENT PROJECTS

“THERE ISN'T A PLANET B! WIN-WIN STRATEGIES AND SMALL ACTIONS FOR BIG IMPACTS ON CLIMATE CHANGE”

The project 'There isn't a PLANet B! Win-win strategies and small actions for big impacts on climate change' is a joint venture, led by Fondazione punto sud and involving partners from Portugal (AMI), Hungary (Hungarian Bast Aid), Romania (Asociatia Servicul Apel), Spain (Fondo Andaluz de Municipios para la Solidaridad Internacional) and Germany (finep akademie e.V.). It seeks to involve small and medium-sized Civil

Society Organisations (CSOs) who are active in the areas of environmental awareness and protection, by providing financial support for implementing effective interventions for the benefit of European citizens, about climate change and sustainable living (Sustainable Development Goals 11, 12 and 13). Third parties are the direct target group of this action, which is developed in three aspects:

- A. Financial support;
- B. Training and sharing of knowledge;
- C. Strengthening the network of opportunities.

Twenty-two actions were implemented in Portugal, from civil society organisations (CSOs) ranging from the North to the South of the country and including the Azores. Of the projects implemented, 8 were Big Grants and the remaining 14 Small Grants, varying in terms of the amounts funded and duration. In total, EUR 614.360,55 were funded in actions falling under SDGs 11, 12 and 13. These projects directly benefited around 24.257 Portuguese citizens.

There were also 2 on-site training sessions and 7 webinars attended by 114 people from 22 CSOs, and the Seminar 'NOPLANETB | A One and Only Planet for Everybody' open to the public, consisting of panels with various expert speakers from the environmental field and an exhibition of the projects funded, which had 208 participants; and a final international conference titled 'NOPLANETB: Together is Better! How innovative alliances can encourage a greater impact for climate action', which was attended by 248 participants.

The project lasted for three and a half years (2017-2021), with a total budget of EUR 4,569,531, of which EUR 766,297 were for the intervention in Portugal. This action was co-funded by the European Union under the DEAR (Development Education and Awareness Raising) programme and by the Camões Institute - Institute for Cooperation and Language, as part of the Education for Development programme.



COLLECTION OF WASTE FOR RECYCLING AND REUSE

Recycling X-rays

This project had its first edition in 1996 and serves the dual purpose of contributing to environmental protection and raising funds to finance the projects developed by the institution. The recovery of the silver contained in x-rays prevents this waste from being dumped in landfills, which prevents silver from being mined in nature, along with the harmful consequences this activity entails, both in terms of the destruction of natural areas and of the exploitation of local populations, often in developing countries.

The collection of x-rays is carried out annually with the support of Pharmacies, Health Centres and Hospitals. During the campaign periods, x-rays older than 5 years or without diagnostic value, already separated from the clinical reports, can be delivered to the Pharmacies adhering to the Campaign. Outside the Campaign periods, you can deliver the x-rays at any of AMI's facilities or at Pharmacies that collect them throughout the year.

Under the motto **#MostraQueoQue-ImportaÉoInterior**, AMI launched the 25th X-ray Recycling Campaign on 5 June, World Environment Day.

The initiative took place from 5 to 27 June and allowed the collection of around 24 tonnes of x-rays for recycling, having relied, once again, on the support of the Pharmaceutical Distributors Association (Adifa), which brings together the various pharmaceutical distributors, namely Alliance Healthcare, OCP, Plural, Coopprofar and Udifar. The campaign was publicised in national media, such as TSF, Visão and CARAS Magazine and in the social networks it reached more than 200,000 people.

Collecting Used Cooking Oil (UCO) for Processing

The dumping of UCO into the wastewater network affects the way conduits work (corrosion of public drainage network pipes) and Wastewater Treatment Plants, which also leads to various clogging problems, such as blocked pipes and drainage systems in buildings.

AMI promotes the collection of UCO across the country, especially in restaurants, companies or schools that offer to donate used cooking oil from their kitchens.

In 2021, **4,391 litres of UCO** were collected with the support of Filtapor and 38 new collection points were added. The AHP - Portuguese Hotels Association is also one of the project's partners.

This initiative helped **avoid the emission of 10.75 kg of CO₂ into the atmosphere and contributed to SDG 13 - Climate Action and 14 - Life Below Water.**

COLLECTION OF WASTE FOR REUSE

Reusing Computer Consumables and Mobile Phones

AMI has a licensed partner for managing this waste, which collects empty consumables directly from the facilities of the participating entities. These entities can buy the consumables once they have been regenerated, thus closing the life cycle of these pieces of equipment. The project runs throughout the year, and the consumables used by AMI are sent to be reused.

Approximately 5 litres of oil are needed to produce a new ink cartridge or toner cartridge and it takes around 500 years to degrade. Reusing ink cartridges, toners and mobile phones saves natural resources that are essential to their manufacture, while avoiding placing this waste in landfills, as they contain hazardous materials and are extremely harmful to the environment.

This project contributes to SDG 12 - Responsible Consumption and Production.

FORESTRY AND CONSERVATION

Eco-ethics

Given the need to recover forest land devastated by the fires of 2017 and 2018 in Portugal, AMI directed the work of the Eco-ethics project, which has existed since 2011, towards the reforestation of areas affected by the fires in various regions of the country. This AMI initiative has already **made it possible to rehabilitate more than 200,000 m² of land, helping to reduce and stabilise approximately 150 tonnes of CO₂ per year.**

Some of the Eco-ethics project's main goals include preventing the impacts associated with the introduction of invasive species, increasing the vegetation area in Portugal, soil preservation, protection of underground water reserves, fire prevention, the recovery of areas that are difficult to access, and the subsequent monitoring and control of the intervened areas.

The motto of this campaign takes inspiration from the vital role of King D. Dinis in planting the Leiria Pine Forest in the 13th century. At present, AMI intends to assume this environmental responsibility and help mitigate the effects of the fire that destroyed 80% of the Leiria Pine Forest in 2017, in order to contribute to the sustainability and better preservation of the territory, as well as to the 2030 Agenda through **Sustainable Development Goal 15 - Life on Land.**

The action planned for 2021 was postponed to the beginning of 2022, with the aim of reforesting 3 hectares of land in plot 316 of the National Forest of Leiria (an area selected by the Institute for Nature Conservation and Forests) and planting 3500 trees.

This initiative was supported by several partners, namely Novartis, Sibs Ser Solidário, Aldi, Altice Portugal, Plimat, Protur and Gestamp.

GOOD ENVIRONMENTAL PRACTICES

Clothing and Textile Recycling

Clothing recycling is not only a good practice for environmental protection, but also a way of contributing to funding AMI projects, which occasionally receives donations of second-hand clothing for beneficiaries. These clothes go through a sorting process that separates the clothes that are in good condition from those that are damaged. In order to avoid the overexploitation of natural resources, as well as to promote the reduction of CO₂ emis-

sions and water, fertiliser and pesticide consumption in production processes that use clothes as a raw material, the clothes that are damaged are sent for recycling. In 2021, around **34 tonnes of clothes were sent for recycling, contributing towards avoiding the emission of 106 tonnes of CO₂ into the atmosphere and to SDG 13 - Climate Action.**

Paper Recycling

AMI promotes the recycling of this waste in order to minimise the environmental impacts of paper production. In 2021, **1160 kg of paper and cardboard were sent for recycling.**

Solar Energy

AMI has installed two energy-generating photovoltaic parks and for injecting into the national electricity grid, as well as a water-heating park at the Night Shelter in Porto. The goal is to privilege renewable energy as an example in promoting renewable, clean and decentralised energy generation, make AMI infrastructures self-sufficient in energy terms, and **contribute to SDG 7 - Affordable and Clean Energy.**

In 2021, these installations made it possible to raise around EUR 7,000.





Howrah, India

INTERNATIONAL PROJECTS

AMI has also supported environmental projects developed by local NGOs in Guinea-Bissau and India.

GUINEA-BISSAU

Bolama - Education for the Environment⁶

As part of World Environment Day, the Association for Regional Development (ADER/LEGA), AMI's local partner in Bolama, Guinea-Bissau, developed several activities, such as cleaning the Ofir beach, a lecture on the topic of ecosystem restoration and cultural events (music and theatre). The aim of these activities was to raise awareness among the Bolama community to the importance of preserving and restoring natural ecosystems.

INDIA

Howrah - Risk prevention and mitigation in the face of natural disasters⁷

With a duration of 3 years and 8 months, and with funding from AMI of EUR 45,000, the aim of 'SAMPURNA - Disaster Preparedness and Management' was to build the capacity of the population of 30 villages in the communities of Amta I, Amta II and Udaynarayapur in risk management and disaster mitigation, through the training of community agents, the creation of 'Awareness Camps' and the implementation of recycling campaigns.

In addition to the planned activities, the project is an emergency support as part of the response to Cyclone Amphan in May 2020.

⁶Find detailed information on this project on page 44.

⁷Find detailed information on this project on page 46.

3.5 RAISING AWARENESS

In the name of Humanity and the values that have always been ours, we are increasingly committed to the strengthening of informed, active, participative and demanding Global Citizenship in Solidarity as the only solution that remains for Humanity: Education, Ethics, Exemplarity. These are the bridges that urgently need to be built and strengthened!

Fernando Nobre,
Chair AMI

AMI INITIATIVES

AMI - Journalism Against Indifference Award

In 2021, **36 journalists** competed for the AMI - Journalism Against Indifference Award, with **40 entries**.

'Racismo no Futebol: Sou Preto, e então?; A Luta de Thuram; A Revolução Cigana', by **Bárbara Baldaia** (Canal 11) and 'Luanda Leaks: A cidade que Isabel dos Santos deixou para trás (Expresso); Luanda Leaks: O Bairro do Povoado (SIC); by **Luís Garriapa** and **Micael Pereira** were the **winning entries of the 23rd edition of the Award**.

The panel, comprised of the winners of the previous edition, Amélia Moura Ramos and Marta Gonçalves, the director and founder of Help Images, Raquel Martins, and the Administrator and Director of the Treasury Department of AMI, Alice Nobre, also awarded three honourable mentions to the works 'Os Devolvidos', by Ana França (Expresso), 'Plástico, o Novo Continente', by Catarina Canelas (TVI), and 'A Serpente, o Leão e o Caçador', by Margarida Cardoso (Fumaça).

"Racismo no Futebol: Sou Preto, e então?; A Luta de Thuram; A Revolução Cigana", by Bárbara Baldaia was described by the panel, who emphasised that the example is set by being different, as a different way of talking about racism, a subject that has already sparked much discussion, but it can never be too much to continue doing so. This piece had Edgar Pacheco, Tiago Moreira, Quéli Franco, José Cristo and Vítor Duarte in the reporting team.

"Luanda Leaks: A cidade que Isabel dos Santos deixou para trás; Luanda Leaks: O Bairro do Povoado", by Luís Garriapa and Micael Pereira was considered by the panel as proof that investing time bears fruits, with this research work providing a documented showcase for injustice. João Lúcio was the image reporter of these reports and the editing is by Marco Carrasqueira.

In turn, **"Os Devolvidos"**, by Ana França, was considered by the panel as a well-deserved distinction, when most Portuguese people are unaware of the phenomenon of "pushback" within

another larger phenomenon, which is that of migrations. Sofia Rosa, Tiago Pereira Santos and Maria Romero comprised the technical team for this work. As the panel put it, the piece **"Plástico, o Novo Continente"**, by Catarina Canelas, is an excellent work that reflects a continuous and burdensome effort to portray the biggest civilisational problem of our days. The credits for this piece included João Franco as image reporter, and Teresa Almeida and Nelson Costa in image editing.

"A Serpente, o Leão e o Caçador", by Margarida Cardoso, was praised by the panel as a piece that, based on a fable, highlights how migratory movements, which are already poorly managed, will escalate with climate change. Joana Batista worked on the image of this piece, and its editing was the responsibility of Pedro Miguel Santos and Ricardo Esteves Ribeiro. Bernardo Afonso was in charge of the sound editing and original soundtrack.

The journalists who won first prize shared the EUR 5,000 prize and received a trophy alluding to the event. This tro-

phy was also awarded to the authors of the works that received honourable mentions. Given the impossibility of a physical ceremony, the initiative took place exclusively online on 2 July 2021, and counted with the interventions of AMI's Chairman, Fernando Nobre, who presided over the session, as well as of the members of the panel and the awarded journalists.

Promotion at Schools

AMI believes that young people are agents of change and, thus, since 1995, it has been conducting awareness-raising, information and dissemination sessions in schools in Portugal, with the aim of raising young people's awareness to

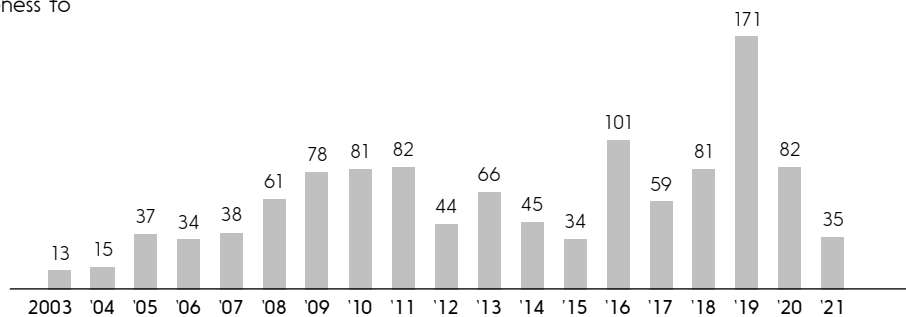
crucial issues for our society, such as Human Rights, support for Developing Countries, Citizenship and Development, Social Solidarity, Volunteering and the SDGs - Sustainable Development Goals.

'Toda a Esperança do Mundo' exhibition (All the Hope in The World)

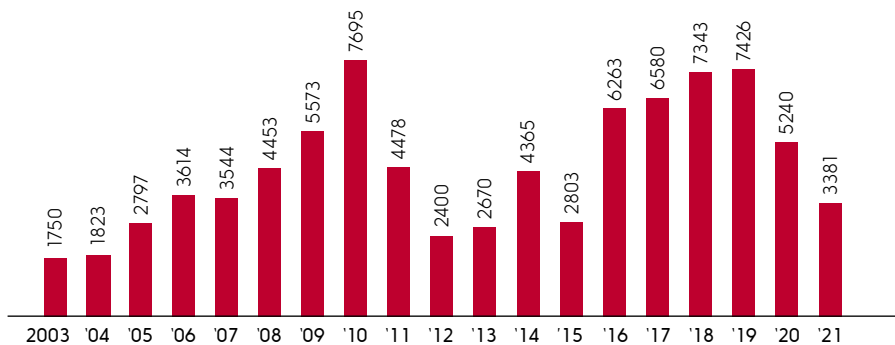
The exhibition 'Toda a Esperança do Mundo' was on show from 10 December 2020 until 15 January 2021, at the Lisbon Youth Centre.

It is a photographic display from the book 'Toda a Esperança do Mundo', launched in 2015 as part of AMI's 30th anniversary, and is the result of the photojournalism work by photographer Alfredo Cunha and journalist Luís Pedro Nunes through countries such as Guinea-Bissau, Niger, Romania, Bangladesh, Sri Lanka, Haiti, Nepal and Iraq, among others.

SCHOOLS - MAINLAND AND ISLANDS



STUDENTS - MAINLAND AND ISLANDS



'Toda a Esperança do Mundo' was materialised during the course of 2014 and portrays some of the needs, deprivations and conflicts that humanity faces by taking a "journey through the human geography of suffering, pain and hope", as can be read in the preface of the book signed by journalist Adelino Gomes.

Solidarity Adventure

In 2020, the Solidarity Adventure was suspended due to the pandemic, so in 2021, it was not yet possible to make a trip to one of the international destinations, so we decided to hold the first Solidarity Adventure on Portuguese soil, namely in the Azores.

From 26 September to 2 October, 11 adventurers took part in the Solidarity Adventure, which took place on the island of São Miguel focusing on national heritage and environmental protection, in partnership with SPEA Açores - Portuguese Society for the Study of Birds. The supported project was the Awareness Programme of the Priolo's Environmental Centre.

From the start of the project, 398 people have co-funded the projects, with 395 adventurers taking part in the trips.

SOLIDARITY ADVENTURE 2007-2021 - SENEGAL

Senegal				
	No. of Projects	No. of Participants	Project Cost	Amount Raised
2007	2	25	€9.106	€7.380
2008	3	35	€18.880	€15.745
2009	3	36	€18.500	€16.830
2010	2	24	€12.500	€12.750
2011	1	10	€6.000	€5.100
2012	1	8	€6.758	€4.080
2013	-	-	-	-
2014	1	8	€1.634,09	€2.100
2015	1	6	€6.050	€1.200
2016	1***	14	€3.602	€3.600
2017	1	14	€4.097,82	€3.900
2018	1	8	€34.097,82	€2.400
2019	1	6	€114.915	€1.800
2020	1	8	€114.915	€2.100
2021	-	-	-	-
Total	18	210	€236.140,64	€78.985

*** Project developed in 2015, but funded by Solidarity Adventure in 2016.

Online Fundraising

In 2021, AMI's fundraising campaign was once again held online, from 3 to 9 May, due to the demands of the pandemic situation.

The amount raised, which was significantly lower than that usually raised through street fundraising (EUR

6,308.40), was intended to help finance AMI's projects to fight poverty and social exclusion in Portugal, respond to the side effects of the pandemic and the subsequent worsening of social pressure that is being felt in the increase in requests for help.

SOLIDARITY ADVENTURE 2007-2021 - BRAZIL / GUINEA-BISSAU

	Brazil				Guinea-Bissau			
	No. of Projects	No. of Participants	Project Cost	Amount Raised	No. of Projects	No. of Participants	Project Cost	Amount Raised
2007	-	-	-	-	-	-	-	-
2008	-	-	-	-	-	-	-	-
2009	1	5	€6.000	€2.500	2	18	€12.800	€8.500
2010	2	19	€12.917	€4.000	2	5	€12.000	€8.620
2011	-	-	-	-	2	22	€12.789,22	€11.000
2012	-	-	-	-	1	11	€5.684,3	€4.500
2013	-	-	-	-	1	6*	€3.866	€2.500
2014	2	14**	€17.232,60	€4.800	-	-	-	-
2015	-	-	-	-	2	16	€15.737,47	€7.390,24
2016	1	6	€8.294,69	€1.500	2	24	€18.300,19	€13.311
2017	1	7	€150.053,64	€1.500	1	15	€17.789	€4.510
2018	-	-	-	-	2	15	€27.001,21	€6.505
2019	-	-	-	-	1	13	€5.761,05	€3.900
2020	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-
Total	7	37	€194.497,9	€14.300	15	161	€127.862,44	€70.736,24

*In the Solidarity Adventure to Guinea-Bissau in 2013, there was a 7th adventurer who funded a project but chose not to go on the trip.

**In the two Solidarity Adventures to Brazil in 2014, there was one adventurer in the first one and two adventurers in the second one, who funded the project but chose not to take part in the trip.

In addition to being publicised through social networks, which reached more than 100,000 people, this initiative also had the support of some national media, such as RTP, Observador, Correio da Manhã, Canal Saúde+, Agência Lusa, TVI24, TSF and Notícias ao Minuto.

Encontro de Parceiros AMIgos (AMicable Partners Meeting)

On 29th June, the 1st Encontro de Parceiros AMIgos (AMicable Partners Meeting) took place, an online initiative with the aim of sharing the challenges and achievements overcome and reached together.

Nadim Habib - Economist and Visiting Professor at Nova School of Business and Economics was the guest speaker at the meeting.

Finally, a survey was conducted among the partners about the work in partnership with AMI.

'Linka-Te Aos Outros' - 10th and 11th Editions

'Linka-te aos Outros' (Connect to Others) is aimed at students from the 7th to the 12th grade and contributes to reaching the Sustainable Development Goals (SDGs). It aims to help change social realities and, at the same time, to train young people in order to alert them to the potential that each one has to improve the community surrounding them. Ending poverty, promoting prosperity and well-being for all, protecting the environment, and combating climate change are goals that rely on everyone's commitment.

Every year, AMI selects the most consistent projects presented and guarantees 90% funding, up to a total of €2,000. Since its launch in 2010, this initiative has funded 33 student projects totaling EUR45,570.68. The funded projects focused on support for the elderly, students and families in need, as well as the integration of young people with disabilities, the homeless and institutionalised young people, and raising awareness to voluntary work.

In 2020, 5 projects were awarded, but with the shutdown of schools due to the Covid-19 pandemic, the 10th Edition of 'Linka-te aos Outros' was suspended, with the schools making a commitment to resuming the projects in the 2020/2021 school year, as soon as the necessary conditions were met. A new edition of the initiative was not launched in September 2020, as the restrictions imposed due to the pandemic remained in place, with the 11th edition being launched only in October 2021.



SOLIDARITY PRODUCTS

'Kit Salva-Livros'

In 2021, the 'Kit Salva-Livros' (Book Protection Kit) was launched with a renewed image, and 11,308 units were sold, for a total of EUR 55,602.40, through Staples and Auchan, Papelaria Made In Paper, Nouvelle Librairie Française and AMI's online shop.

The following media outlets supported the initiative: Estrelas e Ouriços, Pumpkin and Pais & Filhos.

Income Tax Campaign

In 2021, AMI continued to publicise the possibility of allocating 0.5% of the income tax (IRS) paid to an institution chosen by the taxpayers themselves, because this source of funding has been very important for the Foundation's activity at no direct cost to citizens. The amounts raised, a total of **EUR 122,873.69**, were used in projects aimed at fighting poverty in Portugal.

PARTNERSHIPS

Giving Tuesday

Giving Tuesday is a solidarity movement created in the United States in 2012 which, in 2021, took place on 30 November. It was created by New York's 92 Street Y, in partnership with the United Nations Foundation. What started as a partnership eventually became a standalone organisation, created by Leadership Support of the Bill & Melinda Gates Foundation and led by co-founder and CEO Asha Curran. For the third consecutive year, AMI participated in this initiative with the project 'Christmas Hampers' and called for the donation of goods, money or volunteering to build Christmas hampers.



DELEGATIONS AND CENTRES

Given the undeniable importance of the work developed throughout the country, in 2021, AMI continued to rely

on the work promoted by the delegations and centres. Although the pandemic forced the cutback of some activities, the actions

developed continued to prove vital to the pursuit of AMI's mission through community involvement.

AMI DELEGATIONS AND CENTRES

Centre Zone

Coimbra Delegation	Participating online in 2 volunteering fairs, namely those of the Students' Union of the Department of Physics and Pharmacy of the Academic Association of Coimbra;
	Giving lectures at schools;
	Participating in the 3rd phase of the initiative 'A Friend in Need is a Friend Indeed';
	Disseminating the online fundraising;
	Distributing school supplies;
	Collecting x-rays, clothing, toners and ink cartridges, paper and cooking oils for recycling;
Anadia Centre	Volunteer management.
	Collecting clothes, footwear, furniture, medicines, among others;
Covilhã Centre	A liaison with schools in the surrounding region, with a view to supporting needy students by providing school backpacks.
	Streamlining the intervention Group at the Associação Covilhanense Home, albeit very conditioned and reduced due to the pandemic and restrictions on access to homes.

North Zone

Porto Delegation	Sorting X-rays to send for recycling;
	Collecting clothes for recycling;
	Collecting and distributing food as part of the POAMC;
	Collecting donated clothes and food;
	Volunteer management.
Bragança Centre	Distributing clothing to 1,050 beneficiaries, covering different age groups;
	Participating in x-ray collections.

AMI DELEGATIONS AND CENTRES (CONTINUATION)

North Zone (continuation)	
Lousada Centre	Attending the population and beneficiaries who seek help from the Lousada Centre;
	Carrying out diagnostic assessment interviews with households requesting food support from the Lousada Centre;
	Collecting and sorting of clothes, shoes, toys and other items;
	Distributing goods to 108 family households;
	Ongoing partnership for the supply of products with the Continente, Intermarché and Pingo Doce supermarkets in Lousada;
	Distributing weekly and monthly food support to 93 subscribed users;
	Organising food collections from commercial centres in Lousada;
	Reception of 3 citizens to carry out community service work;
	Distributing school supplies for children and young people;
	Distributing toys at Christmas;
Providing food support to young foreign students facing economic difficulties and referring them to the Social Welfare Department of the Lousada City Council for a better response and follow-up.	
Madeira	
Funchal Delegation	Collecting X-rays;
	- Holding lectures at schools and other institutions;
	Collecting of food and personal hygiene goods;
	Holding 2 first-aid courses;
	Mentoring 2 interns of the Degree in Education Science of the UMA - University of Madeira;
	Participating in 2 book fairs;
	Participating in the Christmas gift-wrapping event promoted by FNAC;
	Volunteer management.

AMI DELEGATIONS AND CENTRES (CONTINUATION)

Azores

Terceira Delegation	Giving lectures at schools;
	Collecting food and clothes;
	Supporting the Porta Amiga Centre in Angra do Heroísmo, by loading and transporting meals to be served in the canteen and preparing Christmas hampers, and carrying out training actions;
	Sending school supplies for the Horta centre;
	Volunteer management;
	Participating in the conference on Climate Change as part of the Cycle "45 Years - The Challenges of Autonomy".

CORPORATE SOCIAL RESPONSIBILITY

In pursuing a partnership work between the business sector and the Social Economy organisations, AMI has always sought to involve companies, their employees and society, aware that this form of action strengthens the role of civil society as an agent of change in a society with more integrity and more solidarity.

In 2021, although the impacts of the pandemic are still being felt, this partnership work contributed to the development of several actions with companies, which enabled the collection of donations in cash, goods, services and dissemination and awareness-raising actions.

DONATING GOODS AND SERVICES

In 2021, AMI once again relied on the generosity of partners from different areas which donated goods and services, namely Young & Rubicam in Advertising, Microsoft in computer software, Continente and Auchan supermarkets in food, Companhia das Cores in Design, Visão in Media and Communications, the auditing firm PKF & Associados in Auditing, the Vila Galé Hotels and Grande Hotel do Porto in the Hotel area, among many others, which are mentioned below.

VOLUNTEERING AND AWARENESS-RAISING

School Support AMI/Auchan Solidarity Campaign - School Vouchers

The 13th 'Solidariedade Escolar a Dobrar', (School Solidarity Times Two) campaign, promoted by Auchan and AMI, allowed to raise about 200,000 Euros in school supplies for children and teenagers between 3 and 18 years old, supported by AMI's Porta Amiga Centres all over the country (Mainland and Islands). Through the sale of vouchers of 1, 2, 3 and 5€ in the brand's shops, this action raised more than 95,000 Euros. The amount was, as usual, matched by Auchan and converted into the offer of more than 3,600 backpacks and school supplies.

The participation of volunteers is the great driving force behind the organisation of the backpacks and respective supplies, suitable for each age and school year.

140 volunteers were mobilised, 76 of whom from Auchan, to streamline the sorting of supplies and provide logistical support in the Army Transport Regiment (which lends its facilities to AMI and supports the transport of school supplies to Coimbra and Porto). Thus, by the start of the school year, the backpacks will already be in the hands of around 3,653 children and young people from all over the country who benefit from this campaign. The transport of school supplies to the islands was ensured by the Portuguese Air Force.

Since the first campaign in 2009, 44,000 backpacks have been distributed, totalling around 1.9 million euros in donated school supplies.

FOOD SUPPORT

In 2021, AMI once again relied on the support of various entities for the donation of food items, namely the Auchan group, the Sonae group, Ferbar, Kelly Services, Labesfal, Mercadona, Mundi-arroz, Nestlé, Phenix, and Sovena. During the Christmas campaign organised by AMI with the support of several companies, we managed to deliver Christmas hampers (dried codfish, olive oil, sugar, dried fruit, canned foods, flour, among others) to over 2,107 families supported by AMI's social facilities.

Donation of food and hygiene products - Sonae MC Group

In 2021, AMI maintained its partnership with the Sonae MC Group, benefiting from the donation of food items throughout the year, valued at EUR 161,500.

We should note that due to the pandemic, it was not possible to have the annual food collection at the Continente supermarkets.

DONATION OF CLOTHING

In 2021, the company Marques Soares donated over 4000 new articles of clothing to AMI⁸, for sale in the AMI Concept Store, thus providing a new opportunity to items that, otherwise, would have ended up in landfill.

SUPPORT IN THE AREA OF HUMAN RESOURCES, TRAINING AND OCCUPATIONAL HYGIENE AND SAFETY

In 2021, training services worth EUR 30,000, were donated, from the following partners among others: Centralmed, Vantage +, Cognos, APG, WallStreet Institute and Cenertec, and EccoSalva.



⁸ Find detailed information on this project on page 19.

CHARITY EVENTS AND CAMPAIGNS

A Friend In Need Is A Friend Indeed - Phase III

In 2021, we continued this initiative, which arose in response to the needs triggered by the pandemic to bring essential goods to the most vulnerable people.

This action enabled 332 hampers to be delivered to 110 households (299 people) in various parts of the country, namely Lisbon, Porto, the Azores and Coimbra.

To carry out the third phase of this initiative, we had the support of 93 volunteers and various business partners such as EDP Comercial, the Ageas Foundation, the A. C Santos Foundation, Auchan, Nobre, Imprensa Nacional, Vila Porto Parish Council, CCVO, Adega Cooperativa, Semear Association, Adega Vidigueira, among others, which helped raise EUR 25,978.81 in goods, donations and volunteer work.

Nearly 317 hours of volunteer work were dedicated to this initiative.

2021 Christmas Mission

As part of another Christmas Mission, AMI delivered Christmas hampers to 5,453 people (2,107 families) throughout the country.

At Christmas time, besides the social assistance provided year-round, which requires a strict assessment, a joint effort with the beneficiaries and a continuous and adequate assessment of the needs of each person and family unit, AMI seeks to provide the beneficiaries of the Porta Amiga Centres throughout the country (Mainland and Islands) the possibility to experience the festive season, offering them a Christmas hamper with a variety of food items typical of this season.

In 10 years, around 20,000 families have been supported with a Christmas hamper, totalling more than 50,000 people.

This initiative, sponsored by actor Diogo Mesquita, enables to ensure a part of the social assistance and to supply food, hygiene products and toys to the elderly and children, who benefit from a differentiated daily assistance by AMI. The Christmas hampers and treats that are handed out represent an



important help to the most vulnerable families and are only possible thanks to the support and generosity of companies and individuals who rally together to provide a more dignified Christmas to the people supported by AMI in Portugal.

In 2021, the Christmas Mission brought together more than 50 companies, raising EUR 72,535.74 in cash, goods and services for Christmas hampers and treats (food and hygiene products). The delivery of the hampers took place from 15 to 23 December and involved 45 volunteers, still a small number due to the restrictions imposed by the pandemic.

The campaign kept the motto of the previous year, 'Our wish for this Christmas is that everyone can enjoy Christmas', and was disseminated through various channels, from social networks, which reached more than 150,000 people, and the AMI website, to external media that supported the initiative by publicising it, namely RTP, Activa, Caras, and Courier Internacional.

'Taleigo AMIgo'

For the 5th consecutive year, the initiative 'Taleigo AMIgo' was promoted. This initiative calls on those who know how to sew to participate in making one or more fabric bags to be sold to support the Christmas hampers project. The sale of 4 bags allows us to support one family.

In 2021, we received 112 'taleigos' and sold 90, an initiative that also contributed to the Christmas campaign.

Solidarity Points

In 2021, AMI once again benefited from the conversion of loyalty points into donations from Altice and Millen-

ium BCP, whose proceeds went to: the Eco-ethics project, the Covid-19 actions in Portugal and worldwide and the Christmas Mission.

CORPORATE VOLUNTEERING

In 2021, despite the restrictions imposed by the pandemic, more than 400 corporate volunteers collaborated with AMI in more than 200 initiatives.

The main corporate volunteering actions amounted to a total of more than 1,200 hours:

CORPORATE VOLUNTEERING

Project/Social Facilities worked on	Volunteering Campaign	No. of employees/ No. of companies
Beneficiaries of the AMI 'Porta Amiga' centres	Sorting school supplies	76 volunteers from a company
Beneficiaries of AMI's social facilities from all over the country	Covid-19 Actions	97 volunteers from various companies
	Christmas Mission	65 volunteers from various companies
Recycling X-rays	Sorting X-rays	20 volunteers from various companies



“

AWARE OF OUR RESPONSIBILITIES
AS AGENTS OF CHANGE, WE WILL
CONTINUE TO BUILD BRIDGES
OF FRATERNITY, DIALOGUE
AND UNDERSTANDING
FOR THE FUTURE!”

4

CHAPTER

TRANSPARENCY AND RENDERING OF ACCOUNTS

4.1 ORIGIN OF RESOURCES

BACKGROUND

In 2021, the Portuguese economy recorded a growth of 4.9% in volume, the highest since 1990, after a record fall of 8.4% in 2020, according to data from INE (National Statistics Institute), due to the devastating consequences of the Covid-19 pandemic.

INE also revealed that the average inflation rate was 1.3%, accelerating towards zero inflation in 2020.

The recovery of domestic consumption and the boost in exports throughout the year contributed to the recovery of the economy, although it is expected that the effects of the pandemic will continue to impact the domestic and international economy.

Despite having been seriously affected by this scenario, AMI did not stop its work in Portugal and in the world.

With a multidisciplinary team, it ensured the permanent operation of the 15 social facilities and responses distributed throughout the country and advanced with the implementation of new projects, while responding to all those who used its social facilities in Portugal and to all international partner organisations in developing countries. AMI also remained committed and responsible for ensuring its economic and financial sustainability, seeking to balance its response capacity with financial soundness.

REVENUE

In 2021, it was, therefore, essential to continue seeking to diversify income and to rely on support from the public

sector, the private sector and civil society to realise the institution's projects.

Thus, we have renewed our commitment to submitting applications for international funding and to maintaining those already granted to us by international bodies (European Union), Portuguese public bodies (Camões Institute) and companies, which are indispensable for implementing projects on the ground, at the international level.

At the national level, it was vital to maintain the agreements with the Ministry of Labour, Solidarity and Social Security to support the functioning of the social facilities, as well as the funding geared to specific projects attributed by some municipalities, such as Cascais, Lisbon, Almada, Funchal and Angra do Heroísmo City Councils, which support the Porta Amiga Centres existing in those locations and the Graça Night Shelter, in the case of Lisbon City Council.

In 2021, only one national fundraising event took place, which, given the constraints imposed by the pandemic, was held online, and two mailings were sent to usual donors.

Almada Porta Amiga Centre



AMI was also the entity selected by many Portuguese for the consignment of 0.5% of their IRS.

The revenue from the Health Card dropped slightly, but remains very important in funding the institution's activities.

Once again, AMI ensured transparent management, always making available to stakeholders how resources are managed and activities are conducted.

DEVELOPMENT OF REVENUE SHARING

Revenue from international entities resulted from partnerships with Fondazione Punto Sud.

Public funding increased to 32% and donations decreased to 6%, a drop that is attributed to the consequences of the pandemic.

As a result of the instability at the end of the year in the financial markets and the decrease in the number of beneficiaries, there were losses in Financial Gains and in the Health Card.

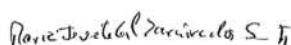
However, there was an increase in Other Revenue, due in part to the recovery of tourism and local accommodation, which had been severely affected by the consequences of the pandemic.

	2018	2019	2020	2021
International Entities	4	4	2	0.2
Public Entities	23	26	29	32
Private Entities	2	1	1	0.8
Donations	8	11	8	6
Donations in Kind	11	8	10	10
Financial Gains	7	13	15	11
Other Revenue	18	12	8	15
Health Card	27	25	27	25
Total	100	100	100	100

4.2 BALANCE SHEET ON 31 DECEMBER 2021

Currency: Euros

Items	Notes	Dates	
		31/12/2021	31/12/2020
Assets			
Non-current Assets			
Tangible fixed assets assigned to operational activities	4.1	4 370 899.40	4 345 664.74
Tangible fixed assets assigned to investment properties	4.2	7 151 394.69	7 274 259.80
Ongoing investments	4.3	5 185 992.47	4 011 784.19
Intangible Assets	5	909.84	909.84
Financial investments - equity method	11.1	6 585 755.89	6 326 453.72
Other financial investments	11.2.1	363 435.94	362 210.94
Bank deposits	16.2.1		
Other financial instruments	11.2.2	8 059 746.04	5 786 142.72
		31 718 134.27	28 107 425.95
Current assets			
Inventories	7	328 068.41	411 144.65
Customers	16.2.2	25 777.42	14 061.26
State and other public entities	16.2.7	33 936.94	39 076.11
Other accounts receivable	16.2.3	153 226.87	269 266.04
Prepaid expenses	16.2.4	19 878.51	17 582.26
Other financial instruments	11.2.2	0.00	629 676.00
Cash and bank deposits	16.2.1	2 562 919.56	5 920 572.32
		34 841 941.98	35 408 804.59
Endowment Funds and Liabilities			
Endowment Funds			
Initial fund	11.3.1	24 939.89	24 939.89
Retained Earnings	11.3.2	31 377 417.97	32 995 305.57
Adjustments to financial assets	11.3.3	735 593.48	735 593.48
Revaluation surpluses	11.3.4	1 218 187.34	1 218 187.34
Other changes in the endowment funds	11.3.5	392 621.99	400 071.99
		33 748 760.67	35 374 098.27
Net results for the period		(308 689.74)	(1 434 387.60)
Capital fund total		33 440 070.93	33 939 710.67
Liabilities			
Non-current liabilities			
Provisions	9	282 250.50	290 018.57
		282 250.50	290 018.57
Current liabilities			
Suppliers	16.2.5	83 873.91	82 980.80
Staff	16.2.6	0.00	71.45
State and other public entities	16.2.7	124 643.10	115 402.85
Other accounts payable	16.2.8	545 159.81	605 552.76
Prepaid expenses	16.2.4	365 943.73	375 067.49
		1 119 620.55	1 179 075.35
Total Liabilities		1 401 871.05	1 469 093.92
Endowment Funds and Liabilities Total		34 841 941.98	35 408 804.59



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Certified Accountant



Luisa Nemésio
Vice-Chair



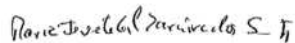
Fernando de La Vieter Nobre
Chair

PROFIT-AND-LOSS STATEMENT BY NATURES

FISCAL YEAR ENDING 31 DECEMBER 2021

Currency: Euros

Income and Expenses	Notes	Dates	
		2021	2020
Sales and services provided	8,1	3 020 336,89	2 896 974,57
Operating subsidies, donations and bequests	8,2	4 960 896,72	4 937 503,84
Cost of goods sold and materials consumed	8,3	(34 849,96)	(9 131,76)
External supplies and services	8,4	(4 877 381,03)	(4 545 771,76)
Staff costs	8,5	(3 475 090,06)	(3 352 437,45)
Impairment losses on inventories (losses/reversals)	8,6	(159 062,61)	(41 050,00)
Impairment losses on accounts receivable (losses/reversals)	8,6	65 588,89	29 162,94
Impairment losses on financial instruments (losses/reversals)	8,6	384 179,70	17 326,02
Impairment losses on financial investments (losses/reversals)	8,6	(525,00)	2 171,75
Impairment losses on investment properties (losses/reversals)	8,6	0,00	
Provisions (increases/reductions)	9	7 768,07	14 306,40
Fair-value increases/reductions	11,2,2	(196 680,39)	(67 440,77)
Other income	8,7	699 454,78	486 203,10
Other expenses	8,8	(433 821,76)	(1 661 046,26)
Profit before depreciations, financing expenses and taxes		(39 185,76)	(1 293 229,38)
Depreciation and amortisation expenses	4,1 4,2 8,9	(295 811,21)	(276 659,11)
Operating profit (before financing expenses and taxes)		(334 996,97)	(1 569 888,49)
Interest and similar income obtained	8,10	26 307,23	135 500,89
Pre-tax income		(308 689,74)	(1 434 387,60)
Income tax for the year	3,1,1 v)		
Net results for the period		(308 689,74)	(1 434 387,60)



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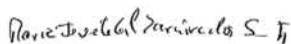
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CASH-FLOW STATEMENT

PERIOD FROM 01 JANUARY TO 31 DECEMBER 2021

Currency: Euros

	2021	2020
Operational Activities		
Receivables from customers and users	6 912 172,74	7 221 813,70
Payments of subsidies	0,00	0,00
Payments of supports		
Payments of grants		
Payments to Suppliers	(3 952 307,18)	(3 936 264,08)
Payments to Staff	(3 475 090,06)	(3 356 530,96)
Flow Generated by Operational Activities	(515 224,50)	(70 981,34)
Income taxes paid/received		
Other receipts/payments	266 383,36	(305 562,15)
Investment Activities		
Payments of		
Tangible Fixed Assets	(175 614,28)	(15 145,58)
Intangible Fixed Assets	0,00	0,00
Investment Properties	0,00	(15 035,99)
Financial Investments (Table 11.2.2 PROFIT-AND-LOSS STATEMENT)	(196 680,39)	(67 440,77)
Other Assets (Ongoing Investments)	(1 201 146,89)	(25 502,11)
Receipts from		
Intangible Fixed Assets	0,00	4 600,00
Investment Properties	54 623,83	0,00
Financial Investments	750,00	0,00
Other Assets	0,00	0,00
Investment Subsidies		
Interest and Similar Income	26 307,23	135 500,89
Flow Generated by Investment Activities	(1 491 760,50)	16 976,44
Realisation of Funds		
Damage Coverage	0,00	2 493,00
Donations		
Other funding operations		
Reversals	26 876,20	17 326,02
Borrowings		
Interests and similar costs		
Damage Coverage		
Other funding operations		
Flow Generated by Financing Activities	26 876,20	19 819,02
Changes in Cash and Cash Equivalents		
Exchange rate effects		
Cash and Cash Equivalents at the Beginning of the Period	12 336 391,04	12 676 139,07
Cash and Cash Equivalents at the End of the Period	10 622 665,60	12 336 391,04
	(1 713 725,44)	(339 748,03)



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AMI FOUNDATION

STATEMENT OF CHANGES IN ENDOWMENT FUNDS IN 2021 AND 2020

Currency: Euros

Items	Capital Fund	Profit and loss Retained earnings	Adjust. Financ. Up.	Surpluses Revaluation	Other variations Equity	Net profit for the period	Total
Position at the beginning of the 2020 FY	24 939,89	32 783 750,66	735 593,48	1 218 187,34	407 521,99	337 359,19	35 507 352,55
Appropriation of Profits FY 2019		337 359,19				-337 359,19	0,00
Other variations		-125 804,28			-7 450,00		-133 254,28
Operating subsidies, donations and bequests							0,00
Sub-total		211 554,91	0,00	0,00	-7 450,00	-337 359,19	-133 254,28
Profit and loss FY 2020						-1 434 387,60	-1 434 387,60
Position at the end of FY 2020	24 939,89	32 995 305,57	735 593,48	1 218 187,34	400 071,99	-1 434 387,60	33 939 710,67
Appropriation of Profits FY 2020		-1 434 387,60				1 434 387,60	0,00
Other variations					-7 450,00		-7 450,00
Operating subsidies, donations and bequests		-183 500,00					-183 500,00
Sub-total		-1 617 887,60	0,00	0,00	-7 450,00	1 434 387,60	-190 950,00
Profit and loss FY 2020						-308 689,74	-308 689,74
Position at the end of FY 2020	24 939,89	31 377 417,97	735 593,48	1 218 187,34	392 621,99	-308 689,74	33 440 070,93

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4.3 NOTES TO THE FINANCIAL STATEMENTS AS AT 31 DECEMBER 2021

1 - IDENTIFICATION OF THE COMPANY

The International Medical Assistance Foundation – AMI FOUNDATION – hereinafter referred to as AMI, is a public utility institution (legal body taxpayer no. 502744910), founded on 5 December 1984.

AMI is a Portuguese private, independent, apolitical and non-profit Non-Governmental Organisation (NGO) whose goals include fighting poverty, social exclusion, underdevelopment, hunger/ famine and the aftermath of war, anywhere in the world; its main activity includes providing humanitarian aid, both on Portuguese soil and in large swaths of the rest of the world.

AMI's registered office is at Rua José do Patrocínio, 49, 1959-003 LISBON.

AMI's revenues are generated through donations in cash and in kind from companies and individuals, public and private funding in exchange for activities carried out by AMI, as well as revenues from real estate and financial investments and from other initiatives.

These financial statements were approved by the Foundation's Board of Directors on 29 March 2022. The Board of Directors is of the opinion that the financial statements are a true and appropriate reflection of the Foundation's operations, as well as its position and financial performance and cash flows.

All amounts shown are in euros.

2 - ACCOUNTING REFERENCE FOR PREPARING THE FINANCIAL STATEMENTS

The attached financial statements are in compliance with Decree Law No. 98/2015, of 2 June, which incorporates into the Portuguese Legal System Directive No. 2013/34/EU of the European Parliament and of the Council, of 26 June 2013, which includes the accounting and financial reporting standards for entities in the non-profit sector ((ENPS). The Financial Statement Forms included in Article 4 of Ordinance no. 220/2015, of 24 July, are to be construed as being part of these standards.

Whenever the ENPS does not respond to particular aspects of transactions or situations, the International Accounting Standards and International Financial Reporting Standards (IFRS), as issued by the IASB, and corresponding SIC-IFRIC interpretations are additionally applied and in the order given.

The financial statements, which include the balance sheet, the profit-and-loss statement by nature, the statement of endowment funds, the statement of cash flows and the notes to the accounts, are expressed in euros and have been prepared on a going concern basis and on an accruals basis, taking into account the following qualitative aspects: clarity, relevance, materiality, reliability, faithful representation, substance over form, neutrality, prudence, completeness and comparability.

The accounting policies shown in note 3 were employed in the financial statements for the periods ended 31 December 2021 and 31 December 2020.

3 - ACCOUNTING POLICIES, CHANGES TO ACCOUNTING ESTIMATES AND ERRORS

3.1 - Main accounting policies

a) The financial statements were prepared using the Foundation's accounting books and records, on a going concern basis and based on historic cost, except for the line item Financial Instruments Held for Trading, which is recognised at fair value and the line item Financial Investments, which is assessed by the equity method.

The preparation of the financial statements according to the IFRS-ENPS requires the Board to make judgements, estimates and assumptions affecting the application of accounting policies and the value of assets, liabilities, income and expenses. The estimates and associated assumptions are based on historical experience and on other factors deemed reasonable, depending on the circumstances, as they form the basis for judgements on the values of assets and liabilities whose valuation is not evident via other sources. Actual results may differ from these estimates. The issues requiring a higher degree of judgement or com-

plexity, or for which the assumptions and estimates are deemed significant, are presented under Note 3.3 – Main estimates and judgements used in preparing the financial statements. Given that in 2016 the Board decided to change the policy of application of the available financial resources, opting to increase the investment in investment properties, while decreasing the investments in the financial market, for safety and profitability reasons, it was decided to conduct an economic appraisal, by an independent entity, of the set of properties (investment and operating) that comprise the Foundation’s estate (about 44% of the Total Assets). The overall result of the appraisal carried out between the end of 2019 and the first half of 2020 was 33.8% (€5 252,000) higher than the book value, of which the investment properties were valued at 20.9% (€2,160,000) and the operating properties at 59.4% (€3,092,000). At the end of FY 2019, we were able to cancel the impairment of investment properties set up in previous years, given that the value of the economic assessment was much higher than the book value. In 2019, significant investments were made in the building at Rua Fernandes Tomás in Coimbra, which began operating as a Hostel in the 3rd four-month period of 2019. Works were also carried out at the property in Rua de Santa Catarina, in Porto, a

Hostel that was on lease until March 2019 and which we have been managing since then, reopening at the beginning of 2020, and which was temporarily closed in 2021. In 2021, a property was acquired with its contents in the Alentejo, Monte Peral. The main accounting policies used in preparing the financial statements are described under the following items. These policies have been consistently employed in the comparative periods.

3.1.1 - Other significant accounting policies

a) Tangible fixed assets assigned to operational activities

Tangible fixed assets are recorded at their acquisition cost, which comprises their purchase price, including non-refundable purchase taxes, after deducting discounts and write-offs, any directly attributable expenses for placing the asset in the necessary location and conditions, so that said asset can operate as intended, minus the corresponding depreciation. The depreciation for the fiscal year is calculated using the straight-line method, according to the useful life of each asset and its possible residual value and recorded by a counter-entry under line item ‘Amortisation and Depreciation’ in the Financial Statement.

The annual depreciation rates used were as follows, as a percentage:

Buildings and other structures	2
Basic equipment	10 – 20
Transportation equipment	25 – 50
Tools and utensils	25 – 12,25
Administrative equipment	10 – 33,33
Second-hand goods	50

On the date of the transition to the International Financial Reporting Standards - IFRS, the AMI Foundation decided to consider the revalued figure for tangible fixed assets as a cost. This figure was determined according to the previous accounting policies and was comparable in general cost terms, measured according to IFRS 7. The Properties acquired up to 31 December 1999 were revalued on the basis of an economic appraisal made by a credible and independent entity, in accordance with the legal provisions in force, and the value of the respective Revaluation Reserve is included in the Foundation’s Endowment funds. Where an indication that there has been a significant change in the useful life or residual value of an asset arises, the depreciation of this asset is reviewed prospectively in order to reflect the new expectations.

Expenses with repairs that neither extend the useful life of the assets nor result in significant improvements in the elements of tangible fixed assets are recorded as an expense for the period in which such expense is borne.

b) Tangible fixed assets assigned to investment properties

Likewise, tangible fixed assets assigned to investment properties are recorded at their acquisition cost and/or donation comprising their purchase price, including non-refundable purchase taxes, after deducting discounts and write-offs, any directly attributable expenses for placing such asset in the market under proper profitability conditions, minus the corresponding depreciation.

The depreciation for the fiscal year is calculated using the straight-line method, according to the useful life of each asset and its possible residual value and recorded by a counter-entry under line item 'Amortisation and Depreciation' in the Financial Statement.

The annual depreciation rates used were as follows, as a percentage:

Buildings and other structures	2
--------------------------------	---

c) Ongoing investments

The value of these assets consists of the successive acquisition, construction and other costs incurred for the equipment to be put into operation. Upon completion, they will be transferred to Tangible Fixed Assets or Investment Property.

d) Financial Investments – Equity Method

Shareholdings in associated or investee companies are recorded using the equity method. Associated companies are considered to be those in which the AMI Foundation has a shareholding of more than 20%, thus exercising a significant influence over their activities; investee companies are considered to be those in which the AMI Foundation has a shareholding of less than 20%.

e) Other financial investments

Other financial investments by AMI without official recognition on standard markets (art and stamp collections) are valued at acquisition and/or donation cost, minus any impairment.

f) Term Deposits

These monetary resources, which are under contract for periods exceeding one year, are valued for the asset amount, as it is assumed that the remuneration to be obtained will be greater than or equal to the discount amount of this asset.

g) Financial instruments held for trading

The AMI Foundation has always used as a valuation criterion the current value of the financial instrument as at the Balance Sheet date. Such value is given by the entity managing the instrument. Positive or negative changes in value occurring during the fiscal year are recognised as fair-value gains or losses.

h) Asset Impairments

On the date of each report, and whenever an event or change of circumstances occurs which identifies that the amount for which the asset is recorded is not recoverable, asset impairment is assessed.

Whenever the amount for which the asset is recorded exceeds its recoverable amount, such is recognised as an impairment loss, recorded in the consolidated profit-and-loss statement under the line item 'Impairment losses'.

The recoverable amount is the net selling price or the value in use, whichever is higher. The net selling price is the amount obtainable from selling the asset in a transaction between knowledgeable independent experts, net of costs directly attributable to its disposal. The value in use is the present value of estimated cash flows expected to arise from the continuing use of the asset and from its disposal at the end of its useful life. The recoverable

amount is estimated for each set of assets, with particular emphasis on tangible fixed assets (both those allocated to operational activities and those allocated to investment properties), where the portfolio of the set of existing goods is assessed and compared.

Impairment losses on accounts receivable are recorded according to the collection risks identified at the end of the fiscal year in relation to the balances receivable from customers and other debtors, through edging analysis and the known financial difficulties experienced by debtors.

Impairment losses in inventories are recorded bearing in mind their origin (in the case of inventories donated to the Foundation), and what is to become of them (their use in domestic and international missions); in these conditions, the market value is considered to be null, and so the impairment value is equal to the amount of these assets. Impairment is only recorded in the remaining inventories when the projected realisation value is less than the recorded cost and for that difference.

The reversal of impairment losses recognised in prior years is recorded when there is evidence that the previously recognised impairment losses no longer exist or have decreased. The reversal of impairment losses is made up to the amount that would be recognised (net of disposal or depreciation) if the impairment loss had not been recorded in previous years.

i) Inventories

AMI Foundation inventories are divided into the following two groups:

- a)** Inventories earmarked for sale which are valued at acquisition and/or donation cost, which includes additional purchase expenses, such as transportation costs;
- b)** Inventories earmarked for domestic and international missions, obtained from donations and recognised for the value attributed to said donations, as referred to under the previous paragraph a), its market value is considered null, and so its corresponding impairment is recorded.

The method used in each of these two groups for outgoing costing is the weighted average cost and, in the case of inventories for domestic and international missions, the corresponding impairment reversal.

j) Trade and other receivables

Sales and other operations are recorded at their nominal value, as they correspond to short-term credits and do not include interest charged.

At the end of each reporting period, trade and other receivables are analysed in order to assess if there is any objective evidence that they are not recoverable. If so, the corresponding impairment loss is immediately recognised.

k) Cash and bank deposits

The amounts included under the line item Cash and Bank Deposits correspond to the cash amounts, bank demand and term deposits and other treasury applications, with less than one year's maturity and which can be forthwith convertible with insignificant risk of a change in value. Bank overdrafts are shown in the Balance Sheet, in current liability, under the line item 'Borrowings.' This account includes all of the items that feature immediate cash flow and whose value is the same as the nominal value.

Functional Currency and Foreign Currency Transactions – The functional currency used by the Foundation is the euro. This choice is determined by the fact that the euro is the currency used almost exclusively in transactions and also by the fact that the reporting currency is also the euro. Foreign currency transactions are converted into euros using the exchange rates in force at the time of the currency exchange or the rate closest to the official rates in force on the date of the transaction. The exchange rate differences performed in the fiscal year, as well as potential ones determined in the existing balances on the Balance Sheet date, based on rates prevailing on that date, comprise the current results of the fiscal year.

l) Classification of endowment funds or liabilities

Financial liabilities and equity instruments are classified according to their contractual substance, regardless of the legal form they take.

m) Provisions

Provisions are recognised only when there is a present obligation (legal or constructive) arising from a past event and it is likely that, for the resolution of this obligation, there will be an outflow of resources, and the amount of the obligation can be reasonably estimated. Provisions are reviewed on the date of each statement of financial position and are adjusted in order to reflect the best estimate on that date.

n) Trade and other payables

Debts to suppliers and other trade payables are recorded at their nominal value as they are short-term debts for which the discount effect is immaterial.

o) Contingent assets and liabilities

Contingent assets are possible assets arising from past events and whose existence will only be confirmed by the occurrence or not of one or more uncertain future events, not fully under the control of the entity. Contingent assets are not recognised in the financial statements, but are disclosed in the notes to the

accounts when it is likely that there will be a future economic benefit.

Contingent liabilities are defined as follows: possible obligations arising from past events and whose existence will only be confirmed by the occurrence or not of one or more uncertain future events not fully under the control of the entity; or present obligations arising from past events not recognised because a flow of resources affecting economic benefits is unlikely to be necessary for settling the obligation or the amount of the obligation cannot be measured reliably enough.

Contingent liabilities are not recognised in the financial statements, but are disclosed in the notes to the accounts, unless the possibility that there will be an outflow of funds affecting future economic benefits proves remote, in which case they are not disclosed.

p) Revenue and accrual accounting

Profits from sales and service provisions are recognised in the financial statement of the period when they occur, while expenses incurred or to be incurred pertaining to the transaction can be reliably measured. These amounts are recognised net of taxes, discounts and other expenses inherent to their implementation at the fair value of the amount received or receivable.

Operating subsidies basically correspond to donations from natural or legal persons as well as grants from Domestic or International Public Entities, intended to partially fund the Foundation's operations; they are recognised as revenue when received, or when such is strongly likely to occur in the future.

The remaining income and expenditure are recorded on the accruals assumption and are recognised as they are generated, irrespective of the time when they are received or paid. The differences between the sums received and paid and the corresponding income and expenditure generated are registered under "Deferrals" or "Other accounts receivable or payable."

Income and expenditure are recorded regardless of the time of receipt or payment, respectively. When receipts or payments occur before the income and expenditure, this is recorded under Deferrals, Liabilities or Assets, respectively. If receipts and prepayments are not allocated to a specific transaction, then they should not be considered as prepaid expenses, but rather as advances from debtors or to creditors.

q) Receipt of the consignment of 0.5% of tax returns

According to Law no. 16/2001, taxpayers may freely dispose of 0.5% of their tax returns by assigning it to institutions that have applied for this consignment. The AMI Foundation applied for this consignment as soon as it became possible.

Given the uncertainty surrounding taxpayer generosity and the number of institutions applying for that consignment (the number of applicants is nine times greater than it was in 2011), AMI decided to regard as consignment revenue of 0.5% of tax returns only when it is actually received.

The amounts received during the 2021 and 2020 fiscal years refer to Tax Returns for income earned in 2019 and 2018, respectively, for which taxpayers file their income statements in 2020 and 2019.

The income for the fiscal years 2021 and 2020 was EUR 127,913.34 (one hundred and twenty-seven thousand nine hundred and thirteen euros and thirty-four cents) and EUR 157,968.76 (one hundred and fifty-seven thousand nine hundred and sixty-eight euros and seventy-six cents) respectively, as the Foundation believes that these amounts are intended to finance its current activity.

Also to finance the current activity, the receipts in 2021 and 2020 of EUR 10,730.83 (ten thousand seven hundred and thirty euros and eighty-three cents) and EUR 12,571.21 (twelve thousand five hundred and seventy-one euros and twenty-one cents) were accounted for. These receipts came from the donation of VAT borne by taxpayers and deductible in the Tax Returns that they decided to donate to the AMI Foundation along with the 0.5% mentioned in the previous paragraphs. The Tax and Customs Authority has yet to transfer the Income Tax Returns or VAT consignment amounts for 2020. However, the AMI Foundation will uphold its accounting policy whereby those amounts will be recognised as revenue in the 2022 fiscal year, as they are earmarked to fund the activities of that fiscal year.

r) Wills

Over the years, AMI has received inheritances in cash, financial assets and real estate left to it through the generosity of testators.

s) Works of art

AMI receives donations of works of art (paintings, sculptures) through the

generosity of artists. These are considered in the assets of AMI as Other Financial Investments (see note 11.2.1 to this Appendix) and, if the book value is expected to be lower than the market value, the corresponding impairment is recorded.

t) Subsequent events

The World Health Organisation - WHO - declared the disease commonly known as COVID 19 as an international public health emergency on 30 January 2020 and classified it as a pandemic on 11 March 2020. To cope with the progression of this disease, virtually all countries have adopted strict movement policies, advising/obliging populations to confine themselves to their homes, except for very specific groups of professionals.

These measures were also adopted in Portugal, and the President of the Republic decreed a state of emergency - Decree of the President of the Republic No. 14-A/2020 of 18 March, which has since been renewed several times.

This change in the scenario, which has already effectively influenced the 2020 and 2021 fiscal years, will surely continue to have an unquantifiable economic impact in future fiscal years until the pandemic is under control.

The AMI Foundation has maintained its activity in support of the most disadvantaged, changing working methods to accelerate the shift to a dematerialisation of documents and digital communication, which was planned for the medium term and has now been brought forward.

u) Judgements and estimates

In preparing the financial statements, the Foundation used certain assumptions and estimates that affect the related assets and liabilities, income and expenditure. Every estimate and assumption given by the Board of Directors was performed based on its existing best knowledge of events and ongoing transactions on the date when financial statements are approved. The most significant accounting estimates reflected in the financial statements include:

- Useful lives of tangible fixed assets;
- Impairment analyses, in particular of shareholdings, financial investments, accounts receivable and inventories;
- Provisions.

The estimates were determined on the basis of the best information available on the date of preparation of the financial statements and on the basis of the best knowledge and in the expectation of past and/or current events. However, situations may occur in subsequent periods, which, not being foreseeable at the time, were not considered in these estimates. For this reason, given the degree of uncertainty associated with this situation, the actual results of the transactions in question may differ from the corresponding estimates. Changes to these estimates that occur after the date of the financial statements will be prospectively corrected.

The main estimates and assumptions concerning future events included in the preparation of financial statements are described in the corresponding attached notes.

v) Income Tax

The AMI Foundation is exempt from IRC - corporate income tax (Order of the Directorate-General for Contributions and Taxes, of February 17, 1994, published in the Diário da República III Series no. 101, of 2 May 1994), so there is no expenditure in income tax, either current or deferred, apart from the autonomous taxation calculated under tax legislation.

3.2 - Change in accounting policies and correction of basic errors

The transition from SNC to ENPS, introduced by DL 36-A/2011, of 9 March, had no relevant impact on the financial statements and there were no material errors from previous years.

In the 2021 fiscal year, no changes in accounting policies or correction of basic errors occurred.

4 - TANGIBLE FIXED ASSETS

4.1 - Tangible fixed assets assigned to operational activities

As at 31 December 2021 and 2020, details of tangible fixed assets assigned to operational activities and their depreciation include the following:

Gross Asset	Land	Bdg Oth Construc.	Equip. Basic	Equip. Transp.	Equip. Admin.	Other Assets Fx. Tang.	Total Assets Fx. Tang
Opening balance on 01.01.2021	915.761,98	5.503.922,19	378.923,52	311.294,89	616.544,23	149.692,40	7.876.139,21
Increases			32.676,69	62.384,36	134.217,26	959,80	230.238,11
Transfers/Write-offs	-9.375,00	-28.125,00		-17.123,83			-54.623,83
Reversal impairments							0,00
Closing balance on 31.12.2021	906.386,98	5.475.797,19	411.600,21	356.555,42	750.761,49	150.652,20	8.051.753,49

Accumulated amortisations	Land	Bdg Oth Construc.	Equip. Basic	Equip. Transp.	Equip. Administr.	Other Assets Fx. Tang.	Total Assets Fx. Tang
Opening balance on 01.01.2021	0,00	2.148.211,50	353.838,63	281.402,58	597.803,46	149.218,30	3.530.474,47
Increases		106.611,15	16.966,52	16.455,16	9.386,99	959,80	150.379,62
Transfers/Write-offs							0,00
Closing balance on 31.12.2021	0,00	2.254.822,65	370.805,15	297.857,74	607.190,45	150.178,10	3.680.854,09

Net Assets	Land	Bdg Oth Construc.	Equip. Basic	Equip. Transp.	Equip. Administr.	Other Assets Fx. Tang.	Total Assets Fx. Tang
Opening balance on 01.01.2021	915.761,98	3.355.710,69	25.084,89	29.892,31	18.740,77	474,10	4.345.664,74
Closing balance on 31.12.2021	906.386,98	3.220.974,54	40.795,06	58.697,68	143.571,04	474,10	4.370.899,40

A plot of land in the parish of S. Domingos de Rana, municipality of Cascais, which is intended for the construction of AMI's future head office, is registered under this line item.

In 2016, the decision was taken to draft a design that, in addition to the head office building, includes buildings for day care, assisted living and continued care that will help solve some of

the needs of the municipality of Cascais. The design was approved by the Municipality of Cascais and in 2019

the corresponding speciality designs were submitted, which have also been approved.

In 2021, the property in Nelas, which had been donated to us, was sold.

4.2 - TANGIBLE FIXED ASSETS ASSIGNED TO INVESTMENT PROPERTIES

As at 31 December 2021 and 2020, details of tangible fixed assets assigned to Investment Properties and their depreciation and impairment were as follows:

Line Items	Gross Asset			Deductions			Net Asset
	Land	Bdg Oth Construc.	Total	Deprec.	Impairm.	Total	Total
Balance 31.12.2020	1.755.260,58	6.491.414,94	8.246.675,52	972.415,72	0,00	972.415,72	7.274.259,80
Increases				122.865,11		122.865,11	-122.865,11
Write-offs							
Balance 31.12.2021	1.755.260,58	6.491.414,94	8.246.675,52	1.095.280,83	0,00	1.095.280,83	7.151.394,69

4.3 - ONGOING INVESTMENTS

The breakdown of this line item, as at 31 December 2021 and 2020, is as follows:

Line Items	31.12.2021	31.12.2020
Property at Restauradores	3.053.794,94	3.053.794,94
Works Coimbra - Almedina		1.928,50
Monte Peral	1.201.146,89	
Works Porto - Santa Catarina		
New Head-Office	931.050,64	931.050,64
Cold Storage Warehouse Oporto		25.010,11
Total	5.185.992,47	4.011.784,19

In 2016, and in line with the policy of allocating financial surpluses referred to in item 3.1, a piece of property in Praça dos Restauradores, in Lisbon, was acquired as an investment property. It is recorded under this line item at the end of the 2021 and 2020 fiscal years, given that improvement and adaptation works are still in progress. In 2021 an investment property in Alentejo, the Monte Peral, was acquired and is recorded under this line item because restoration and improvement works are being carried out.

5 - INTANGIBLE ASSETS

As at 31 December 2021, details of intangible assets and their amortisation were as follows:

Line Items	Gross Asset		Depreciations		Net Asset
	Software	Total	Software	Total	Total
Closing balance on 31.12.2020	831.578,66	831.578,66	830.668,82	830.668,82	909,84
Increases					
Reversals/impairment					
Closing balance on 31.12.2021	831.578,66	831.578,66	830.668,82	830.668,82	909,84

6 - BORROWING COSTS

The AMI Foundation contracted no borrowings.

7 - INVENTORIES

Inventories comprise 2 groups, all of which are valued at the average input cost:

- Goods earmarked for marketing;
- Goods for domestic and international missions arising from donations.

With regard to these goods and given the origin (from donations) and purpose (missions), they are deemed to have zero market value and it was, therefore, decided to record impairment so that the value of this asset is zero. In 2020, significant quantities of new clothes were donated by the company Marques Soares, S.A. to the AMI Foundation. In addition, it was possible to rent two shops at a symbolic price in the centre of Parede, in Cas-

cais, where the donated clothes are sold (since 1 September 2021). The value of that donation was added to the stocks of material for sale, for which the risk of non-sale was assessed at the end of the 2021 and 2020 fiscal years, and the respective impairments were set up.

Gross Asset	31.12.2021	31.12.2020
Material for sale in the shop	391.697,67	387.691,67
Goods for sale	142.174,94	97.083,84
Impairment Mat. for sale in the shop	-97.924,42	
Impairm. Goods for sale	-107.879,78	-
Goods for missions	276.633,72	249.744,45
Losses by Accumulated impairments	-276.633,72	-249.744,45
Total	328.068,41	411.144,65

8 - INCOME AND EXPENSES

The accounting policies adopted for recognising revenue are referred to under item 3.1 paragraphs p), q) and r).

Details of some of the line items of Income and Expenses are described under the following items:

8.1 - Sales and services provided

Sales and services provided during the fiscal years ended 31 December 2021 and 31 December 2020 are solely in support of the Foundation's core activity:

Sales and services provided	2021	2020
Sales (Sundry items)	18.598,29	17.566,62
Sale of Silver	54.877,74	
Sale Kit Salva-Livros AMI	46.599,70	
P. Services - Social Action	90.460,80	96.335,71
P. Services - Health Card	2.607.964,50	2.606.299,20
Accommodation (Hostels)	187.165,33	
P. Services - Other	14.670,53	176.773,04
Total	3.020.336,89	2.896.974,57

8.2 - Operating subsidies, donations and bequests

This line item considers all of the subsidies and donations received, either as monetary resources or in kind, by public or private legal persons and by natural persons, domestic or foreign, intended to fund a specific initiative of the Foundation or the set of its activities.

Its composition, by main line items, is shown in the following table:

Operating subsidies, donations and bequests	2021	2020
Domestic public subsidies	3.229.740,82	2.775.624,20
International public subsidies	16.364,13	220.829,51
Subsidies other entities	34.750,00	96.065,21
Donations and inher	436.856,82	579.359,32
0.5 % annual income tax return + income tax-deductible VAT	138.644,17	170.539,98
Mailings	47.196,07	57.357,56
Donations in kind	1.057.344,71	1.037.728,06
Total	4.960.896,72	4.937.503,84

8.3 - Cost of goods sold and consumed materials

The cost of goods sold and consumed in the fiscal years 2021 and 2020 was determined as follows:

Cost of goods sold and consumed materials	2021	2020
Initial stock	734.519,96	302.635,31
Entries	328.068,41	411.144,65
Stock clearance	286.932,00	-11.608,24
Final stocks	810.506,33	734.519,96
Total	34.849,96	9.131,76

8.4 - External supplies and services

In the fiscal years ended 31 December 2021 and 2020, details of external supplies and services were as follows:

External supplies and services	2021	2020
Supplier Serv. related to the health card	1.938.789,78	1.987.874,29
Provision of meals at social facilities	864.962,66	695.492,56
Travel & accommodation	85.204,29	94.945,20
Donations in kind	959.030,70	578.342,47
Provision of sundry services	1.029.393,60	1.189.117,24
Total	4.877.381,03	4.545.771,76

8.5 - Staff costs

The breakdown of staff costs, for the fiscal years ended 31 December 2021 and 2020, is shown in the table below:

STAFF COSTS

Staff costs	2021	2020
Staff remuneration	2.757.861,77	2.653.809,39
Charges on remuneration	563.627,08	531.456,67
Remunerations in international missions	24.040,86	44.589,68
Insurance	60.543,24	71.067,67
Other staff costs	69.017,11	51.514,04
Total	3.475.090,06	3.352.437,45

8.6 - Impairments (losses/reversals)

The evolution of these line items in the fiscal years ended 31 December 2021 and 2020, broken down by type of impairments, is shown in the tables below:

Inventories	Opening Balance	Increase	Type of use	Reversals	Cost/Income	Closing Balance
2020						
Goods	282.325,31	98.900,92	0,00	57.850,92	41.050,00	323.375,31
2021						
Goods	323.375,31	166.605,66	0,00	7.543,05	159.062,61	482.437,92

From debts receivable	Opening Balance	Increase	Type of use	Reversals	Cost/Income	Closing Balance
2020						
Customers	12088,61	14.753,93			14.753,93	26.842,54
Other third-party debts	215.843,05			43.916,87	-43.916,87	171.926,18
Total	227.931,66	14.753,93	0,00	43.916,87	-29.162,94	198.768,72
2021						
Customers	26.842,54			0,00	0,00	26.842,54
Other third-party debts	171.926,18			65.588,89	-65.588,89	106.337,29
Total	198.768,72	0,00	0,00	65.588,89	-65.588,89	133.179,83

From Financial Instruments	Opening Balance	Increase	Type of use	Reversals	Cost/Income	Closing Balance
2020						
BPP Adjustment	29.566,42					29.566,42
Adjust. Liminorke	578.037,00			15.150,00	-15.150,00	576.522,00
Kendal II Adjustment	48.421,02			15.811,02	-15.811,02	326.100,00
Total	656.024,44	0,00	0,00	17.326,02	-17.326,02	638.698,42
2021						
BPP Adjustment	29.566,42			26.876,20	-26.876,20	2690,22
Adjust. Liminorke	576.522,00			336.304,50	-336.304,50	240.217,50
Kendal II Adjustment	326.100,00			20.999,00	-20.999,00	116.110,00
Total	638.698,42	0,00	0,00	384.179,70	-384.179,70	254.518,72

From Financ. Invest.	Opening Balance	Increase	Type of use	Reversals	Cost/Income	Closing Balance
2020						
Financ. Inv. Works of art	151.470,79					151.470,79
Financ. Inv. Philatelic V.	313.713,09			2.171,75	-2.171,75	311.541,34
Total	465.183,88	0,00	0,00	2.171,75	-2.171,75	463.012,13
2021						
Financ. Inv. Works of art	151.470,79	525,00			525,00	151.995,79
Financ. Inv. Philatelic V.	311.541,34					311.541,34
Total	463.012,13	525,00	0,00	0,00	525,00	463.537,13

From Investment Property	Opening Balance	Increase	Type of use	Reversals	Cost/Income	Closing Balance
2020						
Investment Propert.						
Total	0,00	0,00	0,00	0,00	0,00	0,00
2021						
Investment Propert.						
Total	0,00	0,00	0,00	0,00	0,00	0,00

8.7 - Other income

Among others, this line item considers the result of the application of the equity method to associated and investee companies.

Other income	2021	2020
Additional income	23,40	10.530,00
Application of equity method	354.699,12,00	
Recovery financial instr.	0,00	2.493,00
Favourable exchange rate differences	12.396,13	59.738,41
Rents	277.105,19	274.526,53
Other operating income	55.230,94	138.915,16
Total	699.454,78	486.203,10

8.8 - Other expenses

Other expenses	2021	2020
Taxes	25.156,11	45.670,18
PIPOL (International Projects in Partnership with Local Organisations) Subsidies	74.769,08	128.289,49
Subsidies to National Organisations	2.000,00	152.224,31
Other subsidies/Awards	7.500,00	7.500,00
Unfavourable exchange rate differences	77.699,85	18.784,05
Application of equity method	95.396,95	1.082.177,45
Autonomous taxation	18.427,96	19.012,62
Other operating expenses	132.871,81	36.388,16
Total	433.821,76	1.661.046,26

8.9 - Depreciable and amortisable expenses/losses

Expenses/Reversals deprec amortis.	2021	2020
Tangible fixed assets	173.491,37	154.492,70
Intangible fixed assets	0,00	3.267,86
Investment properties	122.319,84	118.898,55
Total	295.811,21	276.659,11

8.10 - Interest and similar income obtained

Interest and similar income	2021	2020
From deposits	5.611,93	957,54
From other investments of financial resources	15.210,89	130.991,21
Dividends received	5.484,41	3.552,14
Total	26.307,23	135.500,89

9 - PROVISIONS (LOSSES/REVERSALS)

This line item corresponds to a Provision for the AMI Health Card, which is intended to cover a potential sudden shutdown of the health care service, as

a result of the unexpected shutdown of the company that ensures its commercial and administrative management.

Its evolution, in the fiscal years ended 31 December 2021 and 2020, is broken down in the table below:

Provisions	Opening Balance	Increase	Types of Use	Reversals	Cost/Income	Closing Balance
2020						
Cartão de Saúde AMI	304.324,97			14.306,40	-14.306,40	290.018,57
Total	304.324,97	0,00	0,00	14.306,40	-14.306,40	290.018,57
2021						
Cartão de Saúde AMI	290.018,57			7.768,07	-7.768,07	282.250,50
Total	290.018,57	0,00	0,00	7.768,07	-7.768,07	282.250,50

10 - SUBSIDIES AND OTHER SUPPORT FROM PUBLIC ENTITIES

The support received from domestic public entities results from programme contracts concluded with said entities, hiring support, or small donations from other public bodies.

The support from international public entities includes funding for humanitarian intervention projects in Guinea-Bissau (Instituto Camões) and funding from the European Union to raise awareness of climate change, with the AMI Foundation as the Portuguese partner (EU Planet B).

The remaining donations received are also considered income for the fiscal year (see note 8.2) and come from individual and corporate donors.

SUBSIDIES AND OTHER SUPPORT FROM PUBLIC ENTITIES

Subsid and other support from public entities	2021	2020
Domestic public subsidies		
Inst. for Solid. Social Security	2.059.718,84	1.990.915,70
ISSS-POAMC-FEAC	125.107,39	0,00
Inst. for Voc. Training Inst.	96.695,39	135.505,63
Lisbon City Council	344.036,91	161.202,40
Lisbon City Council - COVID-19	415.399,32	261.891,18
Cascais City Council	12.352,40	34.131,19
Instituto Camões	61.824,05	28.636,95
Others public bodies	130.970,65	163.341,15
Total international public subs.	3.246.104,95	2.775.624,20
International public subsidies		
Unicef	0,00	53.724,04
EU No Planet B	16.364,13	157.315,63
Other	0,00	9.789,84
Total international public subs.	16.364,13	220.829,51

11 - FINANCIAL INSTRUMENTS

In order to achieve the best profitability for its financial resources, without ever overlooking the minimising of risk associated with financial investments, the AMI Foundation has always chosen to diversify its applications.

The following items describe the main types of investment

11.1 - Financial shareholdings - equity method

The AMI Foundation, as at 31.12.2021, has shareholdings valued under the equity method in the following entities:

FINANCIAL SHAREHOLDINGS - EQUITY METHOD

Pacaça Comércio de Artigos de Artesanato e para Medicina, Lda.

Head Office	Rua José do Patrocínio, 49 1959-003 Lisbon Municipality of Lisbon
Percentage held	99%
Profits and losses	Profit of 0,00€
Equity Capital	0,00€
Book value	1,00€

Hospital Particular do Algarve, S.A.

Head Office	Cruz da Bota, Alvor Municipality of Portimão
Percentage held	20,94%
Profits and losses (2020)	Loss of 5.060.635,22€
Equity Capital (2020)	29.743.776,07€
Book value (2020)	6.228.346,70€
Estimated Profits and losses (2021)	Profit of 354.669,12€
Estimated Equity Capital (2021)	31.700.000,00€
Book value (2021)	6.583.045,82€

Hotel Salus, S.A.

Head Office	Cruz da Bota, Alvor Municipality of Portimão
Percentage held	2,5%
Profits and losses (2020)	Loss of 1.259.834,68€
Equity Capital (2020)	1.516.782,09€
Book value (2020)	Including PS 37.919,55€
Prov. Supplementary capital (2020)	25.000,00€
Prest. Supplementary capital (2020)	6.250,00€
Estimated Profit and loss (2021)	Loss of 1.408.419,21€
Estimated Equity Capital (2021)	108.362,88€
Book value (2021)	Including PS 2.709,07€

11.2 - Other investments and financial instruments

11.2.1 - Other financial investments

Given the diversified nature of this kind of investment, different valuation criteria are used:

a) Works of art

AMI receives donations of works of art (paintings, sculptures) through the generosity of artists. If the book value is expected to be lower than the market value, the corresponding impairment is recorded.

b) Philatelic assets

It should be noted that it is expected that the investments in stamp collections, with a 0 market value recognised since the end of 2006, have a probability of partial recovery which will only be recognised when this occurs. So far, it was possible to recover about 15.75 %. On 31 December 2021 and 2020, details of other financial investments were as shown in the table on the right.

11.2.2 - Other Financial Instruments

Other Financial Instruments correspond to applications made by the AMI Foundation (in shares, bonds, and investment funds), aimed solely at making financial assets more profitable, while seeking to minimise risk by diversifying them and maximising earnings. Its division between Current Assets and Non-Current Assets results from the contract period for immobilising the investment.

The AMI Foundation has always used as a valuation criterion the current value of the financial instrument as at the Balance Sheet date. Such value is given by the entity managing the instrument. Positive or negative changes in value occurring during the fiscal year are recognised as fair value gains or losses.

OTHER FINANCIAL INVESTMENTS

Line Items	31/12/2021	31/12/2020
FRSS-Social Sect. Restructuring F.	3.779,11	3.779,11
Works of Art (from donations)	506.652,62	504.902,62
Housing	5.000,00	5.000,00
Stamp Collections	311.541,34	311.541,31
Total	826.973,07	825.223,04
Losses due to accumulated		
Rev. f/ Philatelic items	-311.541,34	-311.541,31
Rev. f/ works of art	-151.995,79	-151.470,79
Total	-463.537,13	-463.012,10
Net Total	363.435,94	362.210,94

The table below shows the increases and/or decreases in the fair value of the AMI Foundation's financial investments - in shares, bonds, investment funds and financial investments for the fiscal years ended 31 December 2021 and 2020.

OTHER FINANCIAL INSTRUMENTS

Increases/reductions in fair value	2021	2020
Gains through increases in fair value		
Bonds and equity securities	0,00	11.208,22
Other financial applications	1.116.817,72	1.195.911,38
Total	1.116.817,72	1.207.119,60
Losses through reductions in fair value in Financial Instruments		
Bonds and equity securities	1.586,27	15.372,79
Other financial applications	1.311.911,84	1.259.187,58
Total	1.313.498,11	1.274.560,37
Gains through increases in fair value	-196.680,39	-67.440,77

11.3 - Endowment Funds

11.3.1 - Initial Fund

This corresponds to the initial sum invested by the founder when the AMI Foundation was set up.

11.3.2 - Retained Earnings

Given its nature and the desire expressed by both the founder and the Board, any economic surplus obtained over the 37 years of the Foundation's existence has always been transferred to this account.

11.3.3 - Adjustments to financial assets

The breakdown of this line item, as at 31 December 2021 and 2020, is detailed in the first table on the right.

11.3.4 - Revaluation surpluses

In 1999, the Foundation proceeded with the revaluation of the land and buildings recorded in its fixed assets, on the basis of an independent economic assessment. The value of this Reserve was reclassified in the POC SNC transition under this line item; its detailed balance as at 31 December 2021 and 2020 can be consulted in the second table on the right.

ADJUSTMENTS TO FINANCIAL ASSETS

Line Items	31/12/2021	31/12/2020
Adjustments prior to 01.01.2009		
HPA	-10.470,00	-10.470,00
Adjustments arising from POC - SNC transition		
HPA	697.591,26	697.591,26
Corrections of errors made under the previous accounting standards		
HPA	-32.159,46	-32.159,46
Reflection of adjustments to previous financial assets retained earnings in associates		
HPA	177.094,78	177.094,78
HPA (2011)	-44.745,08	-44.745,08
HPA (2017)	-148.195,35	-148.195,35
HPA (2018)	77.786,00	77.786,00
Hotel Salus	18.691,33	18.691,33
Total	735.593,48	735.593,48

REVALUATION SURPLUSES

Line Items	31/12/2021	31/12/2020
Economic revaluation as at 31.12.1999		
Land	183.978,05	183.978,05
Buildings and other structures	970.100,32	970.100,32
Corrections of errors made under the previous accounting standards		
Valuation Porta Amiga building Cascais	53.882,72	53.882,72
Repair of damaged vehicle	10.226,25	10.226,25
Total	1.218.187,34	1.218.187,34

11.3.5 - Other changes in the endowment funds

The breakdown of these line items, as at 31 December 2021 and 2020, is shown in the table below:

Line Items	31/12/2021	31/12/2020
Adjustments arising from POC/SNC and SNC/ESNL		
Investment grants		
Investment subsidies (accumulated value)	285.376,55	292.826,55
Allocation of year share	-7.450,00	-7.450,00
Sub-total	277.926,55	285.376,55
Donations		
Penha França Shop (Lisbon)	37.500,00	37.500,00
Apartment R. Antero Quental (Porto)	25.833,75	25.833,75
Apartment R. Alferes Malheiro (Porto)	52.240,00	52.240,00
Allocation of year share	-878,31	-878,31
Software Licences (Microsoft)		
Allocation of year share		
Sub-total	114.695,44	114.695,44
Financial assets given as collateral, pledged assets or promissory pledges	392.621,99	400.071,99

11.4 - Financial assets given as collateral, pledged assets or promissory pledges

There are none, nor have there ever been any financial assets given as collateral or pledge.

12 - EMPLOYEE BENEFITS

12.1 - Average number of employees

During the 2021 fiscal year, the AMI Foundation had an average of 199 employees (207 if we include interns).

12.2 - Existing commitments in pension-related matters

There are no commitments in pension-related matters.

12.3 - Relations with the Board of Directors and with the Supervisory Board

There are no addenda or other credits or debits on the members of the Board of Directors or of the Supervisory Board, or any commitments shouldered in their name.

Members of the Board of Directors and of the Supervisory Board are not remunerated; the remuneration of the General Management (3 members) is detailed below:

Line Items	2021
Staff remuneration	149.240,00
Charges on remuneration	33.280,52
Total	182.520,52

13 - EVENTS SUBSEQUENT TO THE BALANCE SHEET DATE

Events subsequent to the Balance Sheet date that provide additional information regarding the existing conditions on the Balance Sheet date are reflected in financial statements, if materially relevant.

However, we must mention the aspects related to the Covid-19 pandemic, previously mentioned in item 3.1. 1 t) of this report.

16 - OTHER DISCLOSURES

16.1 - Disclosure of transactions with related parties

Turnover with related and investee companies was as follows:

Entities	2021	
	AMI FUND as customer	AMI FUND as supplier
Pacaça, Lda	0,00	0,00
Total	0,00	0,00

At the end of the 2021 fiscal year, the balances in AMI's associates and subsidiaries were as shown in the first table on the right.

16.2 - Other significant disclosures

For a better understanding of the Foundation's financial statements, it is deemed useful to disclose the following line items:

16.2.1 - Cash and bank deposits

There are no restrictions on the liquidity of cash and bank deposits. Its division between Current Assets and Non-Current Assets results from the contract period for immobilising term deposits (immobilisation exceeding 1 year is deemed Non-Current).

The balances in the various components of cash and bank deposits are available for use; in the case of the latter, their immediate mobilisation does not imply a loss of interest earned.

Current Assets include balances in foreign currency, as shown below:

Entities	2021	
	debit bal	credit bal
Pacaça, Lda	0,00	0,00
Total	0,00	0,00

CASH AND BANK DEPOSITS

Line Items	31/12/2021	31/12/2020
Non-current Assets	0,00	0,00
Term Deposits		
Current Assets	2.562.919,56	5.920.572,32
Cash	326.219,93	364.787,75
Demand Deposits	2.530.297,63	5.373.936,40
Term Deposits	0,00	510.157,17

CURRENT ASSETS

Line Items	31/12/2021			31/12/2020		
	Amount in Foreign currency	Foreign exchange	Amount Euros	Amount in Foreign currency	Foreign exchange	Amount Euros
Current Assets						
Cash						
Caixa USD	5.277,00	1,133	4.659,33	5.277,00	1,085	4.863,92
Caixa XOF	302.800,00	655,957	487,84			
Caixa XOF	845.523,00	655,957	1.288,99			
Demand Deposits						
Rothschild USD				346,18	1,228	282,00
Rothschild JPY						
BPI Private USD				2.836,00	1,227	2.311,14
Finantia USD						
B. Carregosa USD	24,39	1,138	21,44	24,39	1,221	19,97
BAO XOF	410.477,00	655,957	625,77	3.796.430,00	655,957	5.787,62
BAO XOF				471.455,00	655,957	718,73

16.2.2 - Customers

As at 31 December 2021 and 2020, the line item Customers showed balances with the maturities shown in the first table on the right.

16.2.3 - Other Accounts Receivable

The balances under this line item, as at 31 December 2021 and 2020, are broken down as shown in the table below, based on the maturity of their balances. Given that some of those amounts are highly unlikely to be received, the corresponding impairments were recognised.

CUSTOMERS

Customers	31/12/2021	31/12/2020
< 180 days	25.777,42	14.061,26
from 180 to 365 days		
> 365 days	26.842,54	26.842,54
Accumulated impairment losses	-26.842,54	-26.842,54
Total	25.777,42	14.061,26

OTHER ACCOUNTS RECEIVABLE

Other Accounts Receivable	31/12/2021	31/12/2020
< 180 days	153.226,87	269.266,04
from 180 to 365 days		
> 365 days	106.337,29	171.926,18
Losses by accumulated impairments	-106.337,29	-171.926,18
Total	153.226,87	269.266,04

16.2.4 - Deferred assets and liabilities

The breakdown of these line items, as at 31 December 2021 and 2020, is shown in the table on the right.

16.2.5 - Suppliers

As at 31 December 2021 and 2020, this line item showed the following maturities:

Suppliers	31/12/2021	31/12/2020
< 30 days	83.873,91	82.980,80
from 31 to 60 days		
from 61 to 90 days		
> 91 days		
Total	83.873,91	82.980,80

16.2.6 - Staff

The breakdown of this line item, as at 31 December 2021 and 2020, is shown in the table below; the amount payable to expatriate volunteers on international missions derives from contractual conditions, given that their contracts stipulate that payment shall be made the month following that in which they collaborated.

DEFERRED ASSETS AND LIABILITIES

Line Items	31/12/2021	31/12/2020
Deferred assets		
Deferred Insurance	19.032,51	8.899,27
EU No Planet B		3.800,00
Camões Uganda		100,00
Other deferrals	846,00	4.782,99
Total	19.878,51	17.582,26
Deferred liabilities		
Rents	15.321,92	15.092,80
Linka-te aos Outros (Link to Others)	10.000,00	
Journalism Award Fund	5.000,00	
Solidarity Adventure	1.340,00	1.500,00
Environmental Fund	22.940,00	0,00
Wizink Bank SA	0,00	0,00
Social Devel. Prom. Fund	49.441,09	6.619,61
AMI University Fund	78.788,22	35.163,22
Lisbon City Council – Protoc. Meals	65.660,00	186.924,57
Almada City Council – Proj. COVID-19	31.608,58	21.433,95
Lisbon City Council – Casa do Lago Shelter	70.212,44	66.000,00
Almada City Council – Aquis. vehicle	0,00	10.000,00
CLNX Port. – COVID-19 – Aquis. vehicle	0,00	23.000,00
Donors	0,00	9.333,34
Porto City Council – Porto Shelter	7.971,32	
Inst. Camões Proj. PapiakuMI	7.660,16	
Total	365.943,73	375.067,49

STAFF

Staff	31/12/2021	31/12/2020
Liability Balances		
Salaries payable		
Judicial deductions		71,45
Total	0,00	71,45

16.2.7 - State and other public entities

As at 31 December 2021 and 2020, the balance of this line item is shown in the table below and there are no amounts in arrears.

16.2.8 - Other accounts payable

The balances of this line item, as at 31 December 2021 and 2020, are broken down in the table below.

STATE AND OTHER PUBLIC ENTITIES

State and other public entities	31/12/2021	31/12/2020
Asset Balances		
Recoverable VAT	33936,94	39076,11
Social Security Withholding		
Property Income Tax Withholding		
Total	33.936,94	39.076,11
Liability Balances		
Income tax withholding		
for salaried workers	23837,00	21.799,00
for self-employed work	581,90	429,62
VAT – Other annual adjustments	0,00	301,13
Social Security contributions	80.801,00	72.964,12
Other Taxation		
Autonomous Taxation	18.427,95	19.012,62
Tourist Municipal Tax	352,00	313,96
Employment Compensation Fund		
FCT	594,98	538,64
FGCT	48,27	43,76
Total	124.643,10	115.402,85

OTHER ACCOUNTS PAYABLE

Other accounts payable	31/12/2021	31/12/2020
Investment providers	521,00	6.252,53
Salaries payable	405.183,74	428.692,87
Increases in health card costs	77.399,75	85.185,52
Porta Amiga Centres expenses	9.663,47	11.705,71
Other services payable	38.183,31	37.511,05
Health Card	0,00	7.068,87
Other creditors	14.208,54	29.136,21
Total	545.159,81	605.552,76



Maria Ivete Santos
Certified Accountant



Luisa Nemésio
Vice-Chair



Fernando de La Vieter Nobre
Chair

4.4 OPINION OF THE SUPERVISORY BOARD

INTERNATIONAL MEDICAL ASSISTANCE

Record of proceedings of the Supervisory Board Meeting

The supervisory board met to review the financial statements for the year from 1 January to 31 December 2021, which show a negative net result of 308,689.74 euros (three hundred and eight thousand, six hundred and nine euros, seventy-four cents).

The Supervisory Board declares that it has followed the evolution of operations, expenses and income.

There has been a strong improvement in results compared to 2020, which reflects the Foundation's assertiveness and concern with the management of its resources; without reducing support for the neediest population and at the same time adjusting to the economic uncertainty resulting from the health crisis that started in 2020.

Given that the Institution is able to support this deficit with its own capital, we unanimously give our assent.

Lisbon, 30th March 2022

The Supervisory Board

Tânia Amado
(President)

Filipa Simões



Ivete Santos



4.5 AUDIT REPORT



STATUTORY AUDITOR'S REPORT

(Free translation from a report originally issued in Portuguese language. In case of doubt the Portuguese version will always prevail)

REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS

Opinion

We have audited the financial statements of **FUNDAÇÃO DE ASSISTÊNCIA MÉDICA INTERNACIONAL** (the Entity), which the balance sheet as at 31 December 2021 (showing a total of 34.842 thousand euros and a total capital fund of 33.440 thousand euros, including a net loss of 309 thousand euros), and the income statement by nature, statement of changes in capital fund and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements give a true and fair view, in all material respects, of the financial position of **FUNDAÇÃO DE ASSISTÊNCIA MÉDICA INTERNACIONAL** as at 31 December 2021, and of its financial performance and its cash flows for the year then ended in accordance with Accounting and Financial Reporting Standards adopted in Portugal for non-profit entities.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs) and further technical and ethical standards and guidelines as issued by Ordem dos Revisores Oficiais de Contas (the Portuguese Institute of Statutory Auditors). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section below. We are independent of the Entity in accordance with the law and we have fulfilled other ethical requirements in accordance with the Ordem dos Revisores Oficiais de Contas code of ethics.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of management and the supervisory body for the financial statements

Management is responsible for:

- the preparation of financial statements that give a true and fair view of the Entity's financial position, financial performance and cash flows in accordance with Accounting and Financial Reporting Standards adopted in Portugal for non-profit entities;
- the preparation of the annual report in accordance with applicable laws and regulations;
- designing and maintaining an appropriate internal control system to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error;
- the adoption of accounting policies and principles appropriate in the circumstances; and

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- assessing the Entity's ability to continue as a going concern, and disclosing, as applicable, the matters that may cast significant doubt about the Entity's ability to continue as a going concern.

The supervisory body is responsible for overseeing the Entity's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our responsibility is to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control;
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management;
- conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern;
- evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation;
- communicate with those charged with governance, including the supervisory body, regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Our responsibility also includes the verification that the information contained in the activity report is consistent with the financial statements.



REPORT ON OTHER LEGAL AND REGULATORY REQUIREMENTS

About the activity report

In our opinion, the activity report report was prepared in accordance with the applicable legal and regulatory requirements and the information contained therein is consistent with the audited financial statements and we have not identified any material misstatements.

Lisbon, 20th April 2022

PKF & Associados, SROC, Lda.
Sociedade de Revisores Oficiais de Contas
Represented by
José de Sousa Santos (ROC n.º 804 / CMVM n.º 20160434)



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AWARE OF OUR RESPONSIBILITIES
AS AGENTS OF CHANGE, WE WILL
CONTINUE TO BUILD BRIDGES
OF FRATERNITY, DIALOGUE
AND UNDERSTANDING
FOR THE FUTURE!”

5

CHAPTER

OUTLOOK FOR THE FUTURE

5. OUTLOOK FOR THE FUTURE

In the name of Humanity and the values that have always been ours, we are increasingly committed to the strengthening of informed, active, participative and demanding Global Citizenship in Solidarity as the only solution that remains for Humanity.

Fernando Nobre, AMI Chair

After two atypical years that have transformed world society, we are aware of the challenges that will remain and the new ones that lie ahead. We are aware of our responsibility and we are ready to respond to the demands of the difficult times that are looming.

Thus, at the level of international intervention, AMI intends to carry on with the strategy that has been outlined in

recent years of greater focus on funding projects in partnership with local organisations, foreseeing the continuation and consolidation of new PIPOL partnerships, an example of which will be the replication, in Sierra Leone, of a project in the area of sexual and reproductive health already implemented in Uganda and currently in force in Guinea-Bissau.

With a view to developing skills and opportunities to act in emergency scenarios, in 2022 AMI will seek to follow up on the registration process for the development and certification of a fixed type 1 EMT (Emergency Medical Team).

In Portugal, with the escalation in the number of poverty cases and the increase in the number of people turning to AMI's services, the 15 social facilities and responses spread all over the country (mainland and islands) will continue to operate, based on a multidisciplinary intervention, developed and adapted to the needs of each beneficiary, in order to contribute to the reduction of poverty and social exclusion in the country.

AMI will also continue to invest in the use of innovative and efficient tools such as the new platform for managing beneficiaries in Portugal, a more efficient human resources management platform and the optimisation of the use of Office 365.



Guinea-Bissau

SCHEDULE 2022

January	Launch of the 24th AMI Award - Journalism Against Indifference
	Launch of the IRS Income Tax campaign
February	Humanitarian Medicine at the Faculty of Medicine of the University of Lisbon
	Event commemorating the Papia Ku Mi project and the 35 years of AMI presence in Guinea-Bissau
March	Commemoration of International Women's Day
	Issue of AMINotícias magazine no. 84
	Training for International Volunteers (online)
April	Inauguration of AMI Concept Store
May	National Fundraising
June	The 24th AMI – Journalism Against Indifference Award ceremony
	Issue of AMINotícias magazine no. 85
	Solidarity Adventure in Brazil
July	Start of the School Campaign
August	Commemoration of World Humanitarian Day
	Issue of AMINotícias magazine no. 86
September	Call for applications to the AMI University Fund
October	Launch of the 12th edition of the 'Linka-te aos Outros' Award
	National Fundraising
	Commemoration of World Poverty Eradication Day
	Training for International Volunteers (online)
November	Start of Christmas Mission 2022
	International Volunteer Day Celebration
December	AMI's 38th Anniversary
	Issue of AMINotícias magazine no. 87
	Solidarity Adventure in Guinea-Bissau



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A C K N O W L E D G E M E N T S

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BE PART OF THIS MISSION!

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CHAPTER

6

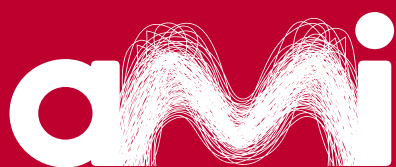
ACKNOWLEDGEMENTS

6. ACKNOWLEDGEMENTS

Our Mission continues thanks to the generosity of our friends, donors and partners, always with the Human Being at the centre of our concerns.

The following Partners were some of the most committed to our Mission in 2021:

- Institute of Solidarity and Social Security
- European Union (DEAR Programme)
- Institute of Employment and Vocational Training
- Employment Institute of Madeira
- Social Security Institute of the Azores
- Social Security Institute of Madeira
- Camões I.P.
- Angra do Heroísmo City Council
- Almada City Council
- Cascais City Council
- Funchal City Council
- Lisbon City Council
- Porto City Council
- Vila Nova de Gaia City Council
- Areeiro Parish Council
- AMI Friends and Donors
- ALDI Portugal – Supermercados, Lda.
- Altice
- Associação Semear
- Associação A Carta dos Desejos
- Auchan Portugal
- 'Banco Alimentar contra a Fome' food bank
- Brandcare
- Cap Gemini
- Cellnex Telecom
- Centralmed Saúde Higiene e Segurança, Lda.
- CGI TI Portugal
- Companhia das Cores
- EDP - Energias de Portugal, S.A.
- Fundação A. C. Santos
- Facing, Lda.
- Farmácia Tebosa
- Farmácia Tovar Chaves
- Fozpoente, Lda.
- Fundação Ageas Agir com o Coração
- InterLousada Supermercados, Lda.
- Lidergraf Artes Gráficas, S.A.
- Marques Soares, S.A.
- Mercadona
- Microsoft
- Nestlé Portugal
- Novartis
- Oriente 2000 Importações
- Pharmacontinente SHSA
- Pierre Fabre
- Pingo Doce Distribuição Alimentar, S.A.
- Perrigo Portugal
- PKF & Associados, Lda.
- Rosa & Teixeira, S.A.
- RTP
- Semente
- SIBS Ser Solidário
- Sonae MC
- Sun City Ibérica, Lda.
- TNT
- TSecommerce, Lda.
- Visão
- VMLY&R



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